

# BANK MUAMALAT MALAYSIA BERHAD

Company No. 6175-W (Incorporated in Malaysia)

# BASEL II PILLAR 3 DISCLOSURES 31 MARCH 2019

# Statement by Chief Executive Officer

## In the name of Allah, The Most Beneficent, The Most Merciful

In accordance with the requirement of BNM's Guideline on Capital Adequacy Framework for Islamic Banks ('CAFIB') – Disclosure Requirement ('Pillar 3'), and on behalf of the Board and management of Bank Muamalat Malaysia Berhad, I am pleased to provide an attestation on the Pillar 3 disclosures of the Group and the Bank for year ended 31 March 2019.

Dato' Haji Mohd Redza Shah bin Abdul Wahid Chief Executive Officer

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# BASEL II

#### PILLAR 3 DISCLOSURE

# Abbreviations

ALCO	Asset-Liability Management Committee
ALM	Asset and Liability Management
BCM	Business Continuity Management
BCP	Business Continuity Plan
BIA	Business Impact Analysis
BOD	Board of Director
BNM	Bank Negara Malaysia
BRMC	Board Risk Management Committee
BU	Business Unit
CAFIB	Capital Adequacy Framework for Islamic Banks
CBs	Corporate Bonds
CC	Credit Committee
CCR	Counterparty Credit Risk
CEO	Chief Executive Officer
CPs	
	Commercial Papers
CR	Credit Risk
CRP	Credit Risk Policy
CRM	Credit Risk Mitigation
CSRD	Credit Supervision and Recovery Department
EAR	Earning At Risk
ECAI	External Credit Assessment Institutions
ERMC	Executive Risk Management Committee
EVE	Economic Value Perspective
FRS139	Financial Reporting Standards 139
FDI	Foreign Direct Investments
GCRP	Guidelines to Credit Risk Policies
IC	Investment Committee
ICAAP	Internal Capital Adequacy Assessment Process
IFIs	Islamic Financial Institutions
IFSB-10	Institute Offering Islamic Financial Services
IPRS	Islamic Profit Rate Swap
IRB Appro	Internal Ratings Based Approach
MARC	Malaysian Rating Corporation Berhad
MDB	Multilateral Development Bank
MISB	Muamalat Invest Sdn Bhd
MR	Market Risk
OR	Operational Risk
ORM	Operational Risk Management
ORMC	Operational Risk Management Committee
PDS	Private Debt Securities
PSEs	Non- Federal Government Public Sector Entities
RA	Risk Assessment
R&I	Rating and Investment Information, Inc
RAM	RAM Rating Services Berhad
RORBB	Rate of Return Risk in Banking Book
	Nate of Neturn Nisk in Danking Dook

# Abbreviations (cont'd.)

RMD	Risk Management Department
RWA	Risk Weighted Assets
RWCAF	Risk Weighted Capital Adequacy Framework
TBPS	Trading Book Policy Statement
S&P	Standard and Poor's
SC	Shariah Committee
SNCI	Shariah Non-Compliance Income
SRP	Shariah Review Program
SU	Support Unit
VaR	Value at Risk

# Overview

The Pillar 3 Disclosure is a regulatory requirement aimed at enhancing market transparency and discipline. It is prepared in accordance to the Bank Negara Malaysia's ("BNM's") guidelines "Capital Adequacy Framework for Islamic Banks ("CAFIB") - Disclosure Requirements ("Pillar 3")" and contains qualitative and quantitative information on Bank Muamalat Malaysia Berhad's (BMMB's) risk exposures and capital adequacy levels as well as on its capital and risk management practices.

In assessing its capital position, BMMB applies the prescribed Standardised Approach to measure its credit and market risk exposures and the Basic Indicator Approach for operational risk, as outlined under the BNM's CAFIB guidelines.

This Pillar 3 disclosure is published for the financial year ended 31 March 2019 and should be read in conjunction with BMMB's audited financial statement for the year ended 31 March 2019.

# 1.0 Scope of Application

The Pillar 3 Disclosure is prepared on a consolidated basis and comprises information on BMMB and its subsidiaries (hereinafter referred as "the Group and the Bank"). Information on subsidiaries is available in Note 11 to the financial statements.

The basis of consolidation for financial accounting purposes is described in Notes 2.2 to the financial statements, and differs from that used for regulatory capital purposes. The investment in subsidiary companies is deducted from regulatory capital at entity level and consolidated at group level.

There are no significant restrictions or impediments on the transfer of funds or regulatory capital within the Group.

There were no capital deficiencies in any of the subsidiary companies of the Group as at the financial year end.

All information in the ensuing paragraphs is based on the Group's position. Certain information on capital adequacy relating to the Group and the Bank is presented on a voluntary basis to provide additional information to users. The capital-related information of the Group and the Bank, which is presented on a global basis, includes its offshore banking activities in Labuan as determined under the CAFIB.

This document discloses the Group and the Bank quantitative disclosures in accordance with the disclosure requirements as outlined in the CAFIB – Disclosure Requirements ("Pillar 3") issued by BNM.

These disclosures have been reviewed and verified by internal auditors and approved by the Board and Directors of the Group.

# Scope of disclosure

The detailed scope of published disclosure is subject to the following classification of information:

- Insignificant, i.e. its exclusion or distortion cannot influence the assessment or decision of a person using such information to make economic decisions, or influence such an assessment or decision,
- Reserved, i.e. its public distribution might adversely influence the position of the Group and the Bank on the market according to regulations on competition and consumer protection,
- Subject to law-protected confidentiality, such information is not published. In case of not publishing reserved information or the one which is subject to law-protected confidentiality, the Group and the Bank disclose information which is less detailed.

#### 2.0 Capital Management

BMMB's capital management framework was designed to protect the interests of its key stakeholders and maximize shareholder value through optimum use of its capital resources. The primary capital management objective is to ensure efficient capital utilization while in pursuit of strategic and business objectives. It is also aimed at ensuring sufficient level of capital is maintained at all times to support the business growth targets and that it is kept in line with the Bank's risk appetite and regulatory requirements.

To determine the appropriate level and composition of capital to be held, the Bank uses the risk and capital adequacy assessment approaches as outlined under the Internal Capital Adequacy Assessment Process ("ICAAP"). The capital levels are assessed based on the Bank's strategic and business targets, taking into account current and forecasted economic and market conditions as well as the regulatory capital standards.

The Bank prepares its strategic, business and capital plans on an annual basis. Guided by the Boardapproved risk appetite statement, the plans cover a minimum three-year planning horizon and are subjected to a stress test covering several possible stressed scenarios. Based on the ICAAP and stress test analysis, internal capital targets are set for key capital ratios to facilitate ongoing capital management and monitoring.

Arising from the strategic planning and capital assessment process, an annual capital plan is drawn up to ensure that sufficient capital is held to meet business growth targets as well as to maintain adequate buffer under adverse economic scenarios. The capital plan also addresses any capital issuance requirements, capital instrument composition and maturity profile, and capital contingency planning.

# 2.1 Internal Capital Adequacy Assessment Process ("ICAAP")

BMMB's approach towards assessing the adequacy of its internal capital levels in relation to its risk profile is addressed in the Internal Capital Adequacy Assessment Process ("ICAAP"). This is in line with BNM's requirement as stipulated under the guideline, "Capital Adequacy Framework for Islamic Banks ("CAFIB") - Internal Capital Adequacy Assessment Process ("Pillar 2")".

The ICAAP covers an assessment of all risk exposures, particularly on those deemed as material risks, and the effectiveness of related risk controls and mitigations. The risk and capital assessment also looks at the adequacy of capital in relation to other discretionary and non-discretionary risk and where required, additional capital and buffers are allocated for risk exposures that are deemed inadequately covered under the Pillar 1 capital.

The ICAAP further addresses the current and future capital levels to be considered or maintained to ensure its adequacy to support the Bank's business operations on a going-concern basis. In terms of its capital mix, the Bank's capital consists primarily of Tier 1 capital and common equity, which enhances the Bank's ability to absorb potential losses under unforeseeable circumstances.

# 2.1 Internal Capital Adequacy Assessment Process ("ICAAP") (cont'd)

#### Stress Test

Stress testing is an important tool used in assessing and determining appropriateness of capital levels to ensure its ability to absorb stress events in order to protect the depositors and other stakeholders.

Stress testing is performed to identify early warning signs and potential risk events that may adversely impact the Bank's risk profile. Stress testing is also used to determine the level of capital buffers that are considered adequate to ensure that the Bank does not breach the minimum regulatory ratios under stress scenarios and to formulate appropriate management actions.

The Bank employs two stress test approaches, namely sensitivity and scenario analyses. The stress testing supports management and decision making in the following areas:

- i. Assessment of the Bank's material risk profile under stress events and estimate the potential impact and implications to the Bank;
- ii. Assessment of capital adequacy in relation to the Bank's risk profile, which is integral to the ("ICAAP");
- iii. Facilitate capital and liquidity contingency planning across a range of stressed conditions and aiding in the development and formulation of appropriate strategies for maintaining required level of capital and management of identified risks; and
- iv. Embedded as an integral part of the strategic planning and management process.

The tables below present the capital adequacy ratios of the Group and the Bank.

#### Table 1: Capital adequacy ratios

	Group Bai		nk	
	31 March	31 March	31 March	31 March
	2019	2018	2019	2018
Core Capital Ratio	15.80%	16.04%	15.68%	15.92%
Risk-weighted capital ratio	18.59%	18.38%	18.47%	18.27%

The following table represents the Group's and Bank's capital position as at 31 March 2019. Details on capital instruments, including share capital and reserves are found in notes 25 to 26 of the financial statements.

# 2.1 Internal Capital Adequacy Assessment Process ("ICAAP") (cont'd)

#### Table 2: Capital structure

Table 2. Capital Structure				
	Group		Ba	nk
	31 March	31 March	31 March	31 March
	2019	2018	2019	2018
	RM'000	RM'000	RM'000	RM'000
Tier-I capital				
Share capital	1,195,000	1,195,000	1,195,000	1,195,000
Retained profits	1,094,765	1,132,781	1,087,937	1,123,420
Other Reserves				
Regulatory reserve	63,585	1,530	63,585	1,530
Unrealised losses on fair value through				
other comprehensive income ("FVOCI")				
financial instruments	(1,514)	(27,616)	(1,515)	(29,473)
Foreign exchange translation reserve	(418)	(1,779)	(417)	(1,779)
Regulatory Adjustment				
Less: Regulatory reserve	(63,585)	(1,530)	(63,585)	(1,530)
Less: Investment property gain	(03,303) (7,460)	(1,330)	(03,303) (7,460)	(5,880)
Less: Deferred tax assets	(26,607)	(3,880) (24,235)	(26,607)	(24,235)
Less: Investment in subsidiaries	(20,007)	(24,233)	(12,559)	(24,233) (8,559)
Less: Intangible Asset (net of	-	-	(12,339)	(0,009)
deferred tax liabilities)	(75,753)	(85,441)	(75,693)	(85,266)
Total Tier-I Capital	2,178,013	2,182,830	2,158,686	2,163,228
	_,,	_,,	_,,,	_,
Tier-II capital				
Subordinated sukuk	254,025	254,035	254,025	254,035
Collective assessment allowance for	-	-	-	-
non-impaired financing and regulatory reserve	126,918	62,809	126,918	62,809
Add: Investment property gain	3,357	2,646	3,357	2,646
Total Tier-II Capital	384,300	319,490	384,300	319,490
Total Capital	2,562,313	2,502,320	2,542,986	2,482,718

The capital adequacy ratios of the Bank are computed in accordance with BNM's Capital Adequacy Framework for Islamic Banks (Capital Components) and Capital Adequacy Framework for Islamic Banks (Risk Weighted Assets) issued on 4 August 2017 and 2 March 2017 respectively. The Group and Bank have adopted the Standardised Approach for credit risk and market risk, and the Basic Indicator Approach for operational risk. The minimum regulatory capital adequacy requirement for Islamic Bank Common Equity Tier I capital, Tier I capital, and Total Capital are 4.5%, 6.0% and 8.0% of total RWA respectively for the current period (2018: 4.5%, 6.0% and 8.0% of total RWA).

# 2.1 Internal Capital Adequacy Assessment Process ("ICAAP") (cont'd)

The following tables present the minimum regulatory capital requirement to support the Group and the Bank's risk-weighted assets:

## Table 3: Minimum capital requirement and risk-weighted assets

	31 Marcl	h 2019	31 Marc	h 2018
		Minimum		Minimum
	Risk	Capital	Risk	Capital
	Weighted	Requirement	Weighted	Requirement
	Assets	at 8%	Assets	at 8%
	RM'000	RM'000	RM'000	RM'000
Group				
Credit Risk	12,560,246	1,004,820	12,411,610	992,929
Market Risk	31,022	2,482	38,159	3,053
Operational Risk	1,190,113	95,209	1,161,497	92,920
Total	13,781,381	1,102,510	13,611,266	1,088,901
	31 Marcl	h 2019	31 Marc	h 2018
		Minimum		Minimum
	Risk	Capital	Risk	Capital
	Weighted	Requirement	Weighted	Requirement
	Assets	at 8%	Assets	at 8%
	RM'000	RM'000	RM'000	RM'000
Bank				
Credit Risk	12,560,708	1,004,857	12,404,662	992,373
Market Risk	31,021	2,482	38,159	3,053
Operational Risk	1,176,241	94,099	1,143,979	91,518
Total	13,767,970	1,101,438	13,586,800	1,086,944

The Group and the Bank do not have any capital requirement for Large Exposure Risk as there is no amount in excess of the lowest threshold arising from equity holdings as specified in the BNM's RWCAF.

Pillar 3 Disclosure

# 2.1 Internal Capital Adequacy Assessment Process ("ICAAP") (cont'd)

Risk-weighted and capital requirements for credit risk, market risk and operational risk are as follows:

#### Table 4: Minimum capital requirement and risk-weighted assets by exposures

				Risk	Minimum Capital
		Gross	*Net	Weighted	Requirement
Grou	lp	Exposures	Exposures	Assets	at 8%
	arch 2019	RM'000	RM'000	RM'000	RM'000
(i)	Credit Risk (Standardised Approach)				
()	(a) On Balance Sheet Exposures				
	Sovereign/Central Banks	6,171,672	6,171,672	-	-
	PSEs	246,087	245,943	49,189	3,935
	Banks, Development Financial Institution & MDBs	302,181	302,181	91,038	7,283
	Corporates	5,791,771	5,716,682	4,245,387	339,631
	Regulator Retail	6,184,706	6,174,587	5,452,316	436,185
	Residential Real Estate	3,676,698	3,676,698	1,488,010	119,041
	Higher Risk Assets	-	-	-	-
	Other Assets	324,745	324,747	202,763	16,221
	Defaulted Exposures	141,053	141,053	124,614	9,969
		22,838,913	22,753,563	11,653,317	932,265
	(b) Off-Balance Sheet Exposures**				
	Credit-related off-balance sheet exposure	1,673,805	1,673,805	850,508	68,041
	Derivative financial instruments	149,879	149,879	56,422	4,514
		1,823,684	1,823,684	906,930	72,554
	Total Credit Exposures	24,662,597	24,577,247	12,560,247	1,004,820
				Risk	
		Long	Short	Weigthed	Capita
(ii)	Market Risk (Standardised Approach)	Position	Position	Assets	Requiremen
	Benchmark Rate Risk	1,769	(1,815)	11,851	948
	Foreign Currency Risk	5,031	(19,170)	19,170	1,534
	Equity Position Risk	-	-	-	-
				31,021	2,482
(iii)	Operational Risk (Basic Indicators Approach)			1,190,113	95,209
(iv)	Total RWA and Capital Requirements			13,781,381	1,102,510
	* After netting and credit rick mitigation				
	* After netting and credit risk mitigation				

\*\* Credit Risk of off balance sheet items

Pillar 3 Disclosure

## 2.1 Internal Capital Adequacy Assessment Process ("ICAAP") (cont'd)

Risk-weighted and capital requirements for credit risk, market risk and operational risk are as follows: (cont'd)

#### Table 4: Minimum capital requirement and risk-weighted assets by exposures (cont'd)

Grou 31 Ma	p arch 2018	Gross Exposures RM'000	*Net Exposures RM'000	Risk Weighted Assets RM'000	Minimum Capita Requirement at 8% RM'000
(i)	Credit Risk (Standardised Approach)				1111 000
(.)	(a) On Balance Sheet Exposures				
	Sovereign/Central Banks	6,747,388	6,747,388	-	-
	PSEs	839,266	839,045	167,809	13,425
	Banks, Development Financial Institution & MDBs	460,602	460,602	131,960	10,557
	Corporates	6,022,001	5,932,715	4,423,249	353,860
	Regulator Retail	4,883,585	4,873,919	4,465,385	357,231
	Residential Real Estate	4,403,799	4,403,799	1,855,903	148,472
	Higher Risk Assets	2,861	2,861	4,292	343
	Other Assets	373,726	373,726	253,546	20,284
	Defaulted Exposures	156,185	156,185	159,285	12,743
		23,889,414	23,790,241	11,461,430	916,914
	(b) Off-Balance Sheet Exposures**				
	Credit-related off-balance sheet exposure	1,767,196	1,767,196	917,166	73,373
	Derivative financial instruments	109,406	109,406	33,014	2,641
		1,876,602	1,876,602	950,180	76,014
	Total Credit Exposures	25,766,015	25,666,843	12,411,610	992,929
				Risk	
		Long	Short	Weigthed	Capita
(ii)	Market Risk (Standardised Approach)	Position	Position	Assets	Requiremen
	Benchmark Rate Risk	811	(802)	9,711	777
	Foreign Currency Risk	6,421	(26,550)	28,448	2,276
	Equity Position Risk	-		-	-
/::: <b>\</b>	Oneretional Dick (Decis Indicators Annreach)			38,159	3,053
(iii) (iv)	Operational Risk (Basic Indicators Approach)			1,161,497	92,920
(iv)	Total RWA and Capital Requirements			13,611,266	1,088,901
	* After netting and credit risk mitigation				

\*\* Credit Risk of off balance sheet items

Pillar 3 Disclosure

## 2.1 Internal Capital Adequacy Assessment Process ("ICAAP") (cont'd)

Risk-weighted and capital requirements for credit risk, market risk and operational risk are as follows: (cont'd)

