

Personal Data Protection Act

What is Personal Data Protection Act (“PDPA”)?

- To regulate the processing of personal data including sensitive personal data in commercial transactions in order to safeguard individual’s personal data, as well as, any information that relates directly or indirectly to a data subject, who is identified or identifiable from that information or from that and other information in the possession of a data user (Bank Muamalat Malaysia Berhad (“BMMB”)), with effect from 15 November 2013
- The Act outlined seven (7) Personal Data Protection Principles which prescribe how an organisation collect, use, secure and disclose personal data. The data subject’s (all customers of BMMB) has the rights to know what information an organisation holds about them and a right to correct that information if it is wrong

Who is required to comply?

- BMMB is require to obtain consent with regard to personal information from customers and to protect the information from third party

When is required to comply?

- All customers of BMMB have to complete relevant information and provide consent during opening of account process
- Thereafter, BMMB is to protect the information collected from customers based on standard set by Department Of Personal Data Protection (“JPDP”)

Why is required to comply?

- In compliance to the PDPA requirements to safeguard individual’s personal data
- Penalties imposed if organisation is charged against any non-compliance with provisions under the PDPA, such as, fines and / imprisonment depending on the type of offence committed

Where to check on the requirement?

- Please refer to the website of JPDP as per below link:
<http://www.pdp.gov.my/index.php/en/>

For further information, please refer to BMMB’s PDPA Notice or visit our nearest BMMB’s branches or contact our Customer Care Line at 1-300-88-8787