

# iBiz Muamalat User Guide | Access Control

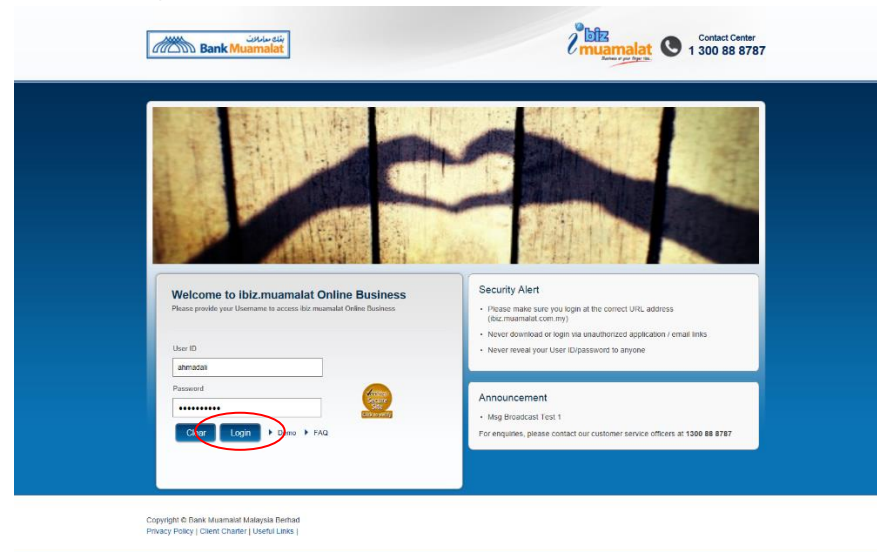
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## 1 – First Time Login

For first time login, Corporate User required to log in using User ID and Password provided by Bank Muamalat through pin mailer. Upon log in, Corporate User is required to change password into own desired password.

The following provide step-by-step and guide on the flow when Corporate User login for the first time to iBiz Muamalat.

- 1.1. Corporate User log into iBiz Muamalat at <https://ibiz.muamalat.com.my>. Then, enter User ID and Password and click <Login> button.



**Bank Muamalat**  **Contact Center** 1 300 88 8787

**Welcome to ibiz.muamalat Online Business**  
Please provide your Username to access ibiz.muamalat Online Business

User ID  
ahm123456

Password  
\*\*\*\*\*

[Forgot](#) [Login](#) [New](#) [FAQ](#)

**Security Alert**

- Please make sure you login at the correct URL address (ibiz.muamalat.com.my).
- Never download or login via unauthorized application / email links.
- Never reveal your User ID/Password to anyone.

**Announcement**

- Mig Broadcast Test 1

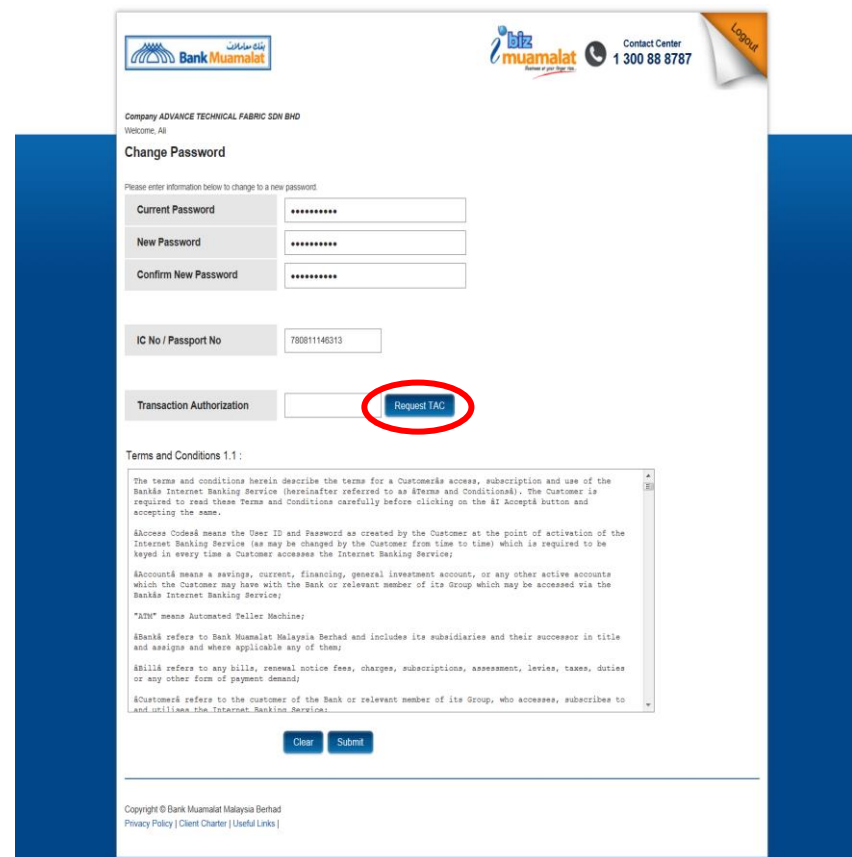
For enquires, please contact our customer service officers at 1300 88 8787