#### Table 4: Minimum capital requirement and risk-weighted assets by exposures (cont'd)

					Minimum
		-		Risk	Capita
_		Gross	*Net	Weighted	Requiremen
Bank		Exposures	Exposures	Assets	at 8%
	Narch 2019	RM'000	RM'000	RM'000	RM'00
(i)	Credit Risk (Standardised Approach)				
	(a) On Balance Sheet Exposures				
	Sovereign/Central Banks	6,171,672	6,171,672	-	-
	PSEs	246,087	245,943	49,189	3,935
	Banks, Development Financial Institution & MDBs	302,181	302,181	91,038	7,283
	Corporates	5,789,959	5,714,869	4,243,801	339,504
	Regulator Retail	6,184,706	6,174,587	5,452,316	436,185
	Residential Real Estate	3,676,698	3,676,698	1,488,010	119,041
	Higher Risk Assets	-	-	-	-
	Other Assets	326,792	326,794	204,810	16,385
	Defaulted Exposures	141,053	141,053	124,614	9,969
		22,839,148	22,753,797	11,653,778	932,302
	(b) Off-Balance Sheet Exposures**				
	Credit-related off-balance sheet exposure	1,673,805	1,673,805	850,508	68,041
	Derivative financial instruments	149,879	149,879	56,422	4,514
		1,823,684	1,823,684	906,930	72,555
	Total Credit Exposures	24,662,832	24,577,481	12,560,708	1,004,857
				Risk	
		Long	Short	Weigthed	Capita
(ii)	Market Risk (Standardised Approach)	Position	Position	Assets	Requiremen
	Benchmark Rate Risk	1,769	(1,815)	11,851	948
	Foreign Currency Risk	5,031	(19,170)	19,170	1,534
	Equity Position Risk	-	-	-	-
				31,021	2,482
(iii)	Operational Risk (Basic Indicators Approach)			1,176,241	94,099
(iv)				13,767,970	1,101,438
. ,	* After netting and credit risk mitigation				
	** Credit Risk of off balance sheet items				

\*\* Credit Risk of off balance sheet items

Pillar 3 Disclosure

# 2.1 Internal Capital Adequacy Assessment Process ("ICAAP") (cont'd)

Risk-weighted and capital requirements for credit risk, market risk and operational risk are as follows: (cont'd)

#### Table 4: Minimum capital requirement and risk-weighted assets by exposures (cont'd)

Bank		Gross Exposures	*Net Exposures	Risk Weighted Assets	Minimum Capital Requirement at 8%
	arch 2018	RM'000	RM'000	RM'000	RM'000
(i)	Credit Risk (Standardised Approach)				
	(a) On Balance Sheet Exposures				
	Sovereign/Central Banks	6,747,388	6,747,388	-	-
	PSEs	839,266	839,045	167,809	13,425
	Banks, Development Financial Institution & MDBs	460,602	460,602	131,960	10,557
	Corporates	6,021,792	5,932,506	4,423,040	353,843
	Regulator Retail	4,883,585	4,873,919	4,465,385	357,231
	Residential Real Estate	4,403,799	4,403,799	1,855,903	148,472
	Higher Risk Assets	-	-	-	-
	Other Assets	371,279	371,279	251,099	20,088
	Defaulted Exposures	156,185	156,185	159,285	12,743
	•	23,883,896	23,784,723	11,454,481	916,358
	(b) Off-Balance Sheet Exposures**				
	Credit-related off-balance sheet exposure	1,767,196	1,767,196	917,167	73,373
	Derivative financial instruments	109,406	109,406	33,014	2,641
		1,876,602	1,876,602	950,181	76,014
	Total Credit Exposures	25,760,498	25,661,325	12,404,662	992,373
				Risk	
		Long	Short	Weigthed	Capita
(ii)	Market Risk (Standardised Approach)	Position	Position	Assets	Requirement
	Benchmark Rate Risk	811	(802)	9,711	777
	Foreign Currency Risk	6,421	(26,550)	28,448	2,276
	Equity Position Risk	-	-	-	-
				38,159	3,053
(iii)	Operational Risk (Basic Indicators Approach)			1,143,979	91,518
(iv)	Total RWA and Capital Requirements			13,586,800	1,086,944
	<ul> <li>* After netting and credit risk mitigation</li> <li>** Credit Risk of off balance sheet items</li> <li>** Credit Risk of off balance sheet items</li> </ul>				

# 3.0 Risk Management

#### Overview

Risk is inherent in every aspect of our business activity and to manage this effectively, BMMB has undertaken an integrated risk management approach to ensure that a broad spectrum of risk types are considered and addressed. The Bank's risk management framework and structure are built on formal governance processes that outline responsibilities for risk management activities, as well as the governance and oversight of these activities.

An integral part of this approach is the systematic process of risk identification and measurement. Appropriate risk management strategies are then developed in line with the Bank's business plans and objectives, which include the ongoing monitoring and control of the identified risk exposures. The management and control over the principal risk areas of credit, market, asset and liability management, operational and Shariah are integrated to optimize and secure the Bank's strategic and competitive advantage.

#### **Risk Governance**

The Board of Directors holds the ultimate responsibility for the overall risk governance and oversight. This includes determining the appropriate risk strategies, setting the Bank's risk appetite and ensuring that the risks are monitored and controlled effectively. The Board oversees the risk management of the Bank through a clearly defined governance structure, which include board and management level committees with distinct roles and responsibilities.

<b>RISK GC</b>		
	Risk Management Organisation Structure	AUDIT COMMITTEE
<b>Board</b> Establish Risk Appetite & Policy	Board of Directors (BoD) Board Risk Management Committee (BRMC) Shariah Committee (SC)	Board Audit Committee (BAC)
Management Ensure Implementation of Policy & Compliance	Executive Risk Management Committee (ERMC)       Asset- Liability Management Committee (ALCO)       Credit Committee (CC)         Investment Committee (IC)       Operational Risk Management Committee	Management Committee (MANCO)
<b>Working Level</b> Implement & Comply with Risk Policy	Risk Management Department (RMD)       Credit Assessment Department (CAD)       Retail Approving Centre (RAC)         Compliance Department       Shariah Department (SD)       Bank's Line Management	Internal Audit Department (IAD)

# Table 5: Risk Governance Structure

# 3.0 Risk Management (cont'd)

# Risk Governance (cont'd)

The Board's primary oversight role is to understand the risks undertaken by the Bank and ensure that these risks are properly managed. While the Board is ultimately responsible for the Bank's management of risks, it has entrusted the Board Risk Management Committee ("BRMC") to carry out specific risk management oversight functions on its behalf.

BRMC, which is chaired by an independent director of the Board, is a board-level committee that oversees the overall management of risks and deliberates on risk-related issues and resolutions. The BRMC, acting on behalf of the Board, also ensures that the appropriate processes, resources, policies and guidelines are in place to manage the Bank's risks.

In addition, the Board is also supported by the Shariah Committee ("SC"), which was set up as an independent external body to decide on Shariah issues and to simultaneously assist towards risk mitigation and compliance with the Shariah principles.

The execution of the board-approved risk strategies and policies is the responsibility of the Bank's management and these functions are also exercised under a committee structure. Heading the management-level risk committees is the Executive Risk Management Committee ("ERMC"), which is chaired by the Chief Executive Officer ("CEO"). The ERMC focuses on the overall business strategies and the Bank's day-to-day operations in respect of risk management.

Other management-level risk committees are set up to oversee specific risk areas and its related control functions as described below:

Committee	Objective
Asset & Liability Working Committee ("ALCO")	To ensure that all strategies conform to the Bank's risk appetite and levels of exposure as determined by the BRMC. These include areas of capital management, funding and liquidity management and market risk.
Credit Committee ("CC")	To manage the direction of the Bank's financing exposures (business and consumer). These include authority to decide on new and/or additional exposures and review the direction of existing exposure.
Investment Committee ("IC")	To manage the Bank's investments and decide on new and/or additional investment in securities and/or other Treasury investment-related activities.
Operational Risk Management Committee ("ORMC")	To ensure effective implementation of Operational Risk Management Framework.

# **Table 6: Risk Committees & Functions**

A dedicated and independent Risk Management Department ("RMD") supports the above committees by carrying out the day-to-day risk management functions, drafting of risk-related policies and procedures, and providing reports, risk analyses and recommendations for the management and Board's decision-making.

# 3.0 Risk Management (cont'd)

The Bank's risk governance structure is based on the principle that each line of business is responsible for managing the risk inherent in their undertaken business activities. The line managers are therefore responsible for the identification, measurement and management of risks within their respective areas of responsibility.

The risk governance framework is implemented under a "distributed function" approach where risk is being managed based on the three lines of defense model. The components and their respective roles are as described below:

The First Line of Defense	$\cdot$ Responsible for managing risks assumed in day-to-day activities
<ul> <li>Business Units</li> </ul>	<ul> <li>Follow approved risk process</li> </ul>
	<ul> <li>Apply internal controls and risk responses</li> </ul>
The Second Line of	• Provide specialized resources for developing risk frameworks,
<ul> <li>Risk Management</li> </ul>	policies and methodologies
Compliance	<ul> <li>Provide guidance and direction</li> </ul>
	<ul> <li>Oversee and challenge risk management</li> </ul>
The Third Line of Defense	<ul> <li>Review the first and second lines</li> </ul>
· Audit	<ul> <li>Perform independent assessment of the risk management</li> </ul>
	for adequacy and effectiveness
	<ul> <li>Provide objective assurance and ensure compliance</li> </ul>

#### Table 7: Risk Management Model

# Risk Appetite

Central to the Bank's risk management framework is the risk appetite. The risk appetite is defined as the level of risk that the Bank is willing to accept in fulfilling its business objectives. The Board, BRMC and senior management is responsible for determining the Bank's risk appetite and risk management strategy. The risk appetite is reviewed by the Board on an annual basis, in alignment with the annual strategic and business planning process.

The risk appetite framework is embedded within the Bank's key decision-making processes and supports the implementation of its strategy. It sets out the principles and policies that guide the Bank's behavior and decision-making for all risk taking activities towards achieving an optimal balance between risk and return. It also provides a clear reference point to monitor risk taking, to trigger appropriate action as the boundaries are approached or breached, and to minimize the likelihood of 'surprises' when adverse risk events occur.

As outlined in the risk appetite framework, a set of risk appetite statements has been developed to define the related risk capacity, appetite, tolerance and limits/targets of the Bank. The risk appetite statements, together with the risk tolerance limits and thresholds, are formulated to cover several key strategic and business risk levels or metrics such as capital ratios, liquidity, earnings volatility, asset portfolio composition and asset quality. The risk appetite, which is expressed in quantitative and qualitative forms, also incorporates the Bank's key performance indicators and states its stance towards reputational and Shariah non-compliance.

# 4.0 Credit Risk (General Disclosure)

Credit risk is defined as the potential financial loss caused by a retail customer or a wholesale counterparty failing to meet their obligations to the Bank as they become due. This covers all credit exposures, including guarantees and irrevocable undrawn facilities.

Risk arising from changes in credit quality is a central feature of the Bank's business, where uncertainty over the recoverability of financing and other amounts due from counterparties are inherent across most of the Bank's activities.

Adverse changes in the credit quality of a customer/counterparty or a general deterioration in the economic condition could affect the value of the Bank's assets and its overall financial performance. To a lesser degree, the Bank is also exposed to other forms of credit risk, such as settlement and pre-settlement risks, arising mainly from activities involving foreign exchange, investment securities, equities, commodities and derivatives transactions.

The BRMC and ERMC are the key board and management-level oversight committees responsible for the overall credit risk management activities. These include approving and review of risk strategies and policies, resolving any policy-related issues, and monitoring of the Bank's asset portfolios and risk profile.

Credit risk is managed under an established framework of policies, processes and procedures, which forms part of the overall risk governance framework. The risk management processes include assessing, measuring, mitigating and managing credit risk and maintaining it within the Bank's risk appetite.

Key components of the framework are the Credit Risk Policy ("CRP") and Guidelines to Credit Risk Policies ("GCRP"), which contain credit-related policies and procedures for the management of credit risk. These policies and procedures cover risk policies, controls and prudential limits; risk rating methodologies and application; financing underwriting standards and pricing; delegated credit approving authority; credit review and management of distressed assets; and rehabilitation, restructuring and provisioning for impaired financing. The policies are periodically reviewed and updated to ensure its efficacy and continued relevance.

An important element of credit risk management involves the allocation of the Bank's financing exposures into risk rating categories. This approach provides for sufficient level of granularity and detail of the financing assets to facilitate the identification, monitoring and management of the overall credit risk profile on a regular basis. These rating categories are also linked credit pricing and defined in relation to profit spread.

Credit approvals are performed under a formal delegated approving structure comprising a hierarchy of approving authorities with clearly defined scope and limits. The Credit Committee ("CC") is the main management-level committee involved in the approval of credit proposals (for amounts exceeding that of the lower individual authority limits) and the monitoring and management of distressed financing assets.

The Bank conducts regular review of its credit exposures based on portfolio segments and concentrations to ensure that these exposures are kept within the Board-approved risk appetite and risk tolerance levels. These review and analysis reports also provide the basis for ongoing risk management strategy and policy formulation.

#### 4.0 Credit Risk (General Disclosure) (cont'd)

#### Credit Risk Exposures and Credit Risk Concentration

Table 8: Credit risk exposures and credit risk concentration by sector analysis

Group 31 March 2019	Government and statutory bodies RM'000	Finance, takaful and business services RM'000	Agriculture, manufacturing, wholesale, retail and restaurant RM'000	Construction and real estate RM'000	Purchase of transport vehicles RM'000	Household RM'000	Others RM'000	Total RM'000
On balance sheet exposures								
Cash and short-term funds	-	830,571	-	-	-	-	-	830,571
Cash and placements with								
financial institutions	-	11,937	-	-	-	-	-	11,937
Financial investments at fair value		400 470	4 004		700		404.000	
through profit and loss	336,292	188,478	1,231	-	702	-	134,096	660,799
Financial investments at fair value through other comprehensive income	3,219,953	253,493	465,447	117,246	_	-	879,893	4,936,032
Financial assets at amortised cost	5,219,955	233,493	103,310				079,095	4,930,032
Islamic derivative financial assets		24,853	103,310	-			-	24,853
Financing of customers	977,260	157,529	2,409,672	1,400,791	-	9,872,140	513,503	15,330,895
Statutory deposits with Bank	011,200	101,020	2,400,012	1,400,701		0,072,140	010,000	10,000,000
Negara Malaysia	699,275	-	-	-	-	-	-	699,275
Other assets		-	-	-	-	-	81,625	81,625
	5,232,780	1,466,861	2,979,660	1,518,037	702	9,872,140	1,609,117	22,679,297
Commitments and contingencies								
Contingent liabilities	44,441	93,147	132,596	341,636	23,453	6,541	70,048	711,862
Commitments	1,453,422	445,509	463,118	212,101	3,529	50,203	229,233	2,857,115
Islamic derivative financial instruments	1,433,422	5,695,493	405,110	212,101	5,525	50,205	- 229,233	5,695,493
	1,497,863	6,234,149	595,714	553,737	26,982	56,744	299,281	9,264,470
Total credit exposures	6,730,643	7,701,010	3,575,374	2,071,774	27,684	9,928,884	1,908,398	31,943,767

#### 4.0 Credit Risk (General Disclosure) (cont'd)

Credit Risk Exposures and Credit Risk Concentration (cont'd)

Table 8: Credit risk exposures and credit risk concentration by sector analysis (cont'd)

Group 31 March 2018	Government and statutory bodies RM'000	Finance, takaful and business services RM'000	Agriculture, manufacturing, wholesale, retail and restaurant RM'000	Construction and real estate RM'000	Purchase of transport vehicles RM'000	Household RM'000	Others RM'000	Total RM'000
On balance sheet exposures								
Cash and short-term funds	-	1,579,923	-	-	-	-	-	1,579,923
Cash and placements with								
financial institutions	-	7,758	-	-	-	-	-	7,758
Investment accounts due from								
designated financial instituition	-	146	-	-	-	-	-	146
Financial investments designated								
at fair value through profit and loss	-	161,274	-	-	-	-	-	161,274
Financial investment available-for-sale	4,232,765	302,598	686,821	126,720	-	-	970,509	6,319,413
Islamic derivative financial assets	-	72,770	-	-	-	-	-	72,770
Financing of customers	752,535	666,164	1,688,051	1,619,699	14,233	9,259,428	687,736	14,687,846
Statutory deposits with Bank								
Negara Malaysia	674,500	-	-	-	-	-	-	674,500
Other assets	-	-	-	-	-	-	91,978	91,978
	5,803,530	2,790,633	2,374,872	1,746,419	14,233	9,259,428	1,750,223	23,739,338
Commitments and contingencies								
Contingent liabilities	21,907	50,016	142,830	343,163	6,257	3,836	36,833	604,842
Commitments	1,478,093	234,876	538,018	827,977	3,181	54,620	127,930	3,264,695
Derivative financial instruments	-	2,907,391	-	-	-	-	-	2,907,391
	1,500,000	3,192,283	680,848	1,171,140	9,438	58,456	164,763	6,776,928
Total credit exposures	7,303,530	5,982,916	3,055,720	2,917,559	23,671	9,317,884	1,914,986	30,516,266

#### 4.0 Credit Risk (General Disclosure) (cont'd)

Credit Risk Exposures and Credit Risk Concentration (cont'd)

Table 8: Credit risk exposures and credit risk concentration by sector analysis (cont'd)

Bank 31 March 2019	Government and statutory bodies RM'000	Finance, takaful and business services RM'000	Agriculture, manufacturing, wholesale, retail and restaurant RM'000	Construction and real estate RM'000	Purchase of transport vehicles RM'000	Household RM'000	Others RM'000	Total RM'000
On balance sheet exposures								
Cash and short-term funds	-	830,571	-	-	-	-	-	830,571
Cash and placements with financial institutions		11,937			-			11,937
Financial investments at fair value	-	11,937	-	-	-	-	-	11,957
through profit and loss	336,292	188,478	-	-	-	-	134,096	658,866
Financial investments at fair value through	,	,					,	,
other comprehensive income	3,219,953	253,493	465,447	117,246	-	-	877,628	4,933,767
Financial assets at amortised cost	-	-	103,310	-	-	-	-	103,310
Islamic derivative financial assets	-	24,853	-	-	-	-	-	24,853
Financing of customers	977,260	157,529	2,411,355	1,400,791	-	9,872,140	514,206	15,333,281
Statutory deposits with Bank								
Negara Malaysia	699,275	-	-	-	-	-	-	699,275
Other assets	-	-	-	-	-	-	83,531	83,531
	5,232,780	1,466,861	2,980,112	1,518,037	-	9,872,140	1,609,461	22,679,391
Commitments and contingencies								
Contingent liabilities	44,441	93,147	132,596	341,636	23,453	6,541	70,048	711,862
Commitments	1,453,422	445,509	463,118	212,101	3,529	50,203	229,233	2,857,115
Derivative financial instruments	-	5,695,493	-	-	-	-	-	5,695,493
	1,497,863	6,234,149	595,714	553,737	26,982	56,744	299,281	9,264,470
Total credit exposures	6,730,643	7,701,010	3,575,826	2,071,774	26,982	9,928,884	1,908,742	31,943,861

#### 4.0 Credit Risk (General Disclosure) (cont'd)

Credit Risk Exposures and Credit Risk Concentration (cont'd)

Table 8: Credit risk exposures and credit risk concentration by sector analysis (cont'd)

