



PRESS RELEASE

for Immediate Release

BANK MUAMALAT CONFIRMS ONE EMPLOYEE AT MENARA BUMIPUTRA TESTED POSITIVE FOR COVID-19

Kuala Lumpur, 24 November 2020 - Bank Muamalat Malaysia Berhad (Bank Muamalat) has confirmed that one of its employees at its headquarters at Menara Bumiputra in Kuala Lumpur has tested positive for the COVID-19 virus and is now under the care of a government hospital.

Bank Muamalat has implemented a work-from-home and office rotation schedule (Team A and Team B) since the reinforcement of the Conditional Movement Control Order (CMCO). The employee who tested positive for COVID-19 was on office rotation duty (Team A) when it was discovered that he has been infected. The transmission of the COVID-19 virus was not from Bank Muamalat.

As a precautionary measure, all co-workers who have been in direct contact with the said employee have been asked to self-quarantine by staying at home for the next 14 days, until given the appropriate medical clearance. Contact tracing is also underway in line with the Health Ministry's guidelines.

In view of the infection, thorough sanitisation and cleaning procedures were carried out at Menara Bumiputera and the affected floors will remain closed for 14 days. The Bank Muamalat Headquarters would however remain open for employees who need to be in the office.

Bank Muamalat is taking aggressive steps to safeguard the health and safety of its customers, staff and communities while ensuring smooth delivery of important financial services. These include following medical protocols from local health authorities and implementing strict guidelines in relation to social interactions, hygiene, travel and visits to Bank Muamalat.

Bank Muamalat would like to assure its customers that business continues to operate as usual, with minimal disruptions whilst maintaining safety as its number one priority.

For further information visit Bank Muamalat's website at www.muamalat.com.my or contact our Customer Service Centre at 03-2600 5500. For Payment Assistance please scan the QR Code below.

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