



## PRESS RELEASE

*for Immediate Release*

### BANK MUAMALAT TANAH MERAH CONFIRMS EMPLOYEE TESTED POSITIVE FOR COVID-19

**Kuala Lumpur, 10 November 2020** - Bank Muamalat Malaysia Berhad (Bank Muamalat) has confirmed that one of its employees at the Tanah Merah branch has tested positive for the COVID-19 virus and is now under the care of a government hospital.

As a precautionary measure, all co-workers who have been in direct contact with the said employee have been asked to self-quarantine by staying at home for the next 14 days, until given the appropriate medical clearance. Contact tracing is also underway in line with the Health Ministry's guidelines. The branch, located at No 692, 693 and 694, Kompleks Perniagaan Humaira, Pusat Bandar Tanah Merah, Kelantan has been closed to enable thorough sanitisation and cleaning procedures to be carried out.

To mitigate possible health risks due to the rising number of COVID-19 cases, the Tanah Merah branch is closed from 8 November, 2020 until further notice.

Due to the above, customers may proceed to our nearest branch at Kok Lanas for their banking business. We however encourage our customers to use our online banking services.

Bank Muamalat is taking aggressive steps to safeguard the health and safety of its customers, staff and communities while ensuring smooth delivery of important financial services. These include following medical protocols from local health authorities and implementing strict guidelines in relation to social interactions, hygiene, travel and visits to Bank Muamalat.

Bank Muamalat would like to assure its customers that business continues to operate as usual, with minimal disruptions whilst maintaining safety as its number one priority.

For further information visit Bank Muamalat's website at [www.muamalat.com.my](http://www.muamalat.com.my) or call 03-2600 5500. For Payment Assistance please scan the QR Code below.



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