Bank 31 March 2018	Government and statutory bodies RM'000	Finance, takaful and business services RM'000	Agriculture, manufacturing, wholesale, retail and restaurant RM'000	Construction and real estate RM'000	Purchase of transport vehicles RM'000	Household RM'000	Others RM'000	Total RM'000
On balance sheet exposures								
Cash and short-term funds Cash and placements with	-	1,579,923	-	-	-	-	-	1,579,923
financial institutions Investment accounts due from	-	7,758	-	-	-	-	-	7,758
designated financial instituition Financial investments designated	-	146	-	-	-	-	-	146
at fair value through profit and loss	-	161,274	-	-	-	-	-	161,274
Financial investment available-for-sale	4,232,765	302,598	686,821	126,720	-	-	967,855	6,316,759
Financial investment held-to-maturity	143,730	-	-	-	-	-	-	143,730
Islamic derivative financial assets	-	72,770	-	-	-	-	-	72,770
Financing of customers Statutory deposits with Bank	752,535	666,164	1,688,051	1,619,699	14,234	9,259,428	687,318	14,687,429
Negara Malaysia	674,500	-	-	-	-	-	-	674,500
Other assets	-	-	-	-	-	-	89,543	89,543
	5,803,530	2,790,633	2,374,872	1,746,419	14,234	9,259,428	1,744,716	23,733,832
Commitments and contingencies								
Contingent liabilities	21,907	50,016	142,830	343,163	6,257	3,836	36,833	604,842
Commitments	1,478,093	234,876	538,018	827,977	3,181	54,620	127,930	3,264,695
Derivative financial instruments	-	2,907,391	-	-	-	-	-	2,907,391
	1,500,000	3,192,283	680,848	1,171,140	9,438	58,456	164,763	6,776,928
Total credit exposures	7,303,530	5,982,916	3,055,720	2,917,559	23,672	9,317,884	1,909,479	30,510,760

# Credit Risk Exposures and Credit Risk Concentration (cont'd)

#### Table 9: Credit risk exposures and credit risk concentration by geographical analysis

The analysis of credit concentration risk of financial assets and commitments and contingencies of the Group and the Bank categorised by geographical distribution (based on the geographical location where the credit risk resides) are as follows:

Domestic RM'000Labuan RM'000Domestic RM'000Labuan RM'000On Balance Sheet Exposures234,777795,79434,777Cash and short-term funds financial institutions795,79434,777795,79434,777Cash and placements with financial investment at fair value through profit and loss11,937-11,937-Financial investments at fair value through other comprehensive income4,927,8888,1444,925,6238,144Financial investments amortised cost103,310-103,310-Islamic derivative financial assets24,853-24,853-Statutory deposits with Bank Negara Malaysia699,275-699,275-Other assets21,47895231,40222,447,989231,402Commitments and contingencies711,862-711,862-Contingent liabilities711,862-711,862-Commitments instruments5,695,493-5,695,493-9,264,470-9,264,470-9,264,470-		Gro	up	Bank		
On Balance Sheet Exposures         795,794         34,777         795,794         34,777           Cash and short-term funds         795,794         34,777         795,794         34,777           Cash and placements with financial institutions         11,937         -         11,937         -           Financial investment at fair value through profit and loss         472,321         188,478         470,388         188,478           Financial investments at fair value through other         4,927,888         8,144         4,925,623         8,144           Financial investments amortised cost         103,310         -         103,310         -           Islamic derivative financial assets         24,853         -         24,853         -           Statutory deposits with Bank Negara Malaysia         699,275         -         699,275         -           Other assets         21,402         22,447,895         231,402         231,402           Commitments and contingencies         2,857,115         -         2,857,115         -           Contingent liabilities         711,862         -         711,862         -           Contingent liabilities         711,862         -         711,862         -           Contingent liabilities         711,862		Domestic	Labuan	201100110		
Exposures         795,794         34,777         795,794         34,777           Cash and placements with financial institutions         11,937         -         11,937         -           Financial investment at fair value through profit and loss         472,321         188,478         470,388         188,478           Financial investments at fair value through other comprehensive income         4,927,888         8,144         4,925,623         8,144           Financial investments amortised cost         103,310         -         103,310         -           Islamic derivative financial assets         24,853         -         24,853         -           Statutory deposits with Bank Negara Malaysia         699,275         -         699,275         -           Other assets         21,447,895         231,402         22,447,989         231,402           Commitments and contingencies         711,862         -         -           Commitments and contingent liabilities         711,862         -         2,857,115         -           Commitments         2,857,115         -         2,857,115         -         -           Derivative financial instruments         5,695,493         -         5,695,493         -           9,264,470         -         9,26	31 March 2019	RM'000	RM'000	RM'000	RM'000	
Cash and short-term funds       795,794       34,777       795,794       34,777         Cash and placements with       financial institutions       11,937       -       11,937       -         Financial investment at       fair value through       profit and loss       472,321       188,478       470,388       188,478         Financial investments at fair       value through other       -       -       -       -         comprehensive income       4,927,888       8,144       4,925,623       8,144         Financial investments       amortised cost       103,310       -       103,310       -         Islamic derivative       financial assets       24,853       -       24,853       -       24,853       -         Statutory deposits with Bank       Negara Malaysia       699,275       -       699,275       -       -       -         Other assets       21,422       3       83,528       3       22,447,895       231,402       22,447,989       231,402         Commitments and contingencies       711,862       -       711,862       -       -       -         Commitments       2,857,115       -       2,857,115       -       2,857,115       -       -	On Balance Sheet					
Cash and placements with financial institutions       11,937       -       11,937       -         Financial investment at fair value through profit and loss       472,321       188,478       470,388       188,478         Financial investments at fair value through other comprehensive income       4,927,888       8,144       4,925,623       8,144         Financial investments amortised cost       103,310       -       103,310       -         Islamic derivative financial assets       24,853       -       24,853       -         Financial of customers       15,330,895       -       15,333,281       -         Statutory deposits with Bank Negara Malaysia       699,275       -       699,275       -         Other assets       21,402       3       83,528       3       22,447,895       231,402       22,447,989       231,402         Commitments and contingencies       711,862       -       711,862       -       -         Commitments       2,857,115       -       2,857,115       -       -         Derivative financial instruments       5,695,493       -       5,695,493       -         9,264,470       -       9,264,470       -       9,264,470       -	Exposures					
financial institutions       11,937       -       11,937       -         Financial investment at fair value through profit and loss       472,321       188,478       470,388       188,478         Financial investments at fair value through other comprehensive income       4,927,888       8,144       4,925,623       8,144         Financial investments at fair value through other comprehensive income       4,927,888       8,144       4,925,623       8,144         Financial investments at fair value through other comprehensive income       4,927,888       8,144       4,925,623       8,144         Financial investments at fair value through other comprehensive income       4,927,888       8,144       4,925,623       8,144         Financial investments and constance of customers       103,310       -       103,310       -         Islamic derivative financial assets       24,853       -       24,853       -         Statutory deposits with Bank       15,330,895       -       15,333,281       -         Negara Malaysia       699,275       -       699,275       -         Other assets       81,622       3       83,528       3         22,447,895       231,402       22,447,989       231,402         Commitments and contingencies       711,862       -	Cash and short-term funds	795,794	34,777	795,794	34,777	
Financial investment at fair value through profit and loss       472,321       188,478       470,388       188,478         Financial investments at fair value through other comprehensive income       4,927,888       8,144       4,925,623       8,144         Financial investments at fair value through other comprehensive income       4,927,888       8,144       4,925,623       8,144         Financial investments amortised cost       103,310       -       103,310       -         Islamic derivative financial assets       24,853       -       24,853       -         Financing of customers       15,330,895       -       15,333,281       -         Statutory deposits with Bank       699,275       -       699,275       -         Other assets       81,622       3       83,528       3       22,447,895       231,402       22,447,989       231,402         Commitments and contingencies       711,862       -       711,862       -       -       -         Contingent liabilities       711,862       -       711,862       -       -       -         Derivative financial instruments       5,695,493       -       2,857,115       -       2,857,115       -         9,264,470       -       9,264,470       -       9,	•					
fair value through profit and loss       472,321       188,478       470,388       188,478         Financial investments at fair value through other comprehensive income       4,927,888       8,144       4,925,623       8,144         Financial investments amortised cost       103,310       -       103,310       -         Islamic derivative financial assets       103,310       -       103,310       -         Financing of customers       15,330,895       -       15,333,281       -         Statutory deposits with Bank Negara Malaysia       699,275       -       699,275       -         Other assets       21,402       22,447,989       231,402       231,402         Commitments and contingencies       711,862       -       711,862       -         Commitments       2,857,115       -       2,857,115       -         Derivative financial instruments       5,695,493       -       5,695,493       -         9,264,470       -       9,264,470       -       9,264,470       -		11,937	-	11,937	-	
profit and loss       472,321       188,478       470,388       188,478         Financial investments at fair value through other comprehensive income       4,927,888       8,144       4,925,623       8,144         Financial investments amortised cost       103,310       -       103,310       -         Islamic derivative financial assets       24,853       -       24,853       -         Financing of customers       15,330,895       -       15,333,281       -         Statutory deposits with Bank       Negara Malaysia       699,275       -       699,275       -         Other assets       81,622       3       83,528       3       22,447,895       231,402       22,447,989       231,402         Commitments and contingencies       711,862       -       711,862       -       -         Contingent liabilities       711,862       -       711,862       -       -         Commitments       2,857,115       -       2,857,115       -       -       -         Derivative financial instruments       5,695,493       -       5,695,493       -       -         9,264,470       -       9,264,470       -       9,264,470       -						
Financial investments at fair value through other comprehensive income       4,927,888       8,144       4,925,623       8,144         Financial investments amortised cost       103,310       -       103,310       -         Islamic derivative financial assets       24,853       -       24,853       -         Financing of customers       15,330,895       -       15,333,281       -         Statutory deposits with Bank Negara Malaysia       699,275       -       699,275       -         Other assets       81,622       3       83,528       3         22,447,895       231,402       22,447,989       231,402         Commitments and contingencies       711,862       -       711,862       -         Commitments       2,857,115       -       2,857,115       -         Derivative financial 	0					
value through other         comprehensive income       4,927,888       8,144       4,925,623       8,144         Financial investments       amortised cost       103,310       -       103,310       -         Islamic derivative       103,310       -       103,310       -       103,310       -         Islamic derivative       103,310       -       103,310       -       103,310       -         Financing of customers       24,853       -       24,853       -       24,853       -         Statutory deposits with Bank       15,330,895       -       15,333,281       -       -         Negara Malaysia       699,275       -       699,275       -       699,275       -       0         Other assets       81,622       3       83,528       3       22,447,895       231,402       231,402         Commitments and contingencies       22,447,895       231,402       22,447,989       231,402       -         Commitments       2,857,115       -       2,857,115       -       2,857,115       -         Derivative financial instruments       5,695,493       -       5,695,493       -       -         9,264,470       -       9,264,470	•	472,321	188,478	470,388	188,478	
comprehensive income         4,927,888         8,144         4,925,623         8,144           Financial investments amortised cost         103,310         -         103,310         -           Islamic derivative financial assets         24,853         -         24,853         -           Financing of customers         15,330,895         -         15,333,281         -           Statutory deposits with Bank Negara Malaysia         699,275         -         699,275         -           Other assets         81,622         3         83,528         3         3           22,447,895         231,402         22,447,989         231,402           Commitments and contingencies         711,862         -         711,862         -           Commitments         2,857,115         -         2,857,115         -           Derivative financial instruments         5,695,493         -         5,695,493         -           9,264,470         -         9,264,470         -         9,264,470         -						
Financial investments amortised cost       103,310       -       103,310       -         Islamic derivative financial assets       24,853       -       24,853       -         Financing of customers       15,330,895       -       15,333,281       -         Statutory deposits with Bank Negara Malaysia       699,275       -       699,275       -         Other assets       81,622       3       83,528       3         22,447,895       231,402       22,447,989       231,402         Commitments and contingencies       711,862       -       711,862       -         Commitments       2,857,115       -       2,857,115       -       -         Derivative financial instruments       5,695,493       -       5,695,493       -         9,264,470       -       9,264,470       -       9,264,470       -	0					
amortised cost       103,310       -       103,310       -         Islamic derivative       financial assets       24,853       -       24,853       -         Financing of customers       15,330,895       -       15,333,281       -       -         Statutory deposits with Bank       699,275       -       699,275       -       699,275       -         Other assets       81,622       3       83,528       3       22,447,895       231,402       22,447,989       231,402         Commitments and contingencies       711,862       -       711,862       -       -         Commitments       2,857,115       -       2,857,115       -       2,857,115       -         Derivative financial instruments       5,695,493       -       5,695,493       -       -         9,264,470       -       9,264,470       -       9,264,470       -	•	4,927,888	8,144	4,925,623	8,144	
Islamic derivative       financial assets       24,853       -       24,853       -         Financing of customers       15,330,895       -       15,333,281       -         Statutory deposits with Bank       699,275       -       699,275       -         Other assets       22,447,895       231,402       22,447,989       231,402         Commitments and contingencies       711,862       -       711,862       -         Commitments       2,857,115       -       2,857,115       -       2,857,115       -         Derivative financial instruments       5,695,493       -       5,695,493       -       5,695,493       -         9,264,470       -       9,264,470       -       9,264,470       -						
financial assets       24,853       -       24,853       -         Financing of customers       15,330,895       -       15,333,281       -         Statutory deposits with Bank       Negara Malaysia       699,275       -       699,275       -         Other assets       81,622       3       83,528       3       22,447,895       231,402       22,447,989       231,402         Commitments and contingencies       711,862       -       711,862       -       -         Contingent liabilities       711,862       -       711,862       -       -         Commitments       2,857,115       -       2,857,115       -       -         Derivative financial instruments       5,695,493       -       5,695,493       -       -         9,264,470       -       9,264,470       -       9,264,470       -		103,310	-	103,310	-	
Financing of customers       15,330,895       -       15,333,281       -         Statutory deposits with Bank       Negara Malaysia       699,275       -       699,275       -         Other assets       81,622       3       83,528       3       22,447,895       231,402       22,447,989       231,402         Commitments and contingencies       711,862       -       711,862       -       -         Contingent liabilities       711,862       -       711,862       -       -         Commitments       2,857,115       -       2,857,115       -       -         Derivative financial instruments       5,695,493       -       5,695,493       -       -         9,264,470       -       9,264,470       -       9,264,470       -						
Statutory deposits with Bank       699,275       -       699,275       -         Other assets       81,622       3       83,528       3         22,447,895       231,402       22,447,989       231,402         Commitments and contingencies       711,862       -       711,862       -         Commitments       711,862       -       711,862       -       -         Commitments       5,695,493       -       2,857,115       -       -         Derivative financial instruments       5,695,493       -       5,695,493       -       -         9,264,470       -       9,264,470       -       9,264,470       -			-	•	-	
Negara Malaysia       699,275       -       699,275       -         Other assets       81,622       3       83,528       3         22,447,895       231,402       22,447,989       231,402         Commitments and contingencies       711,862       -       711,862       -         Contingent liabilities       711,862       -       711,862       -         Commitments       2,857,115       -       2,857,115       -         Derivative financial instruments       5,695,493       -       5,695,493       -         9,264,470       -       9,264,470       -       9,264,470       -	•	15,330,895	-	15,333,281	-	
Other assets       81,622       3       83,528       3         22,447,895       231,402       22,447,989       231,402         Commitments and contingencies       711,862       -       711,862       -         Commitments       2,857,115       -       2,857,115       -         Derivative financial instruments       5,695,493       -       5,695,493       -         9,264,470       -       9,264,470       -       9,264,470       -				· · · · <b></b>		
22,447,895         231,402         22,447,989         231,402           Commitments and contingencies         711,862         -         711,862         -           Commitments         711,862         -         711,862         -           Commitments         2,857,115         -         2,857,115         -           Derivative financial instruments         5,695,493         -         5,695,493         -           9,264,470         -         9,264,470         -         9,264,470         -	0 ,	•	-	•	-	
Commitments and contingencies         711,862         -         711,862         -           Contingent liabilities         711,862         -         711,862         -           Commitments         2,857,115         -         2,857,115         -           Derivative financial instruments         5,695,493         -         5,695,493         -           9,264,470         -         9,264,470         -         9,264,470         -	Other assets		_			
contingencies       711,862       -       711,862       -         Commitments       2,857,115       -       2,857,115       -         Derivative financial instruments       5,695,493       -       5,695,493       -         9,264,470       -       9,264,470       -       9,264,470       -		22,447,895	231,402	22,447,989	231,402	
contingencies       711,862       -       711,862       -         Commitments       2,857,115       -       2,857,115       -         Derivative financial instruments       5,695,493       -       5,695,493       -         9,264,470       -       9,264,470       -       9,264,470       -	Commitments and					
Commitments         2,857,115         -         2,857,115         -           Derivative financial instruments         5,695,493         -         5,695,493         -           9,264,470         -         9,264,470         -         9,264,470         -						
Derivative financial instruments         5,695,493         -         5,695,493         -           9,264,470         -         9,264,470         -         -         -	Contingent liabilities	711,862	-	711,862	-	
instruments 5,695,493 - 5,695,493 - 9,264,470 - 9,264,470 -	Commitments	2,857,115	-	2,857,115	-	
9,264,470 - 9,264,470 -	Derivative financial					
	instruments	5,695,493		5,695,493	-	
		, ,	-		-	
Total credit exposures         31,712,365         231,402         31,712,459         231,402	Total credit exposures	31,712,365	231,402	31,712,459	231,402	

## Credit Risk Exposures and Credit Risk Concentration (cont'd)

# Table 9: Credit risk exposures and credit risk concentration by geographical analysis (cont'd)

The analysis of credit concentration risk of financial assets and commitments and contingencies of the Group and the Bank categorised by geographical distribution (based on the geographical location where the credit risk resides) are as follows:

	Gro	ир	Bank		
31 March 2018	Domestic RM'000	Labuan RM'000	Domestic RM'000	Labuan RM'000	
On Balance Sheet					
Exposures					
Cash and short-term funds	1,490,563	89,360	1,490,563	89,360	
Cash and placements with					
financial institutions	7,758	-	7,758	-	
Investment accounts due from	4.40		4.40		
designated financial instituition	146	-	146	-	
Financial investment					
designated at fair value		161 074		161 074	
through profit and loss Financial investment	-	161,274	-	161,274	
available-for-sale	6,300,136	19,277	6,297,482	19,277	
Financial investment	0,300,130	19,277	0,297,402	19,277	
held-to-maturity	143,730	_	143,730	_	
Islamic derivative	140,700		140,700		
financial assets	72,770	-	72,770	-	
Financing of customers	14,687,846	-	14,687,429	-	
Statutory deposits with Bank			, ,		
Negara Malaysia	674,500	-	674,500	-	
Other assets	91,975	3	89,540	3	
	23,469,424	269,914	23,463,918	269,914	
Commitments and					
contingencies					
Contingent liabilities	604,842	-	604,842	-	
Commitments	3,264,695	-	3,264,695	-	
Derivative financial	-,,		0,201,000		
instruments	2,907,391	-	2,907,391	-	
	6,776,928	-	6,776,928	-	
Total credit exposures	30,246,352	269,914	30,240,846	269,914	

