PRESS RELEASE

for Immediate Release

BANK MUAMALAT CONFIRMS ONE EMPLOYEE AT ITS JOHOR BAHRU REGIONAL OFFICE TESTS POSITIVE FOR COVID-19

KUALA LUMPUR, 26 October 2020 - Bank Muamalat Malaysia Berhad (Bank Muamalat) today confirmed that one of its employees at its Regional Office in Johor Bahru has tested positive for the COVID-19 virus.

As a precautionary measure, all employees at the Johor Bahru Regional Office and branch who have been in direct contact with the said employee have been asked to self-quarantine at home for the next 14 days, until given the appropriate medical clearance. Contact tracing is also underway in line with the Health Ministry's guidelines.

Thorough sanitisation and cleaning procedures are being carried out at both premises located at Kebun Teh Commercial City, Jalan Kebun Teh, in Johor Bahru, Johor.

Over the past two weeks, five employees from the Kota Kinabalu branch had tested positive for the virus and one employee has since recovered. Presently, five employees, including the latest case from the Johor Bahru Regional Office are under the care of government hospitals.

To mitigate possible health risks due to the rising number of COVID-19 cases, the operating hours of selected Bank Muamalat branches have been revised to 9.15am to 3.00pm.

Bank Muamalat is taking aggressive steps to safeguard the health and safety of its customers, staff and communities while ensuring smooth delivery of important financial services. These include following medical protocols from local health authorities and implementing strict guidelines in relation to social interactions, hygiene, travel and visits to Bank Muamalat.

Bank Muamalat would like to assure its customers that business continues to operate as usual, with minimal disruptions whilst maintaining safety as its number one priority.

For further information, visit Bank Muamalat's website at www.muamalat.com.my or call 03-2600 5500.

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