#### **FAQ**

#### FPX Industry Wide Awareness Usage Campaign ("Contest")

#### FPX and Win ("Contest")

#### 1. When is the Contest Promotion Period?

Promotion Period is from 1 August 2018 – 31 October 2018.

## 2. What is eligibility criteria for merchant to participate?

Open to all FPX Merchants who provide FPX online banking payment channel.

## 3. What are the qualifying criteria for merchant?

- Display the FPX Promotion Visuals as provided by the Organizer on any of their Channel(s) or a minimum of three (3) times posting on any of the merchant's Channel(s) throughout the Promotion Period.
- Submission of copy of posting as proof to respective Participating Banks or TPA.

#### 4. Any registration required for this Contest?

Yes. Merchant is required to confirm participation to respective Participating Banks or TPA latest by 20 July 2018.

#### 5. Can I have more than one entry for the Contest?

No, only one entry for each company is allowed.

### 6. What are the prizes that merchant can win?

	Prize (per merchant)	Number of Winner
<b>Grand Prize</b>	1 <sup>st</sup> Place- RM 20,000 cash	3
	2 <sup>nd</sup> Place- RM 15,000 cash	
	3 <sup>rd</sup> Place- RM 10,000 cash	
<b>Consolation Prize</b>	16 x RM 5,000 cash	16
Most Innovative Merchant	RM 20,000	1

# 7. How are winners selected for Grand Prizes, Consolation Prizes and Most Innovative Merchant?

Grand Prizes and Consolation Prizes are selected via random selection from the list of Participating Merchant by the Organizer. Most Innovative Merchant is selected based upon creativity, visibility and frequency of communication posting by a Organizer's panel selection. Each Participating Bank and TPA to submit two (2) entries to the Organizer for the winner selection.

#### 8. How are the winners notified?

Winner name list will be published on <a href="www.paynet.my">www.paynet.my</a> and notification via phone call by the participating bank or TPA.

#### 9. What do I need to do once I am shortlisted as the winner?

The shortlisted Winners will be contacted to answer two (2) questions.

# 10. Can merchant win more than one (1) prize during Contest Period?

No. Merchant can only win one (1) prize during the Contest Period.

# 11. Who can I contact for questions on the Contest?

You may visit bank's website or log on to <a href="https://www.paynet.my">www.paynet.my</a> to view the Contest's Terms and Conditions.

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