# 4.0 Credit Risk (General Disclosure) (cont'd)

# Credit Risk Exposures of Financial Assets by Maturity Distribution

## Table 10: Credit risk exposures of financial assets by remaining contractual maturity

Group 31 March 2019	Up to 6 months RM'000	> 6 - 12 months RM'000	> 1 - 5 years RM'000	Over 5 years RM'000	Total RM'000
On-Balance Sheet Exposures					
Cash and short-term funds Cash and placements with	830,571	-	-	-	830,571
financial institutions Financial investments at fair value	11,937	-	-	-	11,937
through profit and loss Financial investments at fair value through other comprehensive	450,687	53,657	151,266	5,189	660,799
income Financial investments	207,033	93,468	2,920,420	1,715,111	4,936,032
amortised cost Islamic derivative financial assets	273 24,853	441	-	102,596 -	103,310 24,853
Financing of customers Statutory deposits with Bank	2,612,928	1,448,500	4,909,639	6,359,828	15,330,895 -
Negara Malaysia Other assets	-	81,625	-	699,275 -	699,275 81,625
Total On-Balance Sheet	4,138,281	4 670 507	7 077 4 20	8,884,385	-
Exposures -	4,130,201	1,679,597	7,977,128	0,004,303	22,679,297
	Up to 6	40		<b>O</b>	
	•	> 6 - 12	> 1 - 5	Over 5	
Group	months	months	years	years	Total BM/000
Group 31 March 2018	•				Total RM'000
•	months	months	years	years	
31 March 2018	months	months	years	years	
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds	months RM'000	months	years	years	RM'000
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions Investment accounts due from designated financial instituition	months RM'000	months	years	years	<b>RM'000</b> 1,579,923
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions Investment accounts due from designated financial instituition Financial investments designated at fair value through profit and loss	months RM'000	months	years RM'000 -	years	<b>RM'000</b> 1,579,923 7,758
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions Investment accounts due from designated financial instituition Financial investments designated at fair value through profit and loss Financial investment available-for-sale	months RM'000	months	years RM'000 -	years RM'000 - -	<b>RM'000</b> 1,579,923 7,758 146
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions Investment accounts due from designated financial instituition Financial investments designated at fair value through profit and loss Financial investment available-for-sale Financial investment held-to-maturity	months RM'000 1,579,923 7,758 - -	months RM'000 - - -	years RM'000 - - 146 -	years RM'000 - - 161,274	<b>RM'000</b> 1,579,923 7,758 146 161,274 6,319,413 143,730
<ul> <li>31 March 2018</li> <li>On-Balance Sheet Exposures</li> <li>Cash and short-term funds</li> <li>Cash and placements with financial institutions</li> <li>Investment accounts due from designated financial instituition</li> <li>Financial investments designated at fair value through profit and loss</li> <li>Financial investment available-for-sale</li> <li>Financial investment held-to-maturity</li> <li>Islamic derivative financial assets</li> </ul>	months RM'000 1,579,923 7,758 - - 170,815 - 63,096	months RM'000 - - - 601,802 - 9,674	years RM'000 - 146 - 2,612,365 - -	years RM'000 - - 161,274 2,934,431 143,730 -	<b>RM'000</b> 1,579,923 7,758 146 161,274 6,319,413 143,730 72,770
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions Investment accounts due from designated financial instituition Financial investments designated at fair value through profit and loss Financial investment available-for-sale Financial investment held-to-maturity Islamic derivative financial assets Financing of customers Statutory deposits with Bank	months RM'000 1,579,923 7,758 - - 170,815	months RM'000 - - - 601,802 -	years RM'000 - - 146 -	years RM'000 - - 161,274 2,934,431	<b>RM'000</b> 1,579,923 7,758 146 161,274 6,319,413 143,730
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions Investment accounts due from designated financial instituition Financial investments designated at fair value through profit and loss Financial investment available-for-sale Financial investment held-to-maturity Islamic derivative financial assets Financing of customers Statutory deposits with Bank Negara Malaysia	months RM'000 1,579,923 7,758 - - 170,815 - 63,096	<b>months</b> <b>RM'000</b> - - - 601,802 - 9,674 792,454	years RM'000 - 146 - 2,612,365 - -	years RM'000 - - 161,274 2,934,431 143,730 -	<b>RM'000</b> 1,579,923 7,758 146 161,274 6,319,413 143,730 72,770 14,687,846 674,500
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions Investment accounts due from designated financial instituition Financial investments designated at fair value through profit and loss Financial investment available-for-sale Financial investment held-to-maturity Islamic derivative financial assets Financing of customers Statutory deposits with Bank Negara Malaysia Other assets	months RM'000 1,579,923 7,758 - - 170,815 - 63,096	months RM'000 - - - 601,802 - 9,674	years RM'000 - 146 - 2,612,365 - -	years RM'000 - - 161,274 2,934,431 143,730 - 5,672,211	<b>RM'000</b> 1,579,923 7,758 146 161,274 6,319,413 143,730 72,770 14,687,846
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions Investment accounts due from designated financial instituition Financial investments designated at fair value through profit and loss Financial investment available-for-sale Financial investment held-to-maturity Islamic derivative financial assets Financing of customers Statutory deposits with Bank Negara Malaysia	months RM'000 1,579,923 7,758 - - 170,815 - 63,096	<b>months</b> <b>RM'000</b> - - - 601,802 - 9,674 792,454	years RM'000 - 146 - 2,612,365 - -	years RM'000 - - 161,274 2,934,431 143,730 - 5,672,211	<b>RM'000</b> 1,579,923 7,758 146 161,274 6,319,413 143,730 72,770 14,687,846 674,500

# 4.0 Credit Risk (General Disclosure) (cont'd)

Credit Risk Exposures of Financial Assets by Maturity Distribution (cont'd)

Table 10: Credit Risk Exposures of financial assets by remaining contractual maturity (cont'd)

Bank 31 March 2019	Up to 6 months RM'000	> 6 - 12 months RM'000	> 1 - 5 years RM'000	Over 5 years RM'000	Total RM'000
On-Balance Sheet Exposures					
Cash and short-term funds Cash and placements with	830,571	-	-	-	830,571
financial institutions Financial investments at fair value	11,937	-	-	-	11,937
through profit and loss Financial investments at fair value through other comprehensive	450,686	53,657	149,334	5,189	658,866
income Financial investments	207,033	93,468	2,918,155	1,715,111	4,933,767
amortised cost Islamic derivative financial assets	273 24,853	441	-	102,596	103,310 24,853
Financing of customers Statutory deposits with Bank	2,612,928	- 1,448,500	- 4,909,639	6,362,214	15,333,281
Negara Malaysia Other assets	-	- 83,531	-	699,275 -	699,275 83,531
Total On-Balance Sheet					
Exposures	4,138,281	1,679,597	7,977,128	8,884,385	22,679,391
Bank 31 March 2018	Up to 6 months RM'000	> 6 - 12 months RM'000	> 1 - 5 years RM'000	Over 5 years RM'000	Total RM'000
	months	months	years	years	
31 March 2018	months	months	years	years	
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds	months RM'000	months	years	years	RM'000
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions	months RM'000	months	years	years	<b>RM'000</b> 1,579,923
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions Investment accounts due from designated financial instituition	months RM'000 1,579,923 7,758 - -	months	years RM'000 -	years	<b>RM'000</b> 1,579,923 7,758
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions Investment accounts due from designated financial instituition Financial investments designated at fair value through profit and loss	months RM'000	months	years RM'000 -	years RM'000 - -	<b>RM'000</b> 1,579,923 7,758 146
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions Investment accounts due from designated financial instituition Financial investments designated at fair value through profit and loss Financial investment available-for-sale Financial investment held-to-maturity	months RM'000 1,579,923 7,758 - - 170,606	<b>months</b> <b>RM'000</b> - - 599,357 -	<b>years</b> <b>RM'000</b> - - 146 -	years RM'000 - - - 161,275	<b>RM'000</b> 1,579,923 7,758 146 161,275 6,316,759 143,730
<ul> <li>31 March 2018</li> <li>On-Balance Sheet Exposures</li> <li>Cash and short-term funds</li> <li>Cash and placements with financial institutions</li> <li>Investment accounts due from designated financial instituition</li> <li>Financial investments designated at fair value through profit and loss</li> <li>Financial investment available-for-sale</li> <li>Financial investment held-to-maturity</li> <li>Islamic derivative financial assets</li> </ul>	months RM'000 1,579,923 7,758 - 170,606 - 63,096	months RM'000 - - - 599,357 - 9,674	years RM'000 - 146 - 2,609,712 - -	years RM'000 - - 161,275 2,937,084 143,730	<b>RM'000</b> 1,579,923 7,758 146 161,275 6,316,759 143,730 72,770
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions Investment accounts due from designated financial instituition Financial investments designated at fair value through profit and loss Financial investment available-for-sale Financial investment held-to-maturity Islamic derivative financial assets Financing of customers Statutory deposits with Bank	months RM'000 1,579,923 7,758 - - 170,606	<b>months</b> <b>RM'000</b> - - 599,357 -	<b>years</b> <b>RM'000</b> - - 146 -	years RM'000 - - 161,275 2,937,084 143,730 - 5,671,795	<b>RM'000</b> 1,579,923 7,758 146 161,275 6,316,759 143,730 72,770 14,687,428
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions Investment accounts due from designated financial instituition Financial investments designated at fair value through profit and loss Financial investment available-for-sale Financial investment held-to-maturity Islamic derivative financial assets Financing of customers Statutory deposits with Bank Negara Malaysia	months RM'000 1,579,923 7,758 - 170,606 - 63,096	<b>months</b> <b>RM'000</b> - - 599,357 - 9,674 792,454 -	years RM'000 - 146 - 2,609,712 - -	years RM'000 - - 161,275 2,937,084 143,730	<b>RM'000</b> 1,579,923 7,758 146 161,275 6,316,759 143,730 72,770 14,687,428 674,500
31 March 2018 On-Balance Sheet Exposures Cash and short-term funds Cash and placements with financial institutions Investment accounts due from designated financial instituition Financial investments designated at fair value through profit and loss Financial investment available-for-sale Financial investment held-to-maturity Islamic derivative financial assets Financing of customers Statutory deposits with Bank	months RM'000 1,579,923 7,758 - 170,606 - 63,096	months RM'000 - - - 599,357 - 9,674	years RM'000 - 146 - 2,609,712 - -	years RM'000 - - 161,275 2,937,084 143,730 - 5,671,795	<b>RM'000</b> 1,579,923 7,758 146 161,275 6,316,759 143,730 72,770 14,687,428

## Credit Risk Management Approach

Credit risk is inherent in all credit-related activities such as in the granting of financing facilities and participation in treasury and investment banking activities.

Credit risk exposures are controlled and managed at every stage of the credit process through various methods and techniques. At the point of origination, the credit exposure is assessed with well-defined financing granting criteria, which include the identification of a clear and adequate source of payment or income generation from the customer, structuring of an effective financing package and incorporation of appropriate risk mitigants.

The Bank's credit-origination and granting activities are segregated by business lines based on customer types/business segments. Specifically, these are Business Banking for corporate, commercial and retail SME customers, Consumer Banking for retail/individual customers and Investment Banking for syndications and capital market instruments. These departments are responsible for marketing, developing and managing the Bank's financing and investment assets as well as ensuring the quality and timely delivery of its products and services.

The Bank has an established structure to facilitate the credit approval process which defines the appropriate level of approving authority and limits. These approving authority and limits are duly sanctioned by the Board and are subject to periodic reviews to assess its effectiveness as well as compliance. To enhance the risk identification process, the financing proposals by the origination departments are subjected to independent credit reviews and risk assessments by the relevant credit assessment departments prior to submission to the approving authority for decision.

Credit portfolios are managed and monitored against stipulated portfolio exposure limits with the objective to avoid credit concentration and excessive build-up of exposures and to preserve the credit portfolios' quality through timely and appropriate corrective actions.

The Credit Risk report is produced and deliberated at the management and board level committees on a monthly basis to monitor the overall exposures and limits. Risk Profiling Analysis on selected asset portfolios is conducted on a regular basis to analyze the asset quality for possible deterioration or concentration build-up and potential weaknesses or threats arising from internal and external factors.

Stress Test on credit exposures is used as a tool to identify possible events or future changes in the financial and economic conditions that could have an unfavorable impact on the Bank's exposures. It is also used to assess the Bank's ability to withstand such changes in relation to the capacity of capital and earnings to absorb potentially significant losses.

The monitoring and recovery of delinquent and problematic financing accounts are undertaken by two departments; namely the Consumer Financing Supervision and Recovery Department ("CFSRD") and the Business Financing Supervision and Recovery Department ("BFSRD"). Within the BFSRD, the Early Care and Remedial Management units have been tasked to monitor and undertake pre-emptive measures on business financing with early warning signs to prevent further deterioration and/or initiate rehabilitation actions such as rescheduling and restructuring of the affected accounts.

# Credit Risk Management Approach (cont'd.)

Classification and loss provisioning of the Bank's impaired financing and investment assets is performed upon determination of impairment evidence and by categorization into individual and collective assessment. The process and approach is defined in the GCRP and other related policies and SOPs as prescribed under the MFRS 9 and BNM guidelines.

The Bank implemented a new risk rating approach for its business and consumer financing portfolios, introduced gradually from year 2011. Credit scorecards using statistical and heuristicbased methodologies were developed and applied to assess the customers' risk levels and assist in the Bank's credit decision. The credit risk grades are also used in portfolio monitoring and limit setting and in building a more robust estimation of credit losses in the future as prescribed under the Internal Rating Based ("IRB") approach.

Aside from the credit risk rating, the Bank is also enhancing its portfolio management capability through the development of a data mart and acquisition of more analytical and risk management systems.

## 4.0 Credit Risk (General Disclosure) (cont'd)

# **Credit Quality Financing of Customers**

# Table 11: Credit quality of financing of customers

The credit quality for financing of customers is managed by the Group and the Bank using the internal credit ratings. The table below shows the credit quality for financing of customers exposed to credit risk, based on the Group's and the Bank's internal credit ratings.

			Past due		
	Neither past du	e nor impaired	but not	Impaired	
Group	Good	Satisfactory	impaired	financing	Total
31 March 2019	RM'000	RM'000	RM'000	RM'000	RM'000
Term financing					
- Home financing	4,055,671	241,430	140,918	105,797	4,543,816
- Syndicated financing	653,567	-	-	-	653,567
- Hire purchase receivables	552,016	13,805	11,580	4,232	581,633
- Leasing receivables	-	-	-	-	-
- Other term financing	6,601,041	51,929	37,655	69,655	6,760,280
Other financing	2,889,737	14,060	3,556	41,532	2,948,885
	14,752,032	321,224	193,709	221,216	15,488,181
Less:					
-Stage 1 - 12 Months ECL	-	-	-	-	(55,886)
-Stage 2 - Lifetime ECL not credit impaired	-	-	-	-	(7,448)
-Stage 3 - Lifetime ECL credit impaired	-	-	-	(93,952)	(93,952)
Total net financing	14,752,032	321,224	193,709	127,264	15,330,895

# 4.0 Credit Risk (General Disclosure) (cont'd)

# Credit Quality Financing of Customers (cont'd)

# Table 11: Credit quality of financing of customers (cont'd)

	Neither past du	e nor impaired	Past due but not	Impaired	
Group 31 March 2018	Good RM'000	Satisfactory RM'000	impaired RM'000	financing RM'000	Total RM'000
Term financing					
- Home financing	4,063,791	265,306	189,049	95,747	4,613,893
- Syndicated financing	686,022	-	-	-	686,022
- Hire purchase receivables	564,463	24,235	16,540	17,981	623,219
- Leasing receivables	-	-	-	1,277	1,277
- Other term financing	5,636,624	186,346	55,208	145,843	6,024,021
Other financing	2,753,659	134,149	20,892	24,568	2,933,268
	13,704,559	610,036	281,689	285,416	14,881,700
Less:					
<ul> <li>Collective assesment allowance</li> </ul>	-	-	-	-	(176,922)
<ul> <li>Individual assesment allowance</li> </ul>	-	-	-	(16,932)	(16,932)
Total net financing	13,704,559	610,036	281,689	268,484	14,687,846

#### 4.0 Credit Risk (General Disclosure) (cont'd)

Credit Quality Financing of Customers (cont'd)

# Table 11: Credit quality of financing of customers (cont'd)

The credit quality for financing of customers is managed by the Group and the Bank using the internal credit ratings. The table below shows the credit quality for financing of customers exposed to credit risk, based on the Group's and the Bank's internal credit ratings.

			Past due			
	Neither past du	e nor impaired	but not	Impaired		
Bank	Good	Satisfactory	impaired	financing	Total	
31 March 2019	RM'000	RM'000	RM'000	RM'000	RM'000	
Term financing						
- Home financing	4,055,671	241,430	140,918	105,797	4,543,816	
- Syndicated financing	653,567	-	-	-	653,567	
- Hire purchase receivables	552,016	13,805	11,580	4,232	581,633	
- Leasing receivables	-	-	-	-	-	
- Other term financing	6,603,427	51,929	37,655	69,655	6,762,666	
Other financing	2,889,737	14,060	3,556	41,532	2,948,885	
	14,754,418	321,224	193,709	221,216	15,490,567	
Less:						
-Stage 1 - 12 Months ECL	-	-	-	-	(55,886)	
-Stage 2 - Lifetime ECL not credit impaired	-	-	-	-	(7,448)	
-Stage 3 - Lifetime ECL credit impaired	-	-	-	(93,952)	(93,952)	
Total net financing	14,754,418	321,224	193,709	127,264	15,333,281	

# 4.0 Credit Risk (General Disclosure) (cont'd)

# Credit Quality Financing of Customers (cont'd)

# Table 11: Credit quality of financing of customers (cont'd)

	Neither past due nor impaired		Past due but not	Impaired	
Bank 31 March 2018	Good RM'000	Satisfactory RM'000	impaired RM'000	financing RM'000	Total RM'000
Term financing					
- Home financing	4,063,791	265,306	189,049	95,747	4,613,893
- Syndicated financing	686,022	-	-	-	686,022
- Hire purchase receivables	564,463	24,235	16,540	17,981	623,219
- Leasing receivables	-	-	-	1,277	1,277
- Other term financing	5,636,207	186,346	55,208	150,776	6,028,537
Other financing	2,753,659	134,149	20,892	24,568	2,933,268
	13,704,142	610,036	281,689	290,349	14,886,216
Less:					
<ul> <li>Collective assesment allowance</li> </ul>	-	-	-	-	(176,922)
- Individual assesment allowance	-	-	-	(21,865)	(21,865)
Total net financing	13,704,142	610,036	281,689	268,484	14,687,429

#### Credit Quality Financing of Customers (cont'd)

Financing of customers are analysed as follows: (cont'd.)

#### (i) Neither past due nor impaired

Gross financing and advances which are neither past due nor impaired:

- "Good Grade" refers to financing and advances which are neither past due nor impaired in the last six months and have never undergone any rescheduling or restructuring exercise previously.
- "Satisfactory Grade" refers to financing and advances which may have been past due or impaired during the last six months or have undergone a rescheduling or restructuring exercise previously.

#### (ii) Rescheduled/restructured financing

Rescheduling or restructuring activities include extended payment arrangements, and the modification and deferral of payments. The carrying amounts by type of financing that would otherwise be past due or impaired whose terms have been renegotiated are as follows:

#### Table 12: Rescheduled/ restructured financing

Rescheduling or restructuring activities include extended payment arrangements, and the modification and deferral of payments. The carrying amount by type of financing that would otherwise be past due or impaired whose terms have been renegotiated are as follows:

Group and Bank	31 March 2019 RM'000	31 March 2018 RM'000
Term financing - Home financing	-	-
- Hire purchase receivables	-	-
- Other term financing		-
Total	-	-

#### Credit Quality Financing of Customers (cont'd)

Financing of customers are analysed as follows: (cont'd.)