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- 1.2. 'Change Password' screen displayed. For New Password, Corporate User required to enter a combination of 8 to 15 digits consisting alphabet, number and character. For instance, P@ssword2019.

Enter Corporate User's IC No or Passport No and click <Request TAC> button to request TAC number which a 6 digits number will sent to Corporate User's mobile phone.



**Bank Muamalat** **biz muamalat** Contact Center 1 300 88 8787 Logout

Company ADVANCE TECHNICAL FABRIC SDN BHD  
Welcome, AB

### Change Password

Please enter information below to change to a new password

Current Password	*****
New Password	*****
Confirm New Password	*****

IC No / Passport No 78081146313

Transaction Authorization

Terms and Conditions 1.1 :

The terms and conditions herein describe the terms for a Customer's access, subscription and use of the Bank's Internet Banking Service (hereinafter referred to as &Terms and Conditions&). The Customer is required to read these Terms and Conditions carefully before clicking on the &I Accept& button and accepting the same.

&Access Code& means the User ID and Password as created by the Customer at the point of activation of the Internet Banking Service (as may be changed by the Customer from time to time) which is required to be keyed in every time a Customer accesses the Internet Banking Service;

&Account& means a savings, current, financing, general investment account, or any other active accounts which the Customer may have with the Bank or relevant member of its Group which may be accessed via the Bank's Internet Banking Service;

\*ATM\* means Automated Teller Machine;

&Bank& refers to Bank Muamalat Malaysia Berhad and includes its subsidiaries and their successor in title and assigns and where applicable any of them;

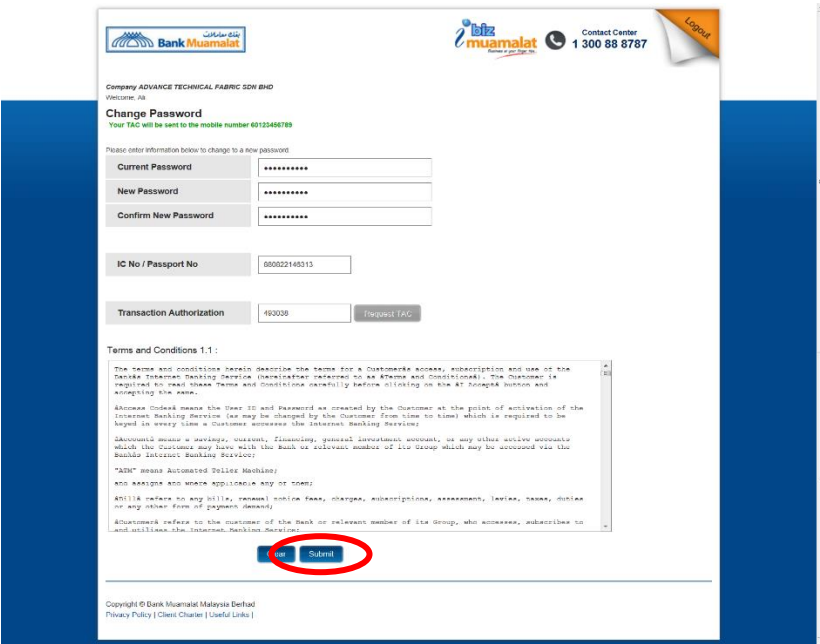
&Bill& refers to any bills, renewal notice fees, charges, subscriptions, assessment, levies, taxes, duties or any other form of payment demand;

&Customer& refers to the customer of the Bank or relevant member of its Group, who accesses, subscribes to and utilizes the Internet Banking Service.

