[English]

13 November 2026
iBiz Muamalat Notice

Please be advised that Bank Muamalat is currently experiencing email service disruption due to ongoing Global Microsoft service outage. As a result, you may encounter delays or difficulties in receiving email notifications or communicating with the Bank via email.
For urgent banking assistance during this period, please contact the following channels directly:

Request	**Alternative Support Channel**
Password Reset / ePIN Activation	Customer Support Centre: **+603-2600 5500** or your dedicated Relationship Manager
Service Requests / Transaction Inquiries	Customer Support Centre: **+603-2600 5500** or your dedicated Relationship Manager

Our team is working diligently to minimise service disruptions and will provide the necessary assistance through alternative arrangements where applicable.

Please be assured that iBiz Muamalat remains accessible, and customers may continue to perform banking transactions as usual.

Thank you for your support towards Bank Muamalat Malaysia Berhad.

[Malay]

13 November 2026
Notis iBiz Muamalat

Untuk makluman, Bank Muamalat kini mengalami gangguan perkhidmatan e-mel berikutan gangguan perkhidmatan Microsoft di peringkat global yang sedang berlaku. Sehubungan itu, anda mungkin mengalami kelewatan atau kesukaran untuk menerima notifikasi e-mel atau berhubung dengan Bank melalui e-mel.

Bagi bantuan perbankan segera sepanjang tempoh ini, sila hubungi saluran berikut secara terus:

Permintaan	**Saluran Sokongan Alternatif**
Set Semula Kata Laluan / Pengaktifan ePIN	Pusat Khidmat Pelanggan:**+603-2600 5500** atau Pengurus Perhubungan khusus anda
Permohonan Perkhidmatan / Pertanyaan Transaksi	Pusat Khidmat Pelanggan:**+603-2600 5500** atau Pengurus Perhubungan khusus anda

Pasukan kami sedang berusaha gigih untuk meminimumkan gangguan perkhidmatan dan akan memberikan bantuan yang diperlukan melalui pengaturan alternatif, di mana berkenaan.

Kami ingin memberi jaminan bahawa iBiz Muamalat masih boleh diakses, dan pelanggan boleh terus melaksanakan transaksi perbankan seperti biasa.

Terima kasih atas sokongan anda terhadap Bank Muamalat Malaysia Berhad.