



# iBiz Muamalat User Guide | Token Management

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### Important

Corporate User is required to adhere to system requirement, prior proceed with Token Setup

## Getting Started: System Requirement

What do you need?

- **Personal Computer**
  - PC with Pentium II 200 MHz or higher
  - USB Port
  - Min 32mb RAM
- **Internet Connectivity** – High Speed connectivity is highly recommended
- **Operating System:**



➤ Windows 7, 8, 9 & 10



Mac OS is currently not recommended

- **Browser:**



➤ Internet Explorer 7 and above version (updated version recommended)



Google Chrome, Microsoft Edge, Opera and Mozilla Firefox are highly not recommended

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- Updated Java Flash Application (visit [java.com](http://java.com))



- 2FA USB Token (only for Authorizer) and ST3 application



## 2-Token Setup

This section will guide Corporate User on using and managing 2FA USB Token purposely to authorize payment through iBiz Muamalat system. To ensure 2FA USB Token run through iBiz Muamalat smoothly, User is advised to adhere steps and instructions which comprising **Token Installation, Java Installation & Verification** and **Disable Pop-Up Blocker, Internet Zone Setting & Managing Exception Site List** as per guide 2.1, 2.2 & 2.3.



Before start, please ensure administrator of the PC has set sufficient permission to users in order to enable performing proper installation. Your client software will be automatically installed to your PC.

### 2.1 Token Installation

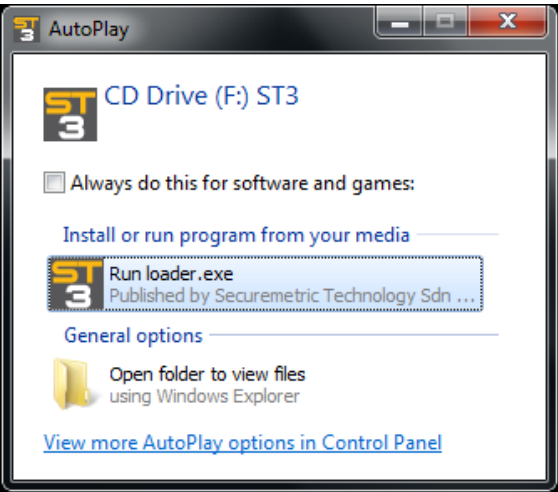
- 2.1.1 Insert 2FA USB Token into USB port.



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2.1.2 Click <Run loader.exe> to proceed with installation.

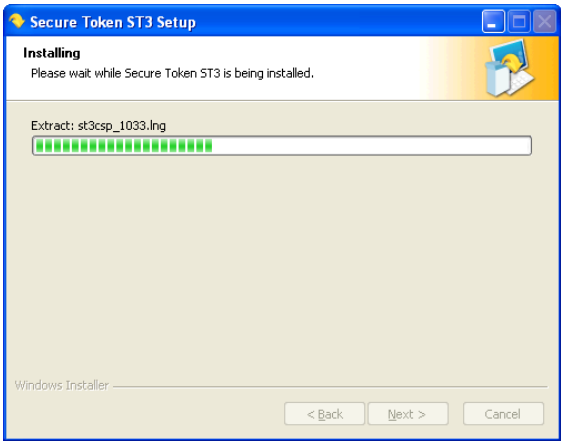


2.1.3 Installation wizard appear .Click <Install> button.



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2.1.4 Installation in progress.



2.1.5 Click <Finish> button once installation finished



2.1.6 Token successfully installed. ST3 Token icon appear at system tray taskbar.




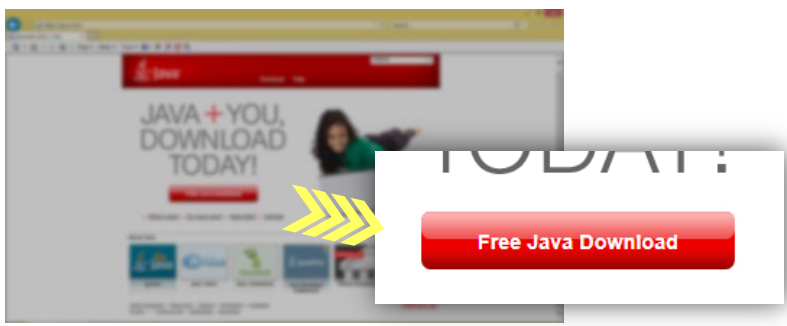
For next step, User is required to proceed with section '2.2 - Java Installation and Verification'