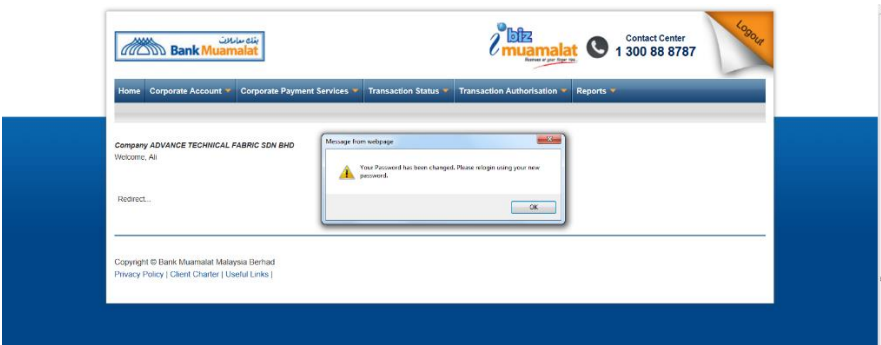
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1.3. Enter TAC number taken from Corporate User’s mobile phone and click <Submit> button.

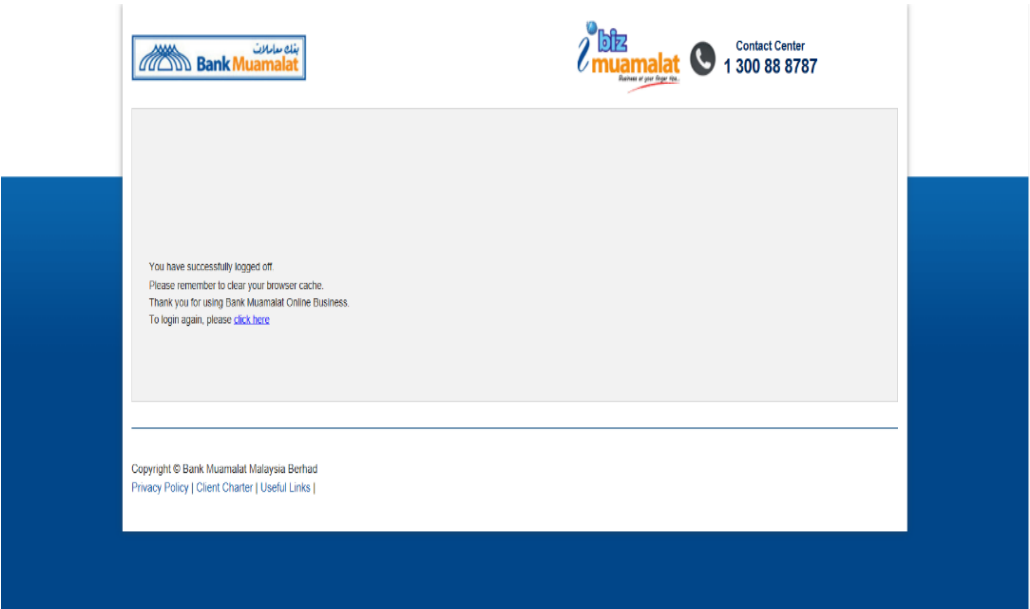


1.4. A pop-up message displayed. Click <OK> button and Corporate User will be auto log out.

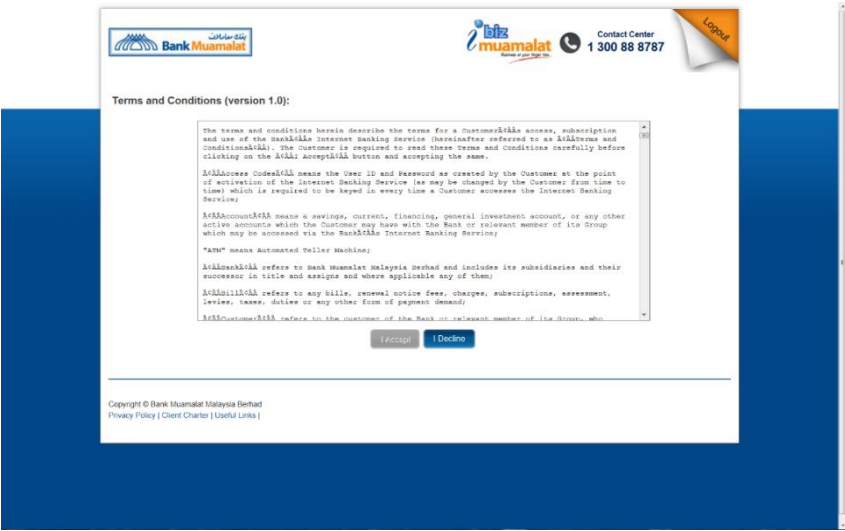