#### (iii) Past due but not impaired

Past due but not impaired financing of customers refers to where the customer has failed to make a principal or profit payment after the contractual due date for more than one day but less than three (3) months.

Aging analysis of past due but not impaired is as follows:

#### Table 13: Past due but not impaired

Group and Bank 31 March 2019	Less than 1 month RM'000	1 - 2 months RM'000	>2 - 3 months RM'000	Total RM'000
Term financing - Home financing - Hire purchase	-	95,261	45,657	140,918 -
receivables	-	7,612	3,968	11,580
- Other term financing	-	23,089	14,566	37,655
Other financing	-	2,696	860	3,556
Total	-	128,658	65,051	193,709

Group and Bank 31 March 2018	Less than 1 month RM'000	1 - 2 months RM'000	>2 - 3 months RM'000	Total RM'000
Term financing - Home financing - Hire purchase	-	126,747	62,302	189,049
receivables	-	11,281	5,259	16,540
- Other term financing	-	34,409	20,799	55,208
Other financing	824	14,863	5,205	20,892
Total	824	187,300	93,565	281,689

#### Credit Quality Financing of Customers (cont'd)

#### (iii) Past due but not impaired (cont'd)

The following tables present an analysis of the past due but not impaired financing by economic purpose.

#### Group and Bank

Group and Bank	31 March 2019 RM'000	31 March 2018 RM'000
Purchase of transport vehicles	11,580	16,481
Purchase of landed properties of which:		
– residential	141,093	186,463
– non-residential	12,882	21,893
Purchase of fixed assets		
(excluding landed properties)	-	19
Personal use	25,350	51,320
Working capital	2,515	3,887
Other purpose	289	1,626
	193,709	281,689

The following table presents an analysis of the past due but not impaired financing by geographical area:

Group and Bank	31 March	31 March
	2019	2018
	RM'000	RM'000
Domestic	193,710	281,689
Labuan Offshore		-
	193,710	281,689

#### (iv) Impaired financing

A financing of customer is considered past due when any payment (whether principal and/or profit) due under the contractual terms are received late or missed.

Financing and advances are classified as credit-impaired when they fulfil any of the following criteria:

- (a) principal or profit or both are past due for ninety (90) days or more; or
- (b) outstanding amount is in excess of approved limit for ninety (90) days or more in the case of revolving facilities; or
- (c) where a financing is in arrears or the outstanding amount has been in excess of the approved limit for less than ninety (90) days, the financing exhibits indications of significant credit weaknesses; or

## 4.0 Credit Risk (General Disclosure) (cont'd)

#### Credit Quality Financing of Customers (cont'd)

#### (iv) Impaired financing (cont'd)

- (d) where a financing has been classified as rescheduled and restructured ("R&R"), the financing will be classified as credit-impaired until payments based on the revised and/or restructured terms have been continuously paid for a period of at least six (6) months; or
- (e) for payments scheduled on intervals of ninety (90) days or more, as soon as default occurs.

In addition, financing that is considered individually significant, the Bank assesses on a case-by-case basis at each reporting date whether there is any objective evidence that a financing is credit-impaired.

The financial effects of the adoption of MFRS 9 in relation to other areas on the Group and the Bank's financial statements are disclosed in Note 2.4.

4.0 Credit Risk (General Disclosure) (cont'd)

Credit Quality Financing of Customers (cont'd)

#### Impaired financing (cont'd)

#### Table 14: Impaired financing by economic purpose

				31	March 2019				
Group	Impaired Financing RM'000	Individual Assessment Allowance, at 1 April as previously stated RM'000	Effect of adopting MFRS 9 RM'000	Individual Assessment Allowance, at 1 April as restated RM'000	Net Charge for the Year RM'000	Amounts Written Off/Other Movements RM'000		Assessment Allowance at	Total Impairment Allowances for Financing RM'000
Purchase of securities	-	-		-	-	-	-	372	372
Purchase of transport vehicles	4,232	3,782	286	3,496	(1,569)	1,912	14	4,579	4,593
Purchase of landed properties of which:	-,	-,		-,	(1,000)	-,		.,	.,
– residential	104,734	-	(4,448)	4,448	5,031	-	9,479	40,063	49,542
<ul> <li>non-residential</li> </ul>	30,037	-	(826)	826	1,480	-	2,306	3,191	5,497
Purchase of fixed assets (excluding			-		-		-		-
landed properties)	-	42	42	-	-	-	-	328	328
Personal use	50,088	(548)	(572)	24	424	-	448	68,879	69,327
Construction	-	22	(16,346)	16,368	(1,792)	14,576	-	1,756	1,756
Working capital	31,154	11,341	(54,943)	66,284	(2,770)	50,216	13,298	11,383	24,681
Other purpose	972	2,292	652	1,640	(1,235)	405	-	1,191	1,191
	221,216	16,931	(76,155)	93,086	(431)	67,110	25,545	131,741	157,286

4.0 Credit Risk (General Disclosure) (cont'd)

Credit Quality Financing of Customers (cont'd)

#### Impaired financing (cont'd)

#### Table 14: Impaired financing by economic purpose (cont'd)

			31	March 2018			
Group	Impaired / Financing RM'000	Individual Assessment Allowance at 1 April RM'000	Net Charge for the Year RM'000	Amounts Written Off/Other Movements RM'000		Collective Assessment Allowance at 31 March RM'000	Total Impairment Allowances for Financing RM'000
Purchase of securities	60	-	-	-	-	44	44
Purchase of transport vehicles	17,856	6,301	(2,519)	-	3,782	8,891	12,673
Purchase of landed properties of which:							
– residential	94,017	-	-	-	-	26,907	26,907
<ul> <li>non-residential</li> </ul>	10,884	-	-	-	-	6,115	6,115
Purchase of fixed assets (excluding							
landed properties)	1,403	111	(68)	-	42	90	132
Personal use	125,611	-	(548)	-	(548)	124,130	123,582
Construction	23	19,111	(19,089)	-	22	980	1,002
Working capital	33,554	49,050	10,062	(47,771)	11,341	7,821	19,162
Other purpose	2,008	2,292	-	-	2,292	1,943	4,235
	285,416	76,865	(12,162)	(47,771)	16,931	176,921	193,852

#### 4.0 Credit Risk (General Disclosure) (cont'd)

Credit Quality Financing of Customers (cont'd)

#### Impaired financing (cont'd)

#### Table 14: Impaired financing by economic purpose (cont'd)

				31	March 2019				
Bank	Impaired Financing RM'000	Individual Assessment Allowance, at 1 April as previously stated RM'000	Effect of adopting MFRS 9 RM'000	Individual Assessment Allowance, at 1 April as restated RM'000	Net Charge for the Year RM'000	Amounts Written Off/Other Movements RM'000	Individual Assessment Allowance at 31 March RM'000	Collective Assessment 31 March RM'000	Total Impairment Allowances for Financing RM'000
Purchase of securities	-	-		-	-	-	-	372	372
Purchase of transport vehicles	4,232	3,782	286	3,496	(1,569)	1,912	14	4,579	4,593
Purchase of landed properties of which:			<i></i>						
– residential	104,734	-	(4,448)	4,448	5,031	-	9,479	40,063	49,542
– non-residential	30,037	-	(826)	826	1,480	-	2,306	3,191	5,497
Purchase of fixed assets (excluding landed properties)		42	42	_	_	_	-	328	328
Personal use	50,088	(548)	(572)	24	424	-	448	68,879	69,327
Construction		23	(16,345)	16,368	(1,792)	14,576	-	1,756	1,756
Working capital	31,154	16,274	(50,010)	66,284	(2,770)	50,216	13,298	11,383	24,681
Other purpose	972	2,291	651	1,640	(1,235)	405	-	1,191	1,191
	221,216	21,864	(71,222)	93,086	(431)	67,110	25,545	131,741	157,286

#### 4.0 Credit Risk (General Disclosure) (cont'd)

Credit Quality Financing of Customers (cont'd)

#### Impaired financing (cont'd)

#### Table 14: Impaired financing by economic purpose (cont'd)

				31 March 2018			
Bank	Impaired Financing RM'000	Individual Assessment Allowance at 1 April RM'000	Net Charge for the Year RM'000	Amounts Written Off/Other Movements RM'000	Individual Assessment Allowance at 31 March RM'000	Collective Assessment A 31 March RM'000 44 8,891 26,907 6,115 90 124,130 980 7,822 1,943	Total Impairment Allowances for Financing RM'000
Purchase of securities	60	-	-	-	-	44	44
Purchase of transport vehicles	17,856	6,301	(2,519)	-	3,782	8,891	12,673
Purchase of landed properties of which:			. ,				
- residential	94,017	-	-	-	-	26,907	26,907
- non-residential	10,884	-	-	-	-	6,115	6,115
Purchase of fixed assets (excluding							
landed properties)	1,403	111	(68)	-	42	90	133
Personal use	125,611	-	(548)	-	(548)	124,130	123,582
Construction	23	19,112	(19,089)	-	23	980	1,003
Working capital	38,486	53,982	10,063	(47,771)	16,274	7,822	24,096
Other purpose	2,009	2,292	(1)	-	2,291	1,943	4,234
	290,349	81,798	(12,162)	(47,771)	21,864	176,922	198,787

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# 4.0 Credit Risk (General Disclosure) (cont'd)

Credit Quality Financing of Customers (cont'd)

#### Table 15: Impaired financing by geographical distribution

The following tables present an analysis of the impaired financing by geographical distribution.

		31 March 2019											
Group	Impaired Financing RM'000	Individual Assessment Allowance at 1 April RM'000	Net Charge for the Year RM'000	Amounts Written Off/Other Movements RM'000	Individual Assessment Allowance at RM'000	Collective Assessment Allowance at 30 September RM'000	Total Impairment Allowances for Financing RM'000						
Domestic Labuan offshore	221,216 -	93,086 -	(431) -	67,110 -	25,545 -	131,741 -	157,286 -						
	221,216	93,086	(431)	67,110	25,545	131,741	157,286						

		31 March 2018											
Group	Impaired Financing	Individual Assessment Allowance at 1 April	Net Charge for the Year	Amounts Written Off/Other Movements	Individual Assessment Allowance at	Collective Assessment Allowance at 30 September	Total Impairment Allowances for Financing						
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000						
Domestic Labuan offshore	285,416	76,865 -	(12,162) -	(47,771) -	16,931 -	176,922 -	193,854 -						
	285,416	76,865	(12,162)	(47,771)	16,931	176,922	193,854						

## 4.0 Credit Risk (General Disclosure) (cont'd)

Credit Quality Financing of Customers (cont'd)

## Table 15: Impaired financing by geographical distribution (cont'd)

The following tables present an analysis of the impaired financing by geographical distribution.

		31 March 2019											
Bank	Impaired Financing RM'000	Individual Assessment Allowance at 1 April RM'000	Net Charge for the Year RM'000	Amounts Written Off/Other Movements RM'000	Individual Assessment Allowance at RM'000	Collective Assessment Allowance at RM'000	Total Impairment Allowances for Financing RM'000						
Domestic Labuan offshore	221,216	93,086	(431)	67,110	25,545	131,741	157,286						
	221,216	93,086	(431)	67,110	25,545	131,741	157,286						

		31 March 2018											
Bank	Impaired Financing	Individual Assessment Allowance at 1 April	Net Charge for the Year	Amounts Written Off/Other Movements	Individual Assessment Allowance at	Collective Assessment Allowance at	Total Impairment Allowances for Financing						
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000						
Domestic Labuan offshore	290,349 -	81,798 -	(12,162) -	(47,771) -	21,864 -	176,922 -	198,787 -						
	290,349	81,798	(12,162)	(47,771)	21,864	176,922	198,787						

# 4.0 Credit Risk (General Disclosure) (cont'd)

# Credit Quality Financing of Customers (cont'd)

# (iv) Impaired financing (cont'd)

# **Collateral and other credit enhancements**

The amount and type of collateral required depends on as assessment of credit risk of the counterparty. Guidelines are implemented regarding the acceptability of types and collateral and valuation parameters.

The main types of collateral obtained by the Group and the Bank are as follows:

- For home financing mortgages over residential properties;
- For syndicated financing charges over the properties being financed;
- For hire purchase financing charges over the vehicles financed;
- For share margin financing pledges over securities from listed exchange;
- For other financing charges over business assets such as premises, inventories, trade receivables or deposits.

The financial effect of collateral (quantification of the extent to which collateral and other credit enhancements mitigate credit risk) held for financing of customer for the Group and the Bank are at **96.6% and 96.6%** respectively as at 31 March 2019 (Group and the Bankare at 90.1% and 90.0% as at 31 March 2018). The financial effect of collateral held for other financial assets is not significant.

As at 31 March 2019, the fair value of collateral that the Group and the Bank hold relating to financing of customers individually determined to be impaired amounts to RM50,738,280 as compared against 31 March 2018 total amount of RM60,009,987. The collateral consists of cash, securities, letters of guarantee, and properties.

# (v) Repossessed Collateral

It is the Group's and the Bank's policy to dispose of repossessed collateral in an orderly manner. The proceeds are used to reduce or repay the outstanding balance of financing and securities. Collateral repossessed are subject to disposal as soon as practicable. Foreclosed properties are recognised in other assets on the statement of financial position. The Group and the Bank does not occupy repossessed properties for its own business use.

#### 5.0 Credit Risk (Disclosures for Portfolio under the Standardised Approach)

The Group and the Bank use the external rating agencies such as MARC, RAM, Moody's, Standard & Poors, Fitch and R&I for rating of commercial papers (CPs) and corporate bonds (CBs) or participation of syndication or underwriting of PDS issuance.

Each ECAI is used based on the types of exposures as described per Capital Adequacy Framework for Islamic Banks (CAFIB). The Group's and the Bank's credit exposures that are presently not mapped to the ECAI ratings are depicted below as unrated. Rating for financing exposure based on the obligor rating and treasury exposure based on issue rating of the exposure.

#### Table 16: Rating distribution on credit exposures

#### Group

31 March 2019

					Ratin	ng by Appr	oved ECAIS				
Exposure Class	AAA	AA+	AA	AA-	Α	BBB	BB+ TO BB-	P1/MARC1	Unrated	Others	Grand Total
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
On and Off Balance-Sheet Exposures											
Credit Exposures - Standardised Approach											
Sovereigns/Central Banks	6,907,271	-	-	-	-	-	-	-	-	-	6,907,271
Public Sector Entities	-	-	-	-	-	-	-	-	255,707	-	255,707
Banks, Development Financial Institutions & MDBs	45,331	-	15,157	-	102,007	-	-	115,989	139,686	359	418,529
Corporates	1,986,326	40,095	188,252	75,751	315,416	354,261	3,343	26,903	3,732,276	757	6,723,380
Regulatory Retail	-	-	-	-	-	-	-	-	6,299,084	-	6,299,084
Residential Mortgages	-	-	-	-	-	-	-	-	3,731,834	-	3,731,834
Higher Risk Assets	-	-	-	-	-	-	-	-	-	-	-
Other Assets	-	-	-	-	-	-	-	-	326,791	-	326,791
Total	8,938,928	40,095	203,409	75,751	417,423	354,261	3,343.44	142,892	14,485,379	1,116	24,662,597

#### Group

					Ratin	g by Appro	oved ECAIS				
Exposure Class	AAA	AA+	AA	AA-	Α	BBB	BB+ TO BB-	P1/MARC1	Unrated	Others	Grand Total
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
On and Off Balance-Sheet Exposures											
Credit Exposures - Standardised Approach											
Sovereigns/Central Banks	7,490,816	-	-	-	-	-	-	-	-	-	7,490,816
Public Sector Entities	-	-	-	-	-	-	-	-	853,183	-	853,183
Banks, Development Financial Institutions & MDBs	30,088	-	30,302	-	132,798	-	-	115,324	247,342	30	555,885
Corporates	2,104,252	99,857	361,607	91,800	179,965	144,286	-	38,702	3,688,206	309,091	7,017,766
Regulatory Retail	-	-	-	-	-	-	-	-	5,000,540	-	5,000,540
Residential Mortgages	-	-	-	-	-	-	-	-	4,476,546	-	4,476,546
Higher Risk Assets	-	-	-	-	-	-	-	-	-	-	-
Other Assets	-	-	-	-	-	-	-	-	371,279	-	371,279
Total	9,625,156	99,857	391,909	91,800	312,764	144,286	-	154,026	14,637,096	309,122	25,766,015

5.0 Credit Risk (Disclosures for Portfolio under the Standardised Approach) (cont'd)

Table 16: Rating distribution on credit exposures (cont'd)

#### Bank

31 March 2019

					Ratin	g by Appr	oved ECAIS				
Exposure Class	AAA	AA+	AA	AA-	Α	BBB	BB+ TO BB-	P1/MARC1	Unrated	Others	Grand Total
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
On and Off Balance-Sheet Exposures											
Credit Exposures - Standardised Approach											
Sovereigns/Central Banks	6,907,271	-	-	-	-	-	-	-	-	-	6,907,271
Public Sector Entities	-	-	-	-	-	-	-	-	255,707	-	255,707
Banks, Development Financial Institutions & MDBs	45,331	-	15,157	-	102,007	-	-	115,989	139,686	359	418,529
Corporates	1,986,326	40,095	188,252	75,751	315,416	354,261	3,343	26,903	3,732,511	757	6,723,615
Regulatory Retail	-	-	-	-	-	-	-	-	6,299,084	-	6,299,084
Residential Mortgages	-	-	-	-	-	-	-	-	3,731,834	-	3,731,834
Higher Risk Assets	-	-	-	-	-	-	-	-	-	-	-
Other Assets	-	-	-	-	-	-	-	-	326,791	-	326,791
Total	8,938,928	40,095	203,409	75,751	417,423	354,261	3,343	142,892	14,485,614	1,116	24,662,832

#### Bank

					Ratin	ig by Appr	oved ECAIS				
Exposure Class	AAA	AA+	AA	AA-	Α	BBB	BB+ TO BB-	P1/MARC1	Unrated	Others	Grand Total
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
On and Off Balance-Sheet Exposures											
Credit Exposures - Standardised Approach											
Sovereigns/Central Banks	7,490,816	-	-	-	-	-	-	-	-	-	7,490,816
Public Sector Entities	-	-	-	-	-	-	-	-	853,183	-	853,183
Banks, Development Financial Institutions & MDBs	30,088	-	30,302	-	132,798	-	-	115,324	247,342	30	555,885
Corporates	2,104,252	99,857	361,607	91,800	179,965	144,286	-	38,702	3,682,689	309,091	7,012,248
Regulatory Retail	-	-	-	-	-	-	-	-	5,000,540	-	5,000,540
Residential Mortgages	-	-	-	-	-	-	-	-	4,476,546	-	4,476,546
Higher Risk Assets	-	-	-	-	-	-	-	-	-	-	-
Other Assets	-	-	-	-	-	-	-	-	371,279	-	371,279
Total	9,625,156	99,857	391,909	91,800	312,764	144,286	-	154,026	14,631,579	309,122	25,760,498

## 5.0 Credit Risk (Disclosures for Portfolio under the Standardised Approach) (cont'd)

Table 16: Rating distribution on credit exposures (cont'd)

		Ratings	of Corpora	ate by Approved	ECAIs	
	Moody's	Aaa to Aa3	A1 to A3	Baa1 to Ba3	B1 to C	Unrated
	S&P	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated
Exposure Class	Fitch	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated
Exposure class	RAM	AAA to AA3	A to A3	BBB1 to BB3	B to D	Unrated
	MARC	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated
	RII Inc	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
On and Off Balance-Sheet Exposures						
Credit Exposures (Using Corporate Risk Weights)						
Group and Bank						
31 March 2019						
Public Sector Entities (applicable for entities risk weighted						255 707
based on their external ratings as corporates)		-	-	-	-	255,707
Insurance Cos, Securities Firms & Fund Managers		-	-	-	-	-
Corporates		2,317,327	315,416	354,261	3,343	3,733,268
Total		2,317,327	315,416	354,261	3,343	3,988,975
Group and Bank						
31 March 2018						
Public Sector Entities (applicable for entities risk weighted						050 400
based on their external ratings as corporates)		-	-	-	-	853,183
Insurance Cos, Securities Firms & Fund Managers		-	-	-	-	-
Corporates		2,696,218	179,965	144,286	-	3,991,780
Total		2,696,218	179,965	144,286		4,844,963

# 5.0 Credit Risk (Disclosures for Portfolio under the Standardised Approach) (cont'd)

Table 16: Rating distribution on credit exposures (cont'd)

	Short term F	Ratings of Ban	king Instituti	ons and Corp	orate by App	roved ECAIs
	Moody's	P-1	P-2	P-3	Others	Unrated
	S&P	A-1	A-2	A-3	Others	Unrated
Exposure Class	Fitch	F1+,F1	2	3	B to D	Unrated
	RAM	P-1	P-2	P-3	NP	Unrated
	MARC	MARC-1	MARC-2	MARC-3-	MARC-4	Unrated
	RII Inc	a-1+,a-1 RM'000	a-2 RM'000	a-3 RM'000	b,c RM'000	Unrated RM'000
On and Off Balance-Sheet Exposures						
Group and Bank						
31 March 2019						
Banks, MDBs and FDIs		115,989	-	-	-	-
Credit Exposures (using Corporate Risk Weights)						
Corporates						
Total		115,989	-	-	-	-
Group and Bank						
31 March 2018						
Banks, MDBs and FDIs		115,324	-	-	-	-
Credit Exposures (using Corporate Risk Weights)			-	-	-	-
Corporates		-		-	-	-
Total		115,324	-	-	-	-

# 5.0 Credit Risk (Disclosures for Portfolio under the Standardised Approach) (cont'd)

 Table 16: Rating distribution on credit exposures (cont'd)

Group and Bank 31 March 2019												
	Ratings of Sovereigns and Central Banks by Approved ECAIs											
	Moody's	Aaa to Aa3	A1 to A3	Baa1 to Baa3	Ba1 to B3	Caa1 to C	Unrated					
	S&P	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated					
Exposure Class	Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated					
	RII Inc	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to C	Unrated					
		RM'000	RM'000	RM'000	RM'000	RM'000	RM'000					
On and Off Balance-Sheet												
Exposures												
Sovereigns and Central Banks		-	-	-	-	-						
Total		-	-	-	-	-						

# **Group and Bank**

	Ratings of Sovereigns and Central Banks by Approved ECAIs										
	Moody's	Aaa to Aa3	A1 to A3	Baa1 to Baa3	Ba1 to B3	Caa1 to C	Unrated				
	S&P	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated				
Exposure Class	Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated				
	RII Inc	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to C	Unrated				
		RM'000	RM'000	RM'000	RM'000	RM'000	RM'000				
On and Off Balance-Sheet											
Exposures											
Sovereigns and Central Banks		-	-	-	-	-					
Total		-	-	-	-	-					

# 5.0 Credit Risk (Disclosures for Portfolio under the Standardised Approach) (cont'd)

 Table 16: Rating distribution on credit exposures (cont'd)

	Ratin	gs of Banking	Institutions by A	oproved ECA	ls	
Moody's	Aaa to Aa3	A1 to A3	Baa1 to Baa3	Ba1 to B3	Caa1 to C	Unrated
S&P	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated
Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated
RAM	AAA to AA3	A1 to A3	BBB1 to BBB3	BB1 to B3	C1 to D	Unrated
MARC	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	C+ to D	Unrated
RII Inc	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to C	Unrated
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
	60,487	102,007	-	-	-	140,046
	60,487	102,007	-	-	-	140,046
	60,390	132,798	-	-	-	247,372
	60,390	132,798	-	-	-	247,372
	S&P Fitch RAM MARC	Moody's Aaa to Aa3 S&P AAA to AA- Fitch AAA to AA- RAM AAA to AA3 MARC AAA to AA- RII Inc AAA to AA- RM'000 60,487 60,487	Moody's         Aaa to Aa3         A1 to A3           S&P         AAA to AA-         A+ to A-           Fitch         AAA to AA-         A+ to A-           RAM         AAA to AA3         A1 to A3           MARC         AAA to AA-         A+ to A-           RII Inc         AAA to AA-         A+ to A-           RM'000         RM'000           60,487         102,007           60,487         102,007           60,390         132,798	Moody's         Aaa to Aa3         A1 to A3         Baa1 to Baa3           S&P         AAA to AA-         A+ to A-         BBB+ to BBB-           Fitch         AAA to AA-         A+ to A-         BBB+ to BBB-           RAM         AAA to AA-         A+ to A-         BBB+ to BBB-           RAM         AAA to AA-         A+ to A-         BBB+ to BBB-           MARC         AAA to AA-         A+ to A-         BBB+ to BBB-           RII Inc         AAA to AA-         A+ to A-         BBB+ to BBB-           RM'000         RM'000         RM'000         RM'000           60,487         102,007         -         -           60,390         132,798         -	Moody'sAaa to Aa3A1 to A3Baa1 to Baa3Ba1 to B3S&PAAA to AA-A+ to A-BBB+ to BBB-BB+ to B-FitchAAA to AA-A+ to A-BBB+ to BBB-BB+ to B-RAMAAA to AA3A1 to A3BBB1 to B33BB1 to B3MARCAAA to AA-A+ to A-BBB+ to BBB-BB+ to B-RII IncAAA to AA-A+ to A-BBB+ to BBB-BB+ to B-RII IncAAA to AA-A+ to A-BBB+ to BBB-BB+ to B-RM'000RM'000RM'000RM'000RM'00060,487102,00760,390132,798	S&PAAA to AA- AAA to AA- AAA to AA- AAA to AA3A+ to A- A+ to A- BBB+ to BB- BBB+ to BBB- BBB+ to BBB3 BBB1 to BB3 BB1 to B3BB+ to B- CCC+ to D BB1 to B3CCC+ to D CCC+ to D BB+ to B- C+ to D BB+ to B- C+ to D BB+ to B- CCC+ to C CC+ to C RM'000MARC RII IncAAA to AA- AAA to AA- RM'000A+ to A- BBB+ to BBB- BBB+ to BBB- BBB+ to BB- BBB+ to B- BBB+ to B- CCC+ to C RM'000BBH to B- CCC+ to C RM'00060,487102,007 102,00760,390132,798

## 5.0 Credit Risk (Disclosures for Portfolio under the Standardised Approach) (cont'd)

Credit risk disclosure by risk weights (including deducted exposures) are as follows:

#### Table 17: Credit risk disclosure by risk weights

Group										Total	
										Exposures	
			Expos	ures after Net	tting and Cre	dit Risk Mitig	gation			after	Total
	Sovereign	Public	Banks,			Residential		Higher		Netting and	Risk
	& Central	Sector	MDBs		Regulatory	Real	Equity	Risk	Other	Credit Risk	Weighted
	Banks	Entities	and FDIs	Corporate	Retail	Estate	Exposures	Assets	Assets	Mitigation	Assets
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Risk-											
Weights											
0%	6,907,271	-	-	-	-	-	-	-	121,984	7,029,256	-
20%	-	255,563	316,522	1,521,373	-	-	-	-	-	2,093,458	418,692
35%	-	-	-	-	-	2,932,351	-	-	-	2,932,351	1,026,323
50%	-	-	102,007	659,027	8,979	608,162	-	-	-	1,378,176	689,088
75%	-	-	-	-	2,941,123	13,292	-	-	-	2,954,416	2,215,812
100%	-	-	-	4,428,453	3,338,863	178,029	-	-	202,760	8,148,106	8,148,106
150%	-	-	-	41,484	-	-	-	-	-	41,484	62,225
Total	6,907,271	255,563	418,529	6,650,337	6,288,966	3,731,834	-	-	324,745	24,577,245	12,560,245

## 5.0 Credit Risk (Disclosures for Portfolio under the Standardised Approach) (cont'd)

Credit risk disclosure by risk weights (including deducted exposures) are as follows: (cont'd)

## Table 17: Credit risk disclosure by risk weights (cont'd)

Group										Total	
										Exposures	
			Expos	ures after Net	ting and Cre	dit Risk Mitig	gation			after	Total
	Sovereign	Public	Banks,			Residential		Higher		Netting and	Risk
	& Central	Sector	MDBs		Regulatory	Real	Equity	Risk	Other	Credit Risk	Weighted
	Banks	Entities	and FDIs	Corporate	Retail	Estate	Exposures	Assets	Assets	Mitigation	Assets
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Risk-											
Weights											
0%	7,490,816	-	-	-	-	-	-	-	120,181	7,610,997	-
20%	-	852,962	423,087	1,642,602	-	-	-	-	-	2,918,651	583,730
35%	-	-	-	-	-	3,136,586	-	-	-	3,136,586	1,097,805
50%	-	-	132,798	553,578	28,196	1,009,261	-	-	-	1,723,833	861,917
75%	-	-	-	-	1,693,490	17,939	-	-	-	1,711,429	1,283,572
100%	-	-	-	4,702,489	3,258,072	312,761	-	-	253,545	8,526,867	8,526,867
150%	-	-	-	24,502	11,116	-	-	2,861	-	38,480	57,719
Total	7,490,816	852,962	555,885	6,923,171	4,990,875	4,476,546	-	2,861	373,726	25,666,843	12,411,610

# 5.0 Credit Risk (Disclosures for Portfolio under the Standardised Approach) (cont'd)

Credit risk disclosure by risk weights (including deducted exposures) are as follows: (cont'd)

## Table 17: Credit risk disclosure by risk weights (cont'd)

Bank
------

Bank										Total	
										Exposures	
			Expos	ures after Ne	tting and Cred	it Risk Mitiga	ition			after	Total
	Sovereign	Public	Banks,			Residential		Higher		Netting and	Risk
	& Central	Sector	MDBs		Regulatory	Real	Equity	Risk	Other	Credit Risk	Weighted
	Banks	Entities	and FDIs	Corporate	Retail	Estate	Exposures	Assets	Assets	Mitigation	Assets
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Risk-											
Weights											
0%	6,907,271	-	-	-	-	-	-	-	121,984	7,029,256	-
20%	-	255,563	316,522	1,521,373	-	-	-	-	-	2,093,458	418,692
35%	-	-	-	-	-	2,932,351	-	-	-	2,932,351	1,026,323
50%	-	-	102,007	659,027	8,979	608,162	-	-	-	1,378,176	689,088
75%	-	-	-	-	2,941,123	13,292	-	-	-	2,954,416	2,215,812
100%	-	-	-	4,426,188	3,338,863	178,029	-	-	204,808	8,147,888	8,147,888
150%	-	-	-	41,936	-	-	-	-	-	41,937	62,906
Total	6,907,271	255,563	418,529	6,648,525	6,288,966	3,731,834	-	-	326,792	24,577,481	12,560,708

#### 5.0 Credit Risk (Disclosures for Portfolio under the Standardised Approach) (cont'd)

Credit risk disclosure by risk weights (including deducted exposures) are as follows: (cont'd)

## Table 17: Credit risk disclosure by risk weights (cont'd)

Bank										Total	
			_							Exposures	
	Sovereign	Public	Banks,		ting and Cred	Residential		Higher		after Netting and	Total Risk
	& Central Banks RM'000	Sector Entities RM'000	MDBs and FDIs RM'000	F Corporate RM'000	Regulatory Retail RM'000	Real Estate RM'000	Equity Exposures RM'000	Risk Assets RM'000	Other Assets RM'000	Credit Risk Mitigation RM'000	Weighted Assets RM'000
Risk- Weights											
0%	7,490,816	-	-	-	-	-	-	-	120,181	7,610,997	-
20%	-	852,962	423,087	1,642,602	-	-	-	-	-	2,918,651	583,730
35%	-	-	-	-	-	3,136,586	-	-	-	3,136,586	1,097,805
50%	-	-	132,798	553,578	28,196	1,009,261	-	-	-	1,723,833	861,917
75%	-	-	-	-	1,693,490	17,939	-	-	-	1,711,429	1,283,572
100%	-	-	-	4,702,280	3,258,072	312,761	-	-	251,098	8,524,211	8,524,211
150%	-	-	-	24,502	11,116	-	-	-	-	35,618	53,427
Total	7,490,816	852,962	555,885	6,922,962	4,990,875	4,476,546	-	-	371,279	25,661,325	12,404,662

## 6.0 Credit Risk Mitigation (CRM) Disclosures under the Standardised Approach

Upon assessment of a customer's credit standing and payment capacity and identification of the proposed financing's source of repayment, the Bank may provide a financing facility on a secured, partially secured or unsecured basis. In mitigating its credit exposure, the Group and the Bank may employ Credit Risk Mitigants (CRM) in the form of collaterals and other supports. Examples of these CRMs include charges over residential and commercial properties being financed; pledge over shares and marketable securities, ownership claims over vehicles being financed, and supports in the form of debentures, assignments and guarantees.

The Bank utilise specific techniques to identify eligible collaterals and securities and ascertain their value, and subsequently, implement adequate monitoring process to ensure continued coverage and enforceability.

Credit documentation, administration and disbursement are carried out under clear guidelines and procedures to ensure protection and enforceability of collaterals and other credit risk mitigants. Valuation updates of collaterals are concurrently done during the periodic review of the financing facilities to reflect current market value and ensure adequacy and continued coverage.

The following tables present the credit exposures covered by eligible financial collateral and financial guarantees as defined under the Standardised Approach. Eligible financial collateral consists primarily of cash, securities from listed exchange, unit trust or marketable securities. The Group and the Bank does not have any credit exposure which is reduced through the application of other eligible collateral.

rabio rei erear neix mitigation en erear expectate			
		Total	
		Exposures	
		Covered by	
	Gross	Eligible	*Net
	Exposures	Financial	Exposures
Group		Collateral	
31 March 2019	RM'000	RM'000	RM'000
Credit Risk			
(a) On Balance sheet exposures			
Sovereign/Central banks	6,171,672	-	6,171,672
Public sector entities	246,087	144	245,943
Banks, Development Financial Institution & MDBs	302,181	-	302,181
Corporates	5,791,771	75,090	5,716,682
Regulatory retail	6,184,706	10,119	6,174,587
Residential real estate	3,676,698	-	3,676,698
Higher risk assets	-	-	-
Other assets	324,745	-	324,745
Defaulted exposure	141,053	-	141,053
	22,838,913	85,353	22,753,563
(b) Off-Balance Sheet Exposures			
Credit-related off-balance sheet exposure	1,673,805	-	1,673,805
Derivative financial instruments	149,879	-	149,879
	1,823,684	-	1,823,684
Total Credit Exposures	24,662,597	85,353	24,577,247
Note:			
* After netting and credit risk mitigation			

#### Table 18: Credit risk mitigation on credit exposures

# 6.0 Credit Risk Mitigation (CRM) Disclosures under the Standardised Approach (cont'd)

# Table 18: Credit risk mitigation on credit exposures (cont'd)

0	Gross Exposures	Total Exposures Covered by Eligible Financial Collateral	*Net Exposures
Group 31 March 2018	RM'000	RM'000	RM'000
Credit Risk (a) On Balance sheet exposures Sovereign/Central banks Public sector entities Banks, Development Financial Institution & MDBs Corporates Regulatory retail Residential real estate Higher risk assets Other assets Defaulted exposure	6,747,388 839,266 460,602 6,022,001 4,883,585 4,403,799 2,861 373,726 156,185 23,889,414	- 221 - 89,286 9,666 - - - - - - - - 99,173	6,747,388 839,045 460,602 5,932,715 4,873,919 4,403,799 2,861 373,726 156,185 23,790,241
(b) Off-Balance Sheet Exposures Credit-related off-balance sheet exposure Derivative financial instruments	1,767,196 109,406 1,876,602		1,767,196 109,406 1,876,602
Total Credit Exposures Note:	25,766,015	99,173	25,666,843

# 6.0 Credit Risk Mitigation (CRM) Disclosures under the Standardised Approach (cont'd)

# Table 18: Credit risk mitigation on credit exposures (cont'd)

Bank 31 March 2019		Total Exposures Covered by Eligible Financial Collateral RM'000	*Net Exposures RM'000
Credit Risk			
(a) On Balance Sheet Exposures			
Sovereign/Central Banks	6,171,672	-	6,171,672
Public Sector Entities	246,087	144	245,943
Banks, Development Financial Institution & MDBs	302,181	-	302,181
Corporates	5,789,959	75,090	5,714,869
Regulatory Retail	6,184,706	10,119	6,174,587
Residential Real Estate	3,676,698	-	3,676,698
Higher Risk Assets	-	-	-
Other Assets	326,792	-	326,792
Defaulted Exposures	141,053	-	141,053
	22,839,148	85,353	22,753,796
(b) Off-Balance Sheet Exposures			
Credit-related Off-Balance Sheet Exposure	1,673,805	-	1,673,805
Derivative Financial Instruments	149,879	-	149,879
	1,823,685	-	1,823,685
Total Credit Exposures	24,662,833	85,353	24,577,481

Note:

# 6.0 Credit Risk Mitigation (CRM) Disclosures under the Standardised Approach (cont'd)

# Table 18: Credit risk mitigation on credit exposures (cont'd)

Bank 31 March 2018	Gross Exposures RM'000	Total Exposures Covered by Eligible Financial Collateral RM'000	*Net Exposures RM'000
Credit Risk			
(a) On Balance Sheet Exposures			
Sovereign/Central Banks	6,747,388	-	6,747,388
Public Sector Entities	839,266	221	839,045
Banks, Development Financial Institution & MDBs	460,602	-	460,602
Corporates	6,021,792	89,286	5,932,506
Regulatory Retail	4,883,585	9,666	4,873,919
Residential Real Estate	4,403,799	-	4,403,799
Higher Risk Assets	-	-	-
Other Assets	371,279	-	371,279
Defaulted Exposures	156,185	-	156,185
	23,883,896	99,173	23,784,723
(b) Off-Balance Sheet Exposures			
Credit-related Off-Balance Sheet Exposure	1,767,196	-	1,767,196
Derivative Financial Instruments	109,406	-	109,406
	1,876,602	-	1,876,602
Total Credit Exposures	25,760,498	99,173	25,661,325

#### Note:

#### 7.0 General Disclosure for Off-balance Sheet Exposure and Counterparty Credit Risk ("CCR")

#### **Commitments and contingencies**

In the normal course of business, the Group and the Bank make various commitments and incur certain contingent liabilities with legal recourse to its customers.

