



PRESS RELEASE

for Immediate Release

BANK MUAMALAT CONTINUES TO OFFER ENHANCED PAYMENT ASSISTANCE TO TARGETED GROUPS

Kuala Lumpur, 17 May, 2021 – Bank Muamalat Malaysia Berhad (Bank Muamalat) will extend the Enhanced Targeted Payment Assistance (ETPA) to its customers facing financial distress arising from the COVID-19 pandemic.

Bank Muamalat Chief Executive Officer, Khairul Kamarudin said Bank Muamalat is