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1.5. Log out screen displayed. Click <Click Here> to login again

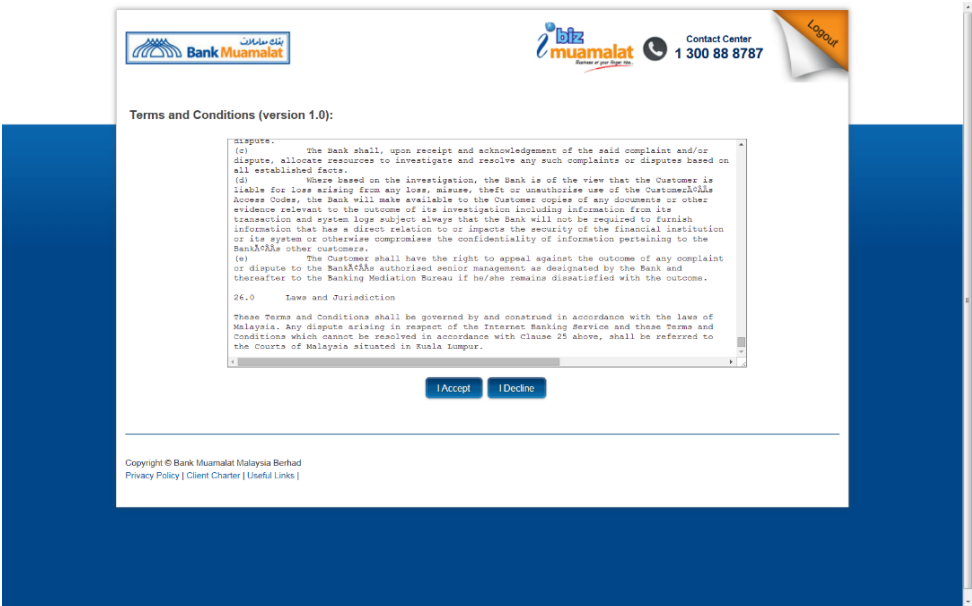


1.6. Re-login with new password. ‘Terms and Conditions’ screen displayed

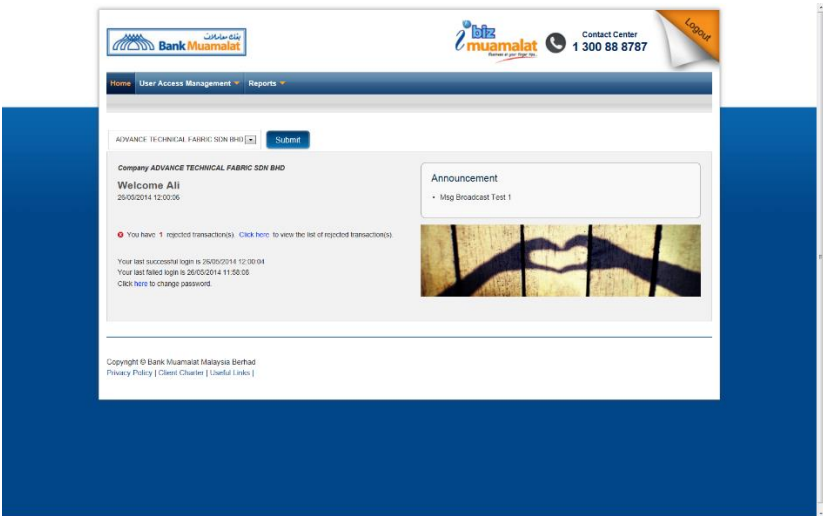


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7 Complete reading the Terms and Conditions. Click <I Accept> button to proceed.



