

19 February 2026

### Maintenance Notice

Dear Valued Customers,

Please be advised that the following banking services will be temporarily unavailable during system maintenance: -

| Channel                              | Services                                      | Date                                                     | Time                       |
|--------------------------------------|-----------------------------------------------|----------------------------------------------------------|----------------------------|
| iBiz Muamalat (Old iBiz)             | All payment and enquiry services              | 07 March 2025 (Saturday)<br>To<br>09 March 2025 (Monday) | 12:00 AM<br>To<br>07:00 AM |
| iBiz Muamalat (New iBiz)             | KWSP file upload/monthly payment contribution | 07 March 2025 (Saturday)<br>To<br>09 March 2025 (Monday) | 12:00 AM<br>To<br>07:00 AM |
| Retail Internet Banking (i-Muamalat) | EPF Payment                                   | 07 March 2025 (Saturday)<br>To<br>09 March 2025 (Monday) | 12:00 AM<br>To<br>07:00 AM |

- I. During this maintenance window, iBiz Muamalat (Old iBiz) will not be accessible.
- II. iBiz Muamalat (New iBiz) and Retail Internet Banking (i-Muamalat) will remain accessible, except for KWSP/EPF payment services, which will be temporarily unavailable.

Kindly plan your transactions in advance to avoid any inconvenience. We sincerely apologize for any inconvenience caused and thank you for your continued support towards Bank Muamalat Malaysia Berhad.

19 Februari 2026

### Notis Penyelenggaraan

Pelanggan yang Dihargai,

Perkhidmatan perbankan kami akan tergendala sementara waktu untuk kerja penyelenggaraan sistem seperti butiran berikut: -

| Saluran                              | Perkhidmatan                                  | Tarikh                                                   | Masa                           |
|--------------------------------------|-----------------------------------------------|----------------------------------------------------------|--------------------------------|
| iBiz Muamalat (Old iBiz)             | Semua perkhidmatan pembayaran dan pertanyaan  | 07 March 2025 (Sabtu)<br>Hingga<br>09 March 2025 (Isnin) | 12:00 AM<br>Hingga<br>07:00 AM |
| iBiz Muamalat (New iBiz)             | Muat naik fail KWSP / Bayaran caruman bulanan | 07 March 2025 (Sabtu)<br>Hingga<br>09 March 2025 (Isnin) | 12:00 AM<br>Hingga<br>07:00 AM |
| Retail Internet Banking (i-Muamalat) | Pembayaran KWSP                               | 07 March 2025 (Sabtu)<br>Hingga<br>09 March 2025 (Isnin) | 12:00 AM<br>Hingga<br>07:00 AM |

- I. Sepanjang tempoh penyelenggaraan ini, iBiz Muamalat (Old iBiz) tidak akan dapat diakses.
- II. iBiz Muamalat (New iBiz) dan Perbankan Internet Runcit (i-Muamalat) masih boleh diakses seperti biasa, kecuali bagi perkhidmatan pembayaran KWSP/EPF yang akan tergendala buat sementara waktu.

Sehubungan itu, pelanggan dinasihatkan untuk merancang transaksi lebih awal bagi mengelakkan sebarang kesulitan. Kami memohon maaf atas segala kesulitan yang timbul dan merakamkan penghargaan atas sokongan berterusan anda terhadap Bank Muamalat Malaysia Berhad.