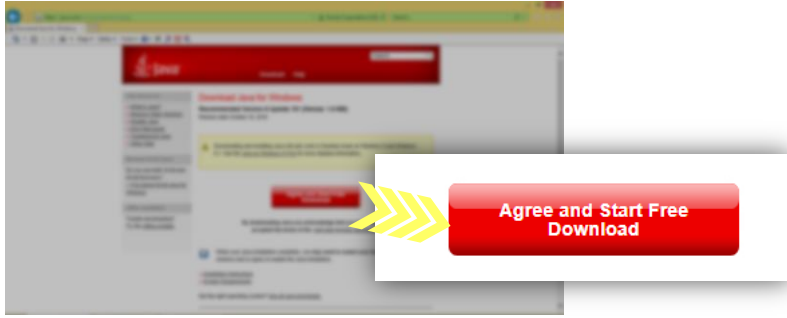
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## 2.2 Java Installation & Verification

2.2.1 Open browser 'Internet Explorer' , go to Java website at <https://java.com>, and click <Free Java Download> button.



2.2.2 Click <Agree and Start Free Download> button.

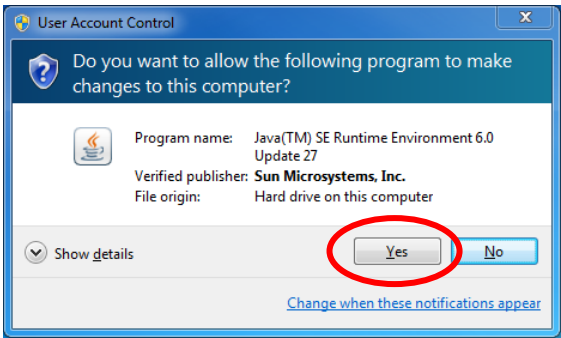


2.2.3 A message box prompts. Click <Run> button.



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2.2.4 ‘User Account Control’ message box prompts (to some PC). Click <Yes> button.



2.2.5 At ‘Java Setup – Welcome’ box, click <Install> button to proceed. Java then will perform ‘Downloading Java Installer’.



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## 2.2.6 Java setup in progress\*



**\*NOTE:** During this progress, Java will detect older version and usually will ask User to uninstall / remove older version. User is required to uninstall Java older version, and re-do Java installation as stipulated at section 2.2.

## 2.2.7 Java installation complete and click &lt;Close&gt; button



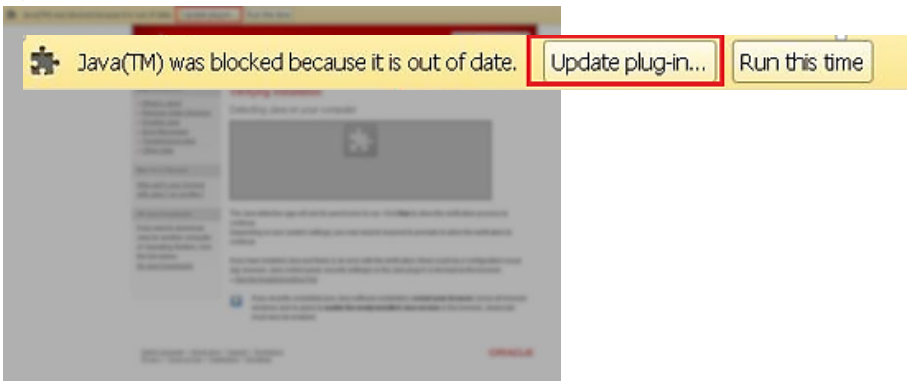


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To complete Java installation, go to [www.java.com/verify](http://www.java.com/verify) and click <Verify Java Version> button.



2.2.8 For certain browser, User require to ‘Unblock Java’ verification process. If this happen, click <Update Plug-in> button.



2.2.9 “Verifying Installation” in progress.



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### Important

To complete the Java installation, don't forget to perform Java verification thru [java.com/verify](http://java.com/verify)

2.2.10 If 'Do you want to run this application?' message box prompts, untick 'Do not show this again for apps from the publisher and location above' box and click <Run> button and Java will resume installation.



2.2.11 Java version verification completed and User to close the browser.



User is required to proceed with final steps through section '2.3 Disable Pop-Up Blocker, Internet Zone Setting & Managing Exception Site List'.


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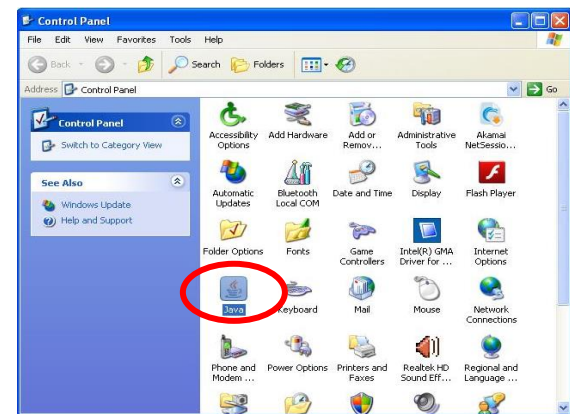
## 2.3 Managing Exception Site List, Disable Pop-up Blocker & Internet Zone Setting

### Managing Exception Site List

2.3.1 Once Java application successfully installed, User to set up for final configurations. For managing exception site list, at Window screen, click <Start> and <Control Panel> icon.





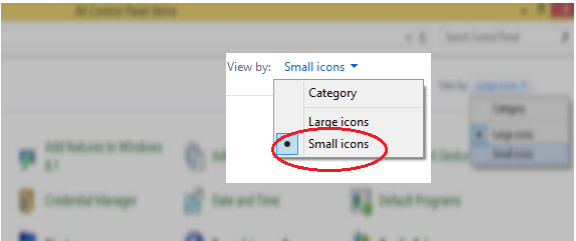
2.3.2 At 'Control Panel' menu box, click <Java > icon.\*



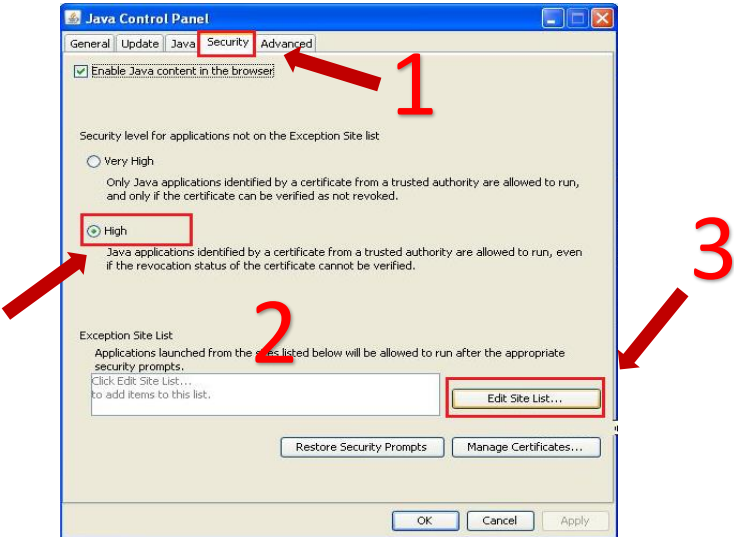
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 To some User not able to find Java  icon, at 'View by' dropdown list, select category as <Small icons>, and Java  icon will appeared / populated.



- 2.3.3 At 'Java Control Panel' menu box,
- 1) Go to <Security> tab.
  - 2) Under 'Security level for applications not on the Exception Site list', tick <High> button.
  - 3) Under 'Exception Site List', click <Edit Site List> button and 'Exception Site List' box prompts.



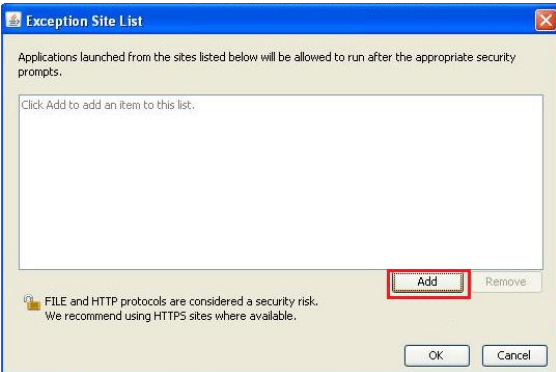
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**Important Note**

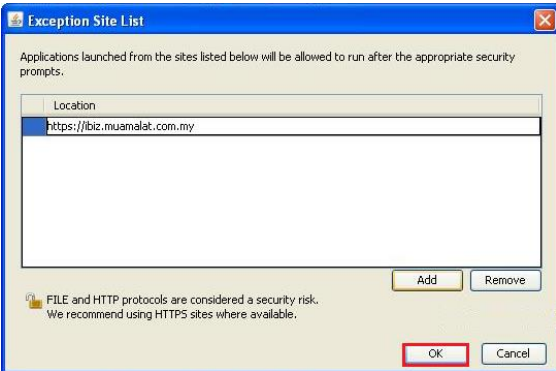
Kindly contact our  
Customer Care or  
email to

[ibiz@muamalat.com.my](mailto:ibiz@muamalat.com.my)  
for token  
assistance!

2.3.4 At 'Exception Site List' box, click **<Add>** button.




2.3.5 Under 'Location' form box, user to key in 'https://ibiz.muamalat.com.my'. Click **<OK>** to close Java  Control Panel folder.

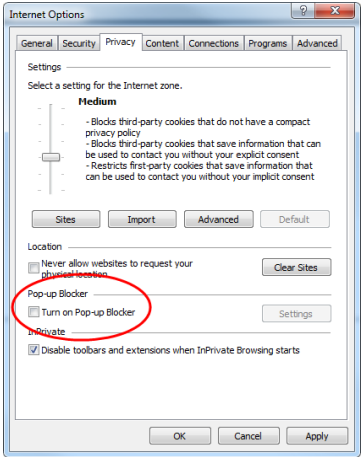


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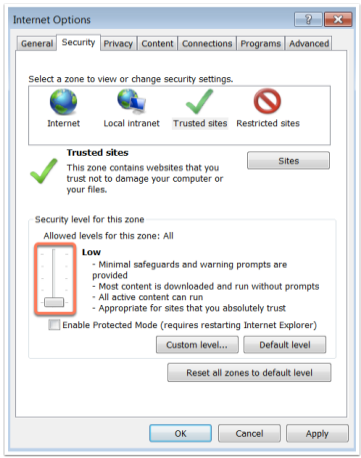
## Disable Pop-up Blocker (applies to Internet Explorer, Windows 10, Windows 8.1 & Windows 7)

- 2.3.6. Open Internet Explorer, select the <Tools>  button, and select <Internet Options.>
- 2.3.7. On 'Privacy' tab under 'Pop-up Blocker', select or clear the <Turn on Pop-up Blocker> check box, and select <OK>.



## Internet Zone Setting

- 2.3.8 Under <Internet Options – Security> tab, at 'Security level for this zone' section, set security setting to <Low> and click <OK>.




Token is now ready for payment authorisation. Kindly refer to 'iBiz Muamalat User Guide: Payment Authorisation' for details.

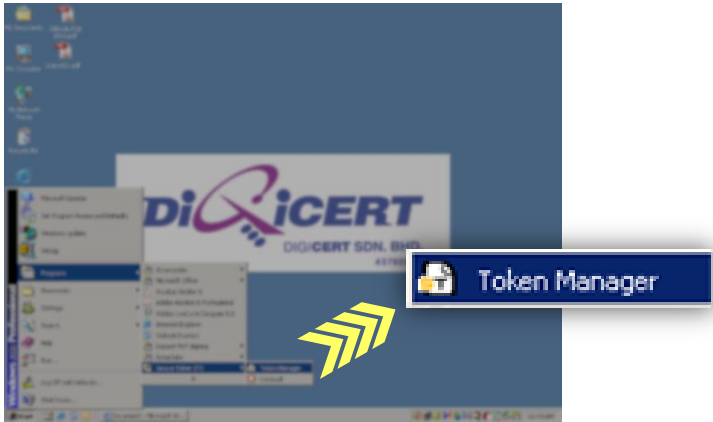



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## 3-Changing Token Name, Pin and View Certificate Expiration

 Before get started, please ensure ST3 2FA USB Token and PIN Mailer are in presence, ST3 Token application has installed (refer section 2.1) and plugged into User's PC USB port.

3.1 Click Start > Programs > Secure Token ST3 > Token Manager,



Or, double click  icon from system tray taskbar.

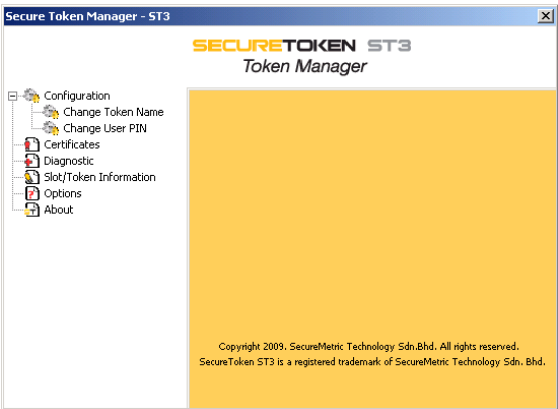
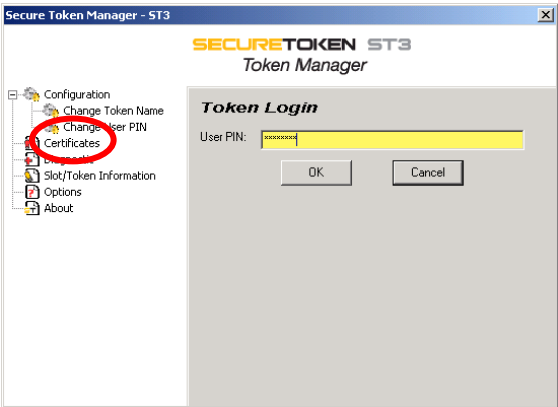


3.2 ST3 Token application main menu screen appear,



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3.3 Click <Certificates> to log in and screen will appear as below. Key-in your PIN number which can be found from your pin mailer received in order to change token name, set new PIN and view your certificates expiration.

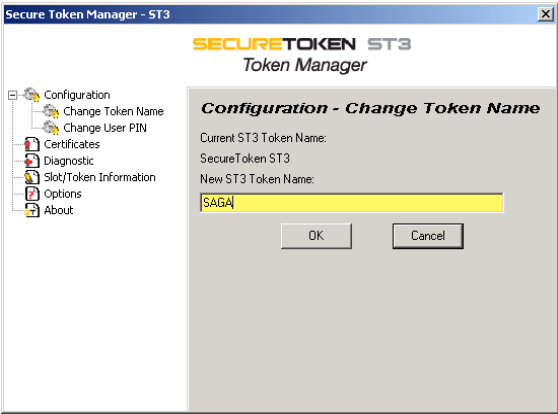


KEYWORD	FUNCTION
Change Token Name	Change to User preferable Token Name
Change User PIN	Change to User preferable PIN number
Certificate	View user Certificates, Public Key and Private Key stored inside Secure Token ST3
Diagnostic	Diagnose the Token Manager system operation
Slot/Token Information	Show general information of Secure Token ST3
Options	Set up Secure Token ST3 to be automatically visited to certain web site

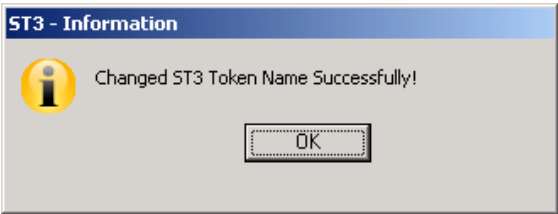
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## Change Token Name

3.5 Click <Change Token Number> and the below page will be displayed. Key-in your new ST3 Token Name and click <OK> to save your new token name.



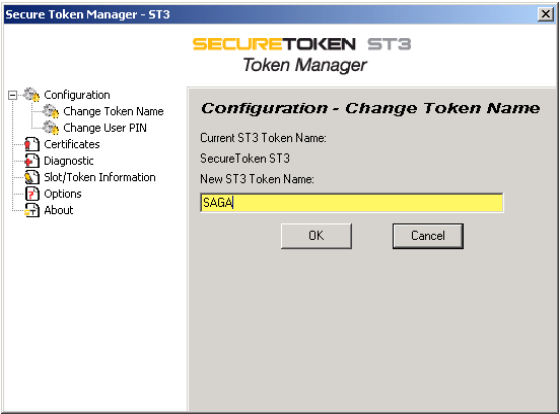
3.6 A screen will prompt as below to inform that you have successfully changed your preferred ST3 Token Name.



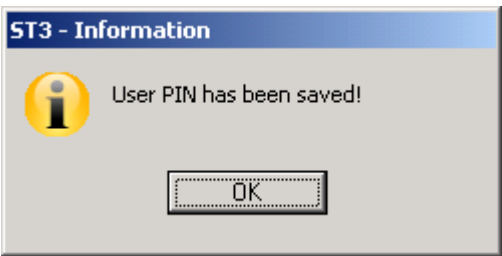
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## Change Token PIN

3.7 Click <Change User PIN> and the below page will be displayed. Key-in your current PIN Number and your new PIN Number. Click <OK> to save your new PIN Number.



3.8 A screen will prompt as below to inform that you have successfully changed your preferred ST3 Token Name.



For enquiry, assistance and feedback:



PosDigicert Customer Care (for token matter only)

**03 8800 8008**

[customer care@posdigicert.com.my](mailto:customer care@posdigicert.com.my)

9.00am – 5.00pm, Monday to Friday.



Call us:

Customer Care Line

**1-300-88-8787** (from Local)

**+603-2600 5500** (from Overseas)

Operating 24 hours daily



Email us:

iBiz Muamalat Support Team

[ibiz@muamalat.com.my](mailto:ibiz@muamalat.com.my)

03-26005622 / 03-26005625

03-20505620 / 03-26005623

8.45am – 5.45pm, Monday to Friday