1.8 Welcome screen displayed. Corporate User now can start using iBiz Muamalat.

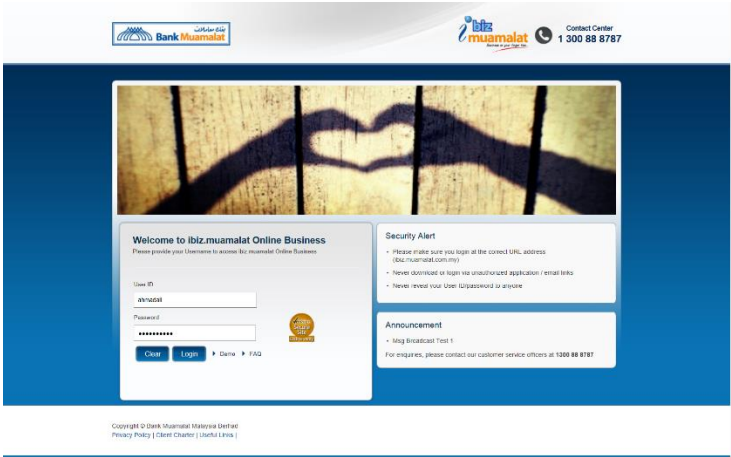


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## 2– Normal Login

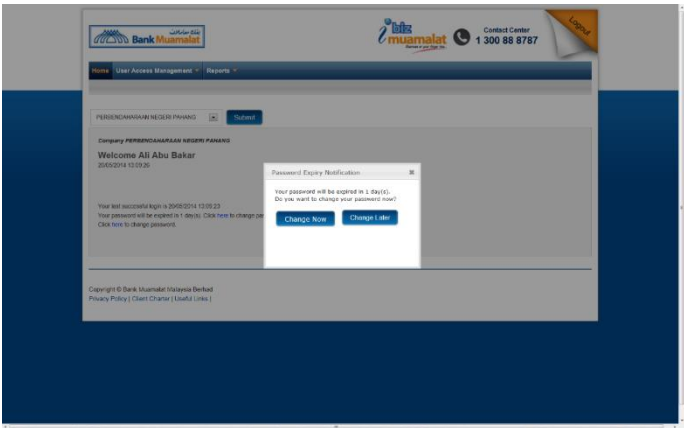
Upon successful login by Corporate User, Welcome Page will be displayed. The following provide a step-by-step guide on flow for Corporate User to log into iBiz Muamalat.

- 2.1 Go to <https://ibiz.muamalat.com.my>. Enter User ID and Password and click <Login> button.



*Note: In the event Corporate User's iBiz Muamalat access has blocked due to password wrongly entered after 3 attempts, kindly call iBiz Muamalat Support Team or email to [ibiz@muamalat.com.my](mailto:ibiz@muamalat.com.my) for assistance.*

- 2.2 A pop-up message to notify about password expiry. Click <Change Later> or <x> button to close the pop-up message.