Notwithstanding the above, the Bank establishes specific limits to manage its exposure to off-balance sheet and counterparty risks, which are derived based on, amongst others, the respective counterparty's financial strength and credit rating, sector limits, SCEL limits, connected party, domicile country's risk rating, existing relationship with the Bank and utilization trend of allocated limits. These limits are monitored and reviewed on a regular basis. No material losses are anticipated as a result of these transactions. Risk weighted exposures of commitments and contingencies are as follows:

#### Table 19: Commitments and contingencies

			Group and	Bank		
	31	March 2019	•		31 March 2018	
The commitments and contigencies constitute the following :	Principal amount	Credit equivalent amount	Total risk weighted amount	Principal amount	Credit equivalent amount	Total risk weighted amount
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Contingent liabilities						
Direct credit substitutes	203,424	203,424	169,198	237,010	237,010	208,603
Trade-related contingencies	83,279	16,656	7,763	25,603	5,121	528
Transaction related contingencies	425,159	212,580	199,194	342,229	171,114	166,532
Commitments						
Credit extension commitment:						
- Maturity within one year	624,707	124,941	123,594	927,991	185,598	170,493
- Maturity exceeding one year	2,232,408	1,116,204	350,760	2,336,704	1,168,352	371,012
Islamic derivative financial instruments						
Foreign exchange related contracts	3,545,493	63,942	39,235	1,707,392	98,531	30,839
Profit rate related contract	2,150,000	85,938	17,188	1,200,000	10,875	2,175
Total off-balance sheet exposures	9,264,470	1,823,687	906,930	6,776,929	1,876,602	950,181

## 7.0 General Disclosure for Off-balance Sheet Exposure and Counterparty Credit Risk (CCR) (cont'd)

#### Islamic derivative financial assets/(liabilities)

The table below shows the fair values of Islamic derivative financial instruments, recorded as assets or liabilities, together with their notional amounts. The notional amounts, recorded gross, is the amount of a derivative's underlying asset, reference rate or index and is the basis upon which changes in the value of derivatives are measured. The notional amounts indicate the volume of transactions outstanding at the year end and are indicative of neither the market risk nor the credit risk.

		2019			2018	
	Contract/			Contract/		
	notional	Fair v	alue	notional	Fair v	value
Group and Bank	amount RM'000	Assets RM'000	Liabilities RM'000	amount RM'000	Assets RM'000	Liabilities RM'000
Trading derivatives:						
Foreign exchange contracts:						
- Currency forwards						
Less than one year	1,322,983	13,765	(7,963)	777,177	1,660	(71,428)
- Currency swaps						
Less than one year	1,858,525	8,835	(12,946)	841,470	70,995	(1,498)
- Currency spot						
Less than one year	363,985	2,253	(708)	88,744	115	(55)
- Dual currency investment option	-	-	-	-	-	-
	3,545,493	24,853	(21,617)	1,707,391	72,770	(72,981)
Islamic profit rate swap ("IPRS")						
Unhedged IPRS	950,000	-	(2,123)	325,000	-	(2,391)
Hedged IPRS	1,200,000	-	(24,422)	875,000	-	(2,551)
Total	5,695,493	24,853	(48,162)	2,907,391	72,770	(77,923)

# 7.0 General Disclosure for Off-balance Sheet Exposure and Counterparty Credit Risk (CCR) (cont'd)

# Islamic derivative financial assets/(liabilities) (cont'd.)

Included within hedging derivatives are derivatives where the Group and the Bank apply hedge accounting. The principal amount and fair value of derivative where hedge accounting is applied by the Group and Bank are as follows:

	3	1 March 2019		3	1 March 2018	
	Contract/			Contract/		
	Notional	Fair v	alue	Notional	Fair v	value
	Amount	Assets	Liabilities	Amount	Assets	Liabilities
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
IPRS	1,200,000	-	(24,422)	875,000	-	(2,551)

## Fair Value hedges

Fair value hedges are used by the Group and the Bank to protect against changes in the fair value of financial assets due to movements in profit rates. The financial instruments hedged for profit rate risk include the Group's and the Bank's financing of customers.

For the year ended 31 March 2019, the Group and the Bank:-

(i) recognised a net loss of RM 22,110,559 (31 March 2018: 3,549,171) on the hedging instrument. The total net gain on the hedged items attributable to the hedged risk amounted to RM 33,297,225 (31 March 2018: 5,157,995); and

(ii) gain from derecognition of fair value of hedged items attributable to the hedged risk of RM 2,101,533 (31 March 2018: RM 4,810,910) due to the derecognition of the hedged items.

#### 8.0 Market Risk and Assets-Liability Management (ALM)

Market risk is defined as the risk of losses in on and off-balance sheet positions arising from movements in market prices. Asset-Liability Management (ALM) refers to the coordinated management of the Group's and the Bank's balance sheet, which includes assets, liabilities and capital. The main focus of ALM is on the Group's and the Bank's overall performance that can be measured in terms of net income. In turn, the primary determinant of net income will be the overall risk-return position of the Group and the Bank.

The key objective of market risk management and ALM of the Bank is to manage and control market risk exposures in order to optimise return on risk while maintaining a market profile that is consistent with Bank's strategic and business plan.

The Bank's market risk management and ALM objectives are to:

- Ensure the implementation of an effective market risk management system in the Bank;
- Assume an appropriate balance between the level of risk and the level of return desired in order to maximize the return to shareholders' funds;
- Ensure prudent management of the Bank's resources to support the growth of the Bank's economic value; and
- Proactively manage the Bank's balance sheet in order to maximize earnings and attain its strategic goal within the overall risk/return preferences.

The Bank has an independent market risk control function that is responsible for measuring and managing market risk exposures in accordance with the Board-approved policies and guidelines. The unit reports to the ALCO Working Committee on a monthly basis, where issues on balance sheet and capital management are proactively discussed and any recommendation and decision reached are then escalated to the ERMC, BRMC and Board respectively.

The Bank has formulated several strategies to effectively manage and ensure a sound balance sheet profile that complements both regulatory and business requirements. Among the strategies implemented for FYE 2018/2019 were:

• Embark on the enhancement of Fund transfer pricing ("FTP") framework as a mechanism for distributing revenue between profit centres and to improve profitability through improved pricing;

• Concentrate more on sourcing for deposits from retail and SME customers, longer term retail deposits, and deposits from transactional and operational accounts; and

• Review and enhancement of deposit products and features and introduction of more innovative deposit and investment account products.

The Bank's market risk management and ALM processes, which include risk identification, measurement, mitigation, monitoring and reporting are guided by the Market Risk and ALM Policies and Guidelines ("MRAPG") and the Trading Book Policy Statement ("TBPS").

The Bank defines and segregates its trading and banking book positions as outlined under the Trading Book Policy Statement. The policy covers the definition of trading and banking book for financial instruments, classification, performance and limit monitoring, position valuation and hedging requirements.

## 8.0 Market Risk and Assets-Liability Management (ALM) (cont'd)

#### Market Risk Measurement

#### 1. Value at Risk

Value at Risk which includes the historical simulation is widely used by the Bank as a tool to measure the risk of loss on a specific portfolio of financial assets, limit setting activities and market forecasting.

#### 2. Sensitivity Analysis

The Bank uses various methodologies in assessing the sensitivity of the Bank's portfolio against changes in the market variables.

#### 3. Stress Testing and Scenario Analyses

Stress testing and scenario analyses are used as market risk and ALM tools for evaluation of potential impact on the Bank's performance under plausible extreme adverse conditions. The stress testing include the assessment on the funding and market liquidity, rate of return risk, displaced commercial risk and currency volatility.

#### Valuation Policy

The Group and the Bank adhere to the minimum prudent valuation practices as stipulated in the CAFIB and FRS139 guidelines. Based on these prudential requirements, broad internal guidelines have been drawn out as summarized below:

#### Systems and Controls

The Group and the Bank have established and maintained adequate systems and controls to give the management and supervisors the confidence that the valuation estimates are prudent and reliable.

#### Valuation Methodologies

There are three levels of fair value hierarchy applied to reflect the level of judgment involved in estimating fair values. The hierarchy is as follows:

Level 1 - Quoted (unadjusted) market prices in active markets for identical instruments;

Level 2 - Valuation techniques for which the lowest level input that is significant to the fair value measurement that is directly (i.e. prices) or indirectly (i.e. derived from prices), observable; and

Level 3 - Valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable.

Foreign Currency Risk

Total

## 8.1 Market Risk (Disclosures for Portfolios under the Standardised Approach)

As at 31 March 2015, the Group and the Bank used the standardized approach in computing the market risk weighted assets of the trading book position of the Group and the Bank. The following is the minimum regulatory requirement for market risk.

## Table 21: Minimum regulatory requirement for market risk

Group and Bank				
31 March 2019				
				Minimum
			Risk	
	Long	Short	weighted	Requirement at
	Position	Position	Assets	8%
	RM' 000	RM' 000	RM' 000	RM' 000
Benchmark Rate Risk	1,769	(1,815)	11,851	948
Foreign Currency Risk	5,031	(19,170)	19,170	1,534
Total	6,800	(20,985)	31,021	2,482
Group and Bank				
31 March 2018				
				Minimum
			Risk	
	Long	Short	weighted	Requirement at
	Position	Position	Assets	8%
	RM' 000	RM' 000	RM' 000	RM' 000
Benchmark Rate Risk	811	(802)	9,711	777

6,421

7,232

(26,550)

(27, 351)

28,448

38,159

2,276

3,053

## 8.2 Disclosure for Equities

The classification of equity investments must be made at the point of transaction. Equities are classified under the banking book when they are acquired and held for yield or capital growth purposes.

The Bank also engages in direct acquisition of newly-listed quoted shares. As stipulated under the TBPS, these investments are considered under the trading position with the exception of investments in subsidiaries and associates which would require prior BNM approval. Equities held under the trading book position are subject to market risk capital charge as specified in the CAFIB.

The oversight and supervision of investments in equities and equity funds resides within the Investment Committee's (IC) authority. This covers decisions on purchase and sale of stocks and ongoing review and monitoring of performance.

## Table 22: Equity exposures

Group and Bank 31 March 2019

	Gross Credit	Risk Weighted	Unrealised
	Exposure	Assets	Gain/(Losses)
Publicly Traded	RM'000	RM'000	RM'000
Investment in Unit Trust Funds			
Investment in Quoted Shares	102,007	102,007	(28,181)
Tatal	102,007	102,007	(28,181)
Total	102,007	,	(
31 March 2018	Gross Credit		Unrealised
	Gross Credit	Risk Weighted Assets	Unrealised
		Risk Weighted	
31 March 2018	Gross Credit Exposure	Risk Weighted Assets	Unrealised Gain/(Losses)
31 March 2018 Publicly Traded	Gross Credit Exposure	Risk Weighted Assets	Unrealised Gain/(Losses)

# 8.3 Disclosure for Rate of Return Risk in Banking Book ("RORBB")

## Rate of Return Risk ("RoR") Management

Rate of return risk refers to the variability of the Bank's assets and liabilities resulting from the volatility of the market benchmark rates, both in the trading and banking books. The Bank actively manages the following risks:

Table	23.	Rate	of	return	risks
Iable	ZJ.	nale	U	Ternin	11343

Risk	Definition
Repricing Risk	Timing differences in the maturity and repricing of the Bank's assets and liabilities
Yield Curve Risk	Unanticipated yield curve shifts that has adverse impact on the Bank's income and economic values
Basis Risk	Arises from imperfect correlation in the adjustment of rates earned and paid on different instruments with otherwise similar repricing characteristics
Optionality/ Embedded Option Risk	The risk arising from options embedded in the Bank's assets, liabilities and off-balance sheet portfolio

## Rate of Return Risk Measurement

The Bank measures various parallel rate shocks scenarios (up to 100 basis points as per Basel II recommendations) and its impact on earnings and equities by assessing key assumptions which incorporates the Bank's balance sheet profile, business strategies, economic outlook and behavioural analysis of non-maturity deposits. Among the various analyses that are carried out are:

## 1. Earning at Risk (EaR)

The focus of this analysis is more on the impact of changes in rate of return on accrual or reported earnings. Variation in earnings such as reduced earnings or outright losses can threaten the financial stability of the Bank by undermining its capital adequacy and reducing market confidence.

## 2. Economic Value of Equity (EVE)

Economic value of a bank can be viewed as the present value of the Bank's expected net repricing balance weighted by duration, which can be defined as the expected repricing balance on assets minus the expected repricing balance on liabilities plus the expected net repricing balance on off-balance-sheet position. The sensitivity of a bank's economic value to fluctuation in rate of return is particularly an important consideration of shareholders and management.

#### 3.Value at Risk (VaR)

VaR approach is used to estimate the maximum potential loss of the investment portfolio over a specified time.

# 8.3 Disclosure for Rate of Return Risk in Banking Book ("RORBB") (cont'd)

## Rate of Return Risk Measurement (cont'd)

## 4. Repricing Gap Analysis

Repricing gap analysis measures the difference or gap between the absolute value of rate of return sensitive assets and rate of return sensitive liabilities, which are expected to experience changes in contractual rates (repriced) over the residual maturity period or on maturity.

## 5. Other Risk Assessment

Simulation analysis is used to evaluate the impact of possible decisions that includes assessment on product pricing, new product introduction, derivatives and hedging strategies, changes in the asset-liability mix and short term funding decisions.

## Rate of Return Risk in the Banking Book ("RORBB")

## Table 24: Sensitivity analysis of rate of return risk

The increase or decline in earnings and economic value for upwards and downward rate shocks which are consistent with shocks applied in the stress test for measuring:

		Gro	ир	Bank		
Increase/(decrease) in basis points	Tax rate	-50 Basis Points	+50 Basis Points	-50 Basis Points	+50 Basis Points	
31 March 2019		RM'000	RM'000	RM'000	RM'000	
Effect on profit after tax Effect on other comprehensive	24%	(4,046)	4,046	(4,046)	4,046	
income, net of tax Effect on equity	24%	79,816 93,409	(79,816) (93,409)	78,392 91,435	(78,392) (91,435)	
31 March 2018						
Effect on profit after tax Effect on other comprehensive	24%	(2,179)	2,179	(2,125)	2,125	
income, net of tax Effect on equity	24%	109,102 126,988	(109,102) (126,988)	107,682 125,144	(107,682) (125,144)	

#### 8.4 Liquidity Risk

#### Liquidity and Funding Risk

Liquidity risk is best described as the inability to fund any obligation on time as they fall due, whether due to increase in assets or demand for funds from the depositors. The Bank will incur liquidity risk if it is unable to create liquidity and this has serious implication on its reputation and continued existence.

In view of this, it is the Bank's priority to manage and maintain a stable source of financial resources towards fulfilling the above expectation. The Bank, through active balance sheet management, ensures that sufficient cash and liquid assets availability are in place to meet the short and long term obligations as they fall due.

Generally, liquidity risk can be divided into two types, which are:

#### • Funding Liquidity Risk

Refers to the potential inability of the Bank to meet its funding requirements arising from cash flow mismatches at a reasonable cost.

#### Market Liquidity Risk

Refers to the Bank's potential inability to liquidate positions quickly and insufficient volumes, at a reasonable price.

As stated in the policy, the Bank's liquidity risk magnitude segregated into the following:

#### Table 25: Liquidity risk indicators

Magnitude	Indicators
Low	
	Earnings and capital exposure from the liquidity risk profile is negligible.
Moderate	Earnings or capital exposure from the liquidity risk profile is manageable.
High	Funding sources and liability structure suggest current or potential difficulty in maintaining long-term and cost-effective liquidity.

The Bank monitors the maturity profile of its assets and liabilities so that adequate liquidity is maintained at all times. The Bank's ability to maintain a stable liquidity profile relies primarily on its ability to grow and retain its customer deposit base. The Bank's marketing strategy is therefore focused on ensuring a balanced mix of deposits, hence reducing concentration or over-reliance on a specific source of deposit or funding.

Stability of the deposit base minimizes the Bank's dependency on volatile short-term deposits. Considering the effective maturities of deposits based on retention history (behavioral method/ analysis) and availability of liquid investments, the Bank is able to ensure sufficient liquidity.

The Asset & Liability Working Committee (ALCO) meets on a monthly basis to review the Bank's liquidity gap profile and deliberates on appropriate strategies to manage and mitigate the risk exposure. In addition, liquidity stress test is periodically conducted to address strategic issues concerning liquidity risk.

#### 8.4 Liquidity Risk (cont'd)

#### Liquidity and Funding Risk (cont'd)

To effectively manage its liquidity, the Bank has the following policies and strategies in place:

Management under normal condition:

Normal condition is defined as the situation in which the Bank is able to meet any liquidity demands when they come due.

The Bank monitors its liquidity positions through liquidity controls such as maximum cumulative outflows, deposits concentration, financing to deposits ratio, and controlled financing draw down level.

Management under crisis condition:

Crisis condition is defined as the situation in which the Bank faces difficulties to meet liquidity demand when they fall due. The crisis can be classified into 4 levels as follows:

Contingency Level	Trigger / Status
Level 0	Business as usual
Level 1	Material change in funding risk, internal or external environment
Level 2	Increasing probability of liquidity crisis – ERMC to invoke contingency plan
Level 3	Liquidity crisis – escalated to BRMC for immediate actions

Further, as required under the Basel 3 guidelines, the Bank has put in place the relevant measures and monitoring processes on liquidity management through the Liquidity Coverage Ratio (LCR) and Net Stable Funding Ratio (NSFR) computations. In accordance with the BNM guidelines on LCR issued on 31 March 2015, the Bank shall at all times hold adequate stock of High Quality Liquid Asset (HQLA) to ensure that the LCR level is maintained in compliance with minimum threshold and timeline below:

With effect from	1-Jun-15	1-Jan-16	1-Jan-17	1-Jan-18	1 January 2019 and thereafter
Minimum LCR	60%	70%	80%	90%	100%

#### 8.4 Liquidity Risk (cont'd)

#### Liquidity and Funding Risk (cont'd)

Table 26: Maturity analysis of assets and liabilities based on remaining contractual maturity.