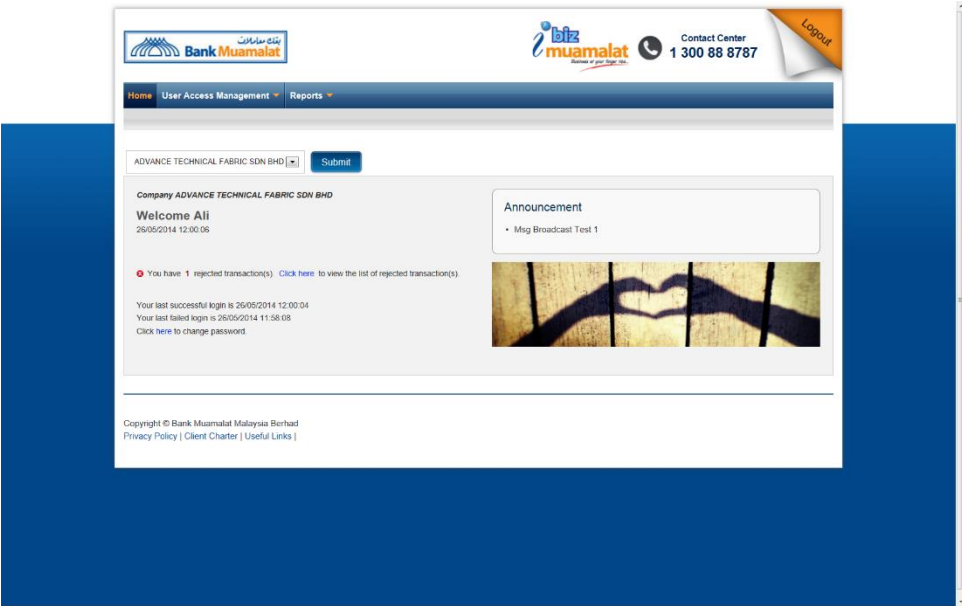


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*Note: pop-up message will appears when password is about to expire. Corporate User is required to change password for every 90 days.*

2.3. Welcome screen displayed.

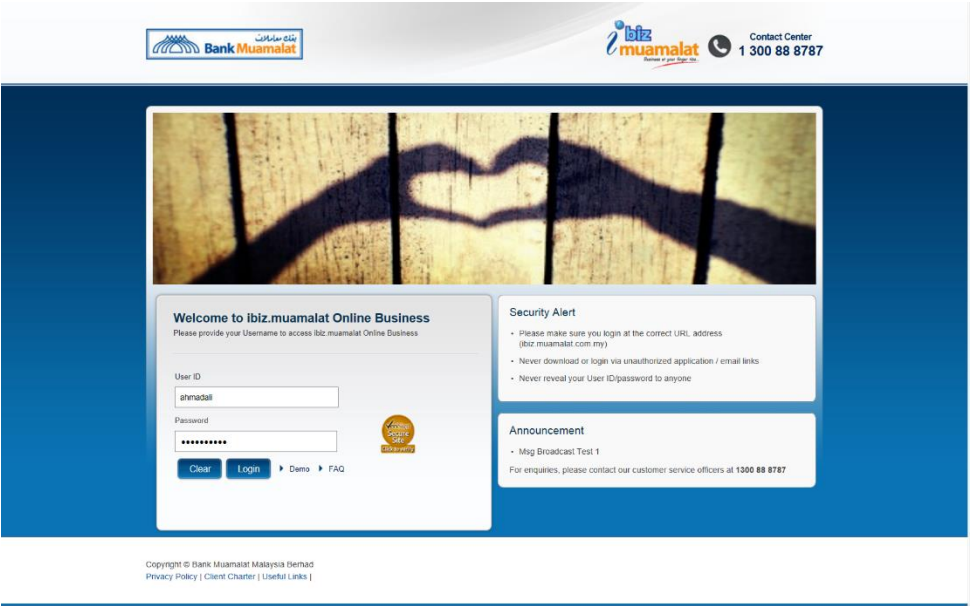




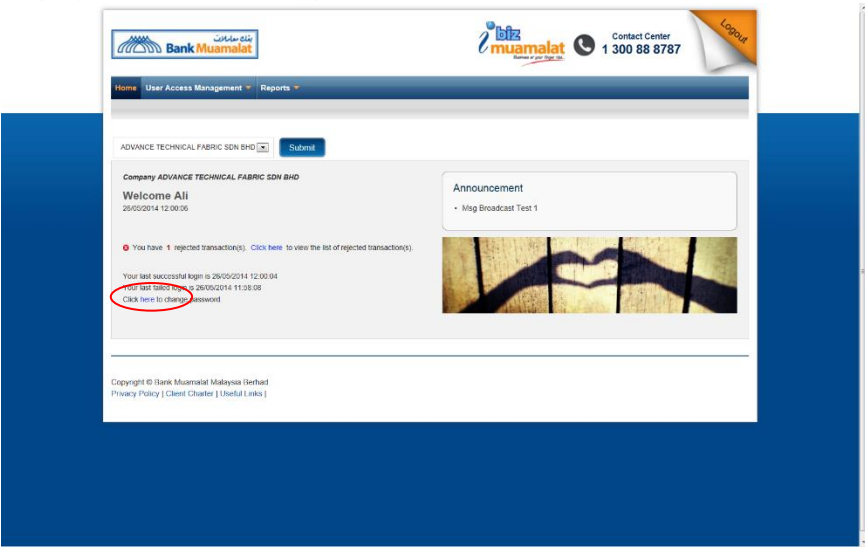
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## 3– Change Password

3.1. At iBiz Muamalat login page, enter User ID and Password. Click <Login> button.

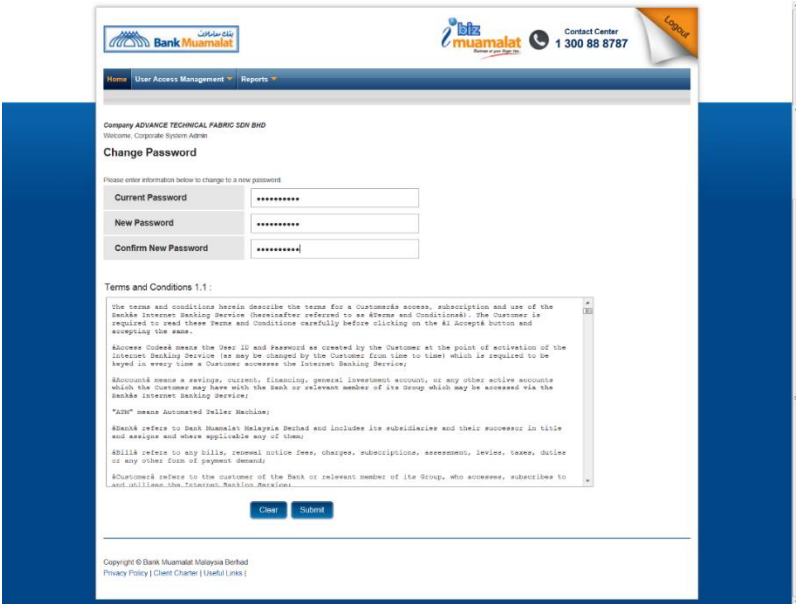



3.2. Welcome screen displayed. Click <Here> hyperlink.



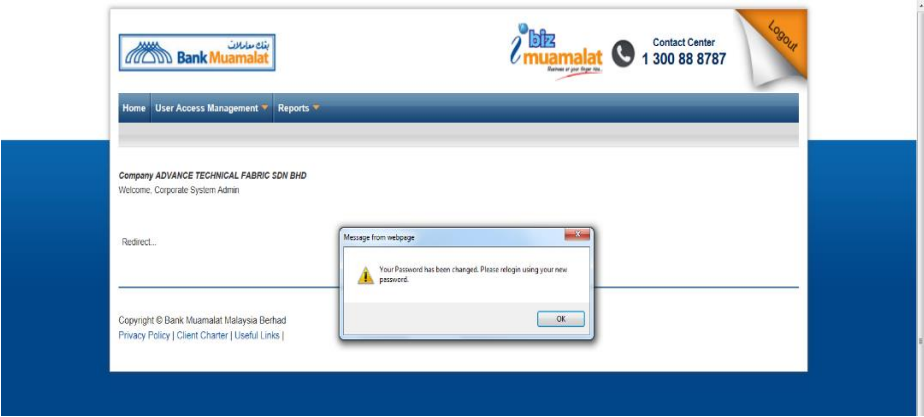
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3.3. Change Password screen displayed. Key in Current Password, New Password and Confirm Password and click <Submit> button to submit the change of password



 **Note:** Password must be a combination of 8 to 15 digits consisting alphabet, number and character. For instance, P@ssword2019.

3.4. A pop-up message displayed. Click <OK> button and Corporate User will be automatically logged out.



For enquiry, assistance and feedback:



Call us:

Customer Care Line

**1-300-88-8787** (from Local)

**+603-2600 5500** (from Overseas)

Operating 24 hours daily



Email us:

iBiz Muamalat Support Team

[ibiz@muamalat.com.my](mailto:ibiz@muamalat.com.my)

03-26005622 / 03-26005625

03-20505620 / 03-26005623

8.45am – 5.45pm, Monday to Friday