Group 31 March 2019	Up to 7 Days RM'000	>7 Days - 1 Month RM'000	>1-3 Months RM'000	>3-6 Months RM'000	>6-12 Months RM'000	>1 - 5 Years RM'000	Over 5 Years RM'000	Total RM'000
ASSETS								
Cash and short-term funds	772,807	57,764	-	-	-	-	-	830,571
Cash and placements with financial institutions			11,937					11,937
Financial investments at fair value	-	-	11,957	-	-	-	-	11,957
through profit and loss	39,985	196,694	182,161	31,847	53,657	151,266	5,189	660,799
Financial investments at fair value	,	,	,	- ,	,		-,	,
through other comprehensive income	3,343	10,188	82,776	110,726	93,468	2,920,420	1,715,111	4,936,032
Financial investments at amortised cost	-	-	273	-	441	-	102,596	103,310
Islamic derivative financial assets	4,020	10,293	8,480	2,060	-	-	-	24,853
Financing of customers	72,953	576,011	942,384	1,021,580	1,448,500	4,909,639	6,359,828	15,330,895
Other assets TOTAL ASSETS	- 893,108	1,922 852,872	1,228,011	1,166,213	79,102	18,343 7,999,668	887,846 9,070,570	987,213 22,885,610
IOTAL ASSETS	695,106	052,072	1,220,011	1,100,213	1,075,100	7,999,000	9,070,570	22,005,010
LIABILITIES AND EQUITY								
Deposits from customers	7,563,601	4,626,866	2,385,657	1,931,167	2,323,382	279,829	33,617	19,144,119
Deposits and placements of								
banks and other financial institutions			35	16	386	C 240		6.747
Bills and acceptances payable	-	-	35 15,678	10	380	6,310	-	6,747 15,678
Islamic derivative financial liabilities	- 2,301	- 9,792	7,675	2,393	- 1,579	- 5,308	- 19,114	48,162
Other liabilities	2,001	27,552	-	2,000	57,568	-	65	85,185
Recourse obligation on financing		,•••_			01,000			,
sold to Cagamas	-	-	-	-	-	471,102	-	471,102
Subordinated sukuk	-	-	-	4,183	-	249,842	-	254,025
Senior sukuk	-	-	-	9,519	-	499,655	-	509,174
Total Liabilities	7,565,902	4,664,210	2,409,045	1,947,278	2,382,915	1,512,046	52,796	20,534,192
Equity attributable to shareholders								
of the Bank				(======================================	(==== (=)		2,351,418	2,351,418
NET MATURITY MISMATCH	(6,672,794)	(3,811,338)	(1,181,034)	(781,065)	(707,747)	6,487,622	6,666,356	(0)
Commitments and contingencies								
Contingent liabilities	12,249	55,909	15,210	29,644	130,694	466,527	1,630	711,863
Commitments	63,430	113,633	181,356	54,568	484,306	1,589,287	370,535	2,857,115
Islamic derivative financial instruments	833,563	1,015,362	798,705	1,397,864	375,000	575,000	700,000	5,695,493
Total commitments and contingencies	909,242	1,184,904	995,270	1,482,075	990,000	2,630,814	1,072,164	9,264,471

#### 8.4 Liquidity Risk (cont'd)

#### Liquidity and Funding Risk (cont'd)

Table 26: Maturity analysis of assets and liabilities based on remaining contractual maturity. (cont'd)

Group 31 March 2018	Up to 7 Days RM'000	>7 Days - 1 Month RM'000	>1-3 Months RM'000	>3-6 Months RM'000	>6-12 Months RM'000	>1 - 5 Years RM'000	Over 5 Years RM'000	Total RM'000
ASSETS								
Cash and short-term funds	1,515,035	56,114	8,774	-	-	-	-	1,579,923
Cash and placements with								
financial institutions	-	-	7,758	-	-	-	-	7,758
Investment accounts due from						4.40		4.40
designated financial instituition Financial investments designated	-	-	-	-	-	146	-	146
at fair value through profit and loss	_	_	_	_	_	_	161,274	161,274
Financial investment available-for-sale	-	18,934	91,360	60,521	601,802	2,612,365	2,934,430	6,319,412
Financial investment held-to-maturity	-	-	-			- 2,012,000	143,730	143,730
Islamic derivative financial assets	100	28,088	21,013	13,895	9,674	-	-	72,770
Financing of customers	223,985	1,283,979	1,437,751	722,867	792,454	4,554,599	5,672,211	14,687,846
Other assets	-	7,038	-	-	84,341	16,208	863,245	970,832
TOTAL ASSETS	1,739,120	1,394,153	1,566,656	797,283	1,488,271	7,183,318	9,774,890	23,943,691
LIABILITIES AND EQUITY								
Deposits from customers	7,241,751	5,039,176	4,307,053	1,466,052	1,501,273	583,814	33,408	20,172,527
Deposits and placements of								
banks and other financial								
institutions	69	161	305	735	244	7,340	-	8,854
Bills and acceptances payable	-	9,618	-	-	-	-	-	9,618
Islamic derivative financial liabilities	49	28,882	20,835	13,487	10,260	4,410	-	77,923
Other liabilities	-	61,151	-	-	64,102	-	587	125,840
Recourse obligation on financing								-
sold to Cagamas	-	-	186	-	-	485,665	-	485,851
Subordinated sukuk	-	4,262	-	-	-	249,773	-	254,035
Senior sukuk	-	9,601	-	-	-	499,527	-	509,128
Total Liabilities	7,241,869	5,152,851	4,328,379	1,480,274	1,575,879	1,830,529	33,995	21,643,776
Equity attributable to shareholders								
of the Bank	-	-	-	-	-	-	2,299,916	2,299,916
NET MATURITY MISMATCH	(5,502,749)	(3,758,698)	(2,761,723)	(682,991)	(87,608)	5,352,789	7,579,980	-
Commitments and contingencies								
Contingent liabilities	2,833	21,551	13,487	22,604	123,450	418,964	1,953	604,842
Commitments	45,959	79,120	152,564	78,402	60,866	2,028,328	819,456	3,264,695
Islamic derivative financial instruments	127,470	483,609	422,090	365,143	559,080	950,000	-	2,907,392
Total commitments and contingencies	176,262	584,280	588,141	466,149	743,396	3,397,292	821,409	6,776,929

#### 8.4 Liquidity Risk (cont'd)

#### Liquidity and Funding Risk (cont'd)

Table 26: Maturity analysis of assets and liabilities based on remaining contractual maturity. (cont'd)

Bank 7 Days 1 Month Months Months Y	>1 - 5 Over 5 Years Years M'000 RM'000	Total RM'000
ASSETS         Cash and short-term funds         772,807         57,764         -		830,571
Cash and placements with financial institutions 11,937 Financial investments designated		11,937
Ū į	9,334 5,189	658,867
through other comprehensive income         3,343         10,188         82,776         110,726         93,468         2,918           Financial investments at amortised cost         -         -         273         -         441	8,155 1,715,110 - 102,597	4,933,766 103,311
Islamic derivative financial assets 4,020 10,293 8,480 2,060 -		24,853
	9,639 6,362,214	15,333,281
•	8,343 900,279	1,001,551
TOTAL ASSETS 893,081 857,805 1,228,011 1,166,213 1,672,167 7,995	5,471 9,085,389	22,898,137
LIABILITIES AND EQUITY		
	9,827 33,616	19,167,905
Deposits and placements of banks and other financial	3,027 00,010	10,101,000
institutions 35 16 386	6,312 -	6,749
Bills and acceptances payable <b>15,678</b>		15,678
	5,308 19,114	48,162
Other liabilities - 23,779 56,974		80,753
Recourse obligation on financing		
sold to Cagamas 47'	1,101 -	471,101
,	9,842 -	254,025
	9,655 -	509,174
Total Liabilities7,576,423 4,671,294 2,411,532 1,947,242 2,382,281 1,512	2,045 52,730	20,553,547
Equity attributable to shareholders	- 2,344,590	2,344,590
NET MATURITY MISMATCH (6,683,342) (3,813,489) (1,183,521) (781,029) (710,114) 6,483	3,426 6,688,069	0
Commitments and contingencies		
	6,527 1,630	711,863
Commitments 63,430 113,633 181,356 54,568 484,306 1,589	9,287 370,535	2,857,115
	5,000 700,000	5,695,493
Total commitments and contingencies 909,242 1,184,904 995,270 1,482,075 990,000 2,630	0,814 1,072,164	9,264,471

#### 8.4 Liquidity Risk (cont'd)

#### Liquidity and Funding Risk (cont'd)

Table 26: Maturity analysis of assets and liabilities based on remaining contractual maturity. (cont'd)

Bank 31 March 2018	Up to 7 Days RM'000	>7 Days - 1 Month RM'000	>1-3 Months RM'000	>3-6 Months RM'000	>6-12 Months RM'000	>1 - 5 Years RM'000	Over 5 Years RM'000	Total RM'000
ASSETS								
Cash and short-term funds	1,515,035	56,114	8,774	-	-	-	-	1,579,923
Cash and placements with								
financial institutions	-	-	7,758	-	-	-	-	7,758
Investment accounts due from								
designated financial instituition	-	-	-	-	-	146	-	146
Financial investments designated							404.074	404.074
at fair value through profit and loss Financial investment available-for-sale	-	-	-	-	-	-	161,274	161,274
	- 100	18,725	91,360	60,521	599,357	2,609,712	2,937,084	6,316,759
Islamic derivative financial assets		28,088	21,013	13,895	9,674	-	- 5,671,795	72,770 14,687,429
Financing of customers Other assets	223,985 9	1,283,979 7,038	1,437,751	722,867	792,454 81,896	4,554,599 16,208	5,671,795 871,619	14,687,429 976,772
TOTAL ASSETS	1,739,129	1,393,944	1,566,656	797,283	1,483,381	7,180,665	9,785,502	23,946,561
-	1,700,120	1,000,044	1,000,000	101,200	1,400,001	7,100,000	3,700,002	20,040,001
LIABILITIES AND EQUITY								
Deposits from customers	7,247,277	5,049,476	4,309,554	1,466,052	1,501,273	583,814	33,408	20,190,854
Deposits and placements of banks and other financial								-
institutions	69	161	305	735	244	7,340	-	8,854
Bills and acceptances payable	-	9,618	-	-	-	-	-	9,618
Islamic derivative financial liabilities	49	28,882	20,835	13,487	10,260	4,410	-	77,923
Other liabilities	-	59,984	-	-	61,617	-	-	121,601
Recourse obligation on financing								-
sold to Cagamas	-	-	186	-	-	485,665	-	485,851
Subordinated sukuk	-	4,262	-	-	-	249,773	-	254,035
Senior sukuk	-	9,601	-	-	-	499,525	-	509,127
Total Liabilities	7,247,395	5,161,984	4,330,880	1,480,274	1,573,394	1,830,527	33,408	21,657,863
Equity attributable to shareholders of the Bank	_	_	_	_	_	_	2,288,698	2,288,698
	(5,508,266)	(3,768,040)	(2,764,224)	(682,991)	(90,013)	5,350,138	7,620,030	2,200,090
-	(0,000,200)	(0,100,010)	(2,101,221)	(002,001)	(00,010)	0,000,100	1,020,010	
Commitments and contingencies								
Contingent liabilities	2,833	21,551	13,487	22,604	123,450	418,964	1,953	604,842
Commitments	45,959	79,120	152,564	78,402	60,866	2,028,328	819,456	3,264,695
Islamic derivative financial instruments	127,470	483,609	422,090	365,143	559,080	950,000	-	2,907,392
Total commitments and contingencies	176,262	584,280	588,141	466,149	743,396	3,397,292	821,409	6,776,929

# 9.0 Operational Risk Management("ORM") Disclosures

Operational risk is defined as the risk of losses resulting from inadequate or failed internal processes, people and systems or from external events which includes wide spectrum of risks such as fraud, physical damage, business disruption, transaction failures, legal, regulatory breaches including fiduciary breaches and Shariah non-compliance as well as employee health and safety hazards. The objective of operational risk management is to effectively manage these risks in order to avoid or reduce any possible financial or non-financial losses arising from operational lapses.

In relation to operational risk management, the key functions which play a significant role in the overall integrated risk management framewok are the Operational and Shariah Risk Management Section ("OSRMS"), Operational Risk Management Committee ("ORMC"), Internal Audit, Compliance, as well as the business and support units.

The management of operational risks is targeted at preventing risk events and potential risks through operational risk tools i.e. Risk and Control Self Assessment ("RCSA"), Key Risk Indicator (KRI), Incident Management and Data Collection ("IMDC") and Scenario Analysis ("SA"), handling crisis due to operational failures and natural disaster via contingency plans and business continuity management ("BCM"). These are achieved partly by instituting appropriate controls and implementing clear and comprehensive documented business continuity plans and procedures.

The risk management processes and controls are established in line with the Bank's operational risk management framework and internal policies, regulatory requirements and standard market practices as guidance and benchmarks. The Bank limits its exposure to an acceptable level in accordance with its risk appetite.

## The Muamalat Operational Risk Solution (MORiS)

The **MORIS** is a web based application that is used as a tool in risk identification and assessment. It also acts as a centralized loss incidents database by capturing and storing loss-related data and is used to tracks risk exposures against established key risk indicators ("KRI") overtime.

Its key objective is to improve monitoring and reporting of risk activities in branches and the head office through the Risk & Control Self-Assessment ("RCSA"), Incident Management Data Collection ("IMDC") and Key Risk Indicator ("KRI").

## Business Continuity Management (BCM)

The Bank adopt the BNM's Guidelines on Business Continuity Management, which entails enterprise-wide planning and arrangements of key resources and procedures that would enable the Bank to respond and continue to operate critical business functions across a broad spectrum of interruptions to business, arising from internal or external events.

## **BCM Methodology**

The Bank prepares the Business Continuity Plan ("BCP") by completing the Risk Assessment ("RA") and the Business Impact Analysis ("BIA"). RA is a tool used to identify potential threat to all business function. A BIA will be carried out to identify critical business functions' recovery time objective ("RTO") and maximum tolerable downtime ("MTD") taking into account the Bank's resources and infrastructure. The RA and BIA session are conducted annually with the business units.

# 9.0 Operational Risk Management("ORM") Disclosures (cont'd.)

# **ORM Minimum Capital Requirement**

The Group and the Bank adopt the Basic Indicator Approach ("BIA") to determine the minimum capital requirement for its operational risk. Under this approach, the Group and the Bank set aside a fixed percentage ( $\alpha$  or alpha factor) of 15% of positive annual average gross income, averaged over the previous three years. The Group and the Bank minimum capital is presented in table below:

# Table 27: ORM minimum capital requirement

	31 Marc	31 March 2019		
				Minimum
		Minimum		Capital
	Risk	Capital	Risk I	Requiremen
	Weighted	Requirement	Weighted	t
	Assets	at 8%	Assets	at 8%
	RM'000	RM'000	RM'000	RM'000
Group	1,190,113	95,209	1,161,497	92,920
Bank	1,176,241	94,099	1,143,979	91,518

#### **10.0** Shariah Governance Disclosures

#### Overview

BMMB's shariah governance structure is governed by BNM's guidelines on "Shariah Governance Framework for Islamic Financial Institutions ("IFIs")", and any related guidelines issued by the authorities, subject to variations and amendments from time to time.

Shariah governance system as defined by The IFSB Guiding Principles on Shariah Governance System on Institutions Offering Islamic Financial Services ("IFSB-10") refers to a set of institutional and organizational arrangements to oversee Shariah compliance aspects in IFIs.

In this context, Shariah non-compliance risk defined as "The risk that arises from the Group's and the Bank's failure to comply with the Shariah rules and principles determined by the Shariah Committee ("SC") of BMMB and relevant Shariah Authorities ("SA") committees."

This risk is managed through the Shariah Governance Framework ("the Framework"), which is endorsed by the Shariah Committee and approved by the Board. The Framework is drawn up in accordance to the Shariah Governance Framework for Islamic Financial Institutions issued by BNM on 22 October 2010.

To ensure the operations and business activities of the Bank remain consistent with Shariah principles and its requirements, the Bank has established its own internal Shariah Committee and internal Shariah Organs, which consist of Shariah Department, Shariah Audit under Internal Audit Department, Shariah Review and Compliance under the Compliance Department, and Shariah Risk under Risk Management Department.

## Shariah Governance Structure

#### Internal Shariah Control

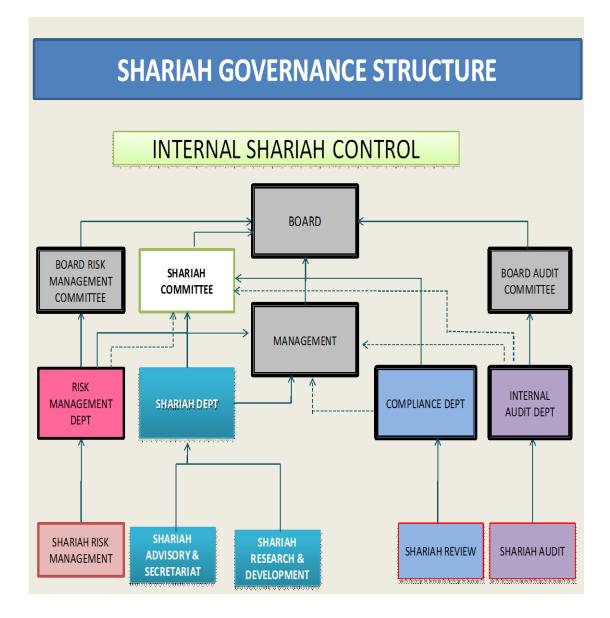
Shariah compliance management is driven top down from the Board through the SC who has the responsibility of understanding Shariah related matters in the activities assumed by the Group and the Bank.

The Group and the Bank align its Shariah Management and Compliance organisational responsibilities with the objective of ensuring a single view of risks across the Group and the Bank and putting in place capabilities for an integrated compliance management. The SC function independently and ensure the integration of compliance management.

To ensure that the compliance management functions are able to provide an independent evaluation of its overall business decision and strategies, the functions are segregated to the business operating units. 10.0 Shariah Governance Disclosures (cont'd)

# Shariah Governance Structure (cont'd)

## Table 28: Shariah governance structure



# 10.0 Shariah Governance Disclosures (cont'd)

# Rectification Process of Shariah Non-Compliance Income (SNCI) and Unidentified Funds

# Earning and Expenditure Prohibited by Shariah

Policy on Management of Shariah Non-Compliant Income was formulated pursuant to the BNM's Shariah Governance Framework for IFI, which defines the principles and practices to be applied by the Bank in managing its SNCI.

SNCI is an income generated from any transaction(s) that breaches the governing Shariah principles and requirements as determined by the Bank's SC and/or other Shariah Authorities (SA).

The SA are as follows:

- Shariah Advisory Council of Bank Negara Malaysia.
- Shariah Advisory Council of Securities Commission Malaysia.
- Any other relevant Shariah resolutions and rulings as prescribed and determined by the SC of the Bank from to time.

The amount of SNCI and events decided by SC is as follows:

31 March 2019	31 March 2018
Event - NIL	Event - NIL
plus monthly Nostro interest received	plus monthly Nostro interest received
(31 March 2019: RM286.03)	(31 March 2018: RM573.20)

Any reported SNCI will be utilised to fund charitable activities as guided by SC of the Bank.

## Unidentified fund / Shubhah

During the bank's daily operation, there are certain funds received by the bank where the source is not clear or uncertain. These fund are therefore not recognised as income and are retained in the *Maslahah Ammah* account. The utilisation of the fund follows the similar procedure set for the SNCI funds.

Example of unidentified funds are cash excess at teller and ATM machines and unidentified credit balances.

The total earning prohibited by Shariah and the unidentified fund during the year was recorded at RM55,165 (2018: RM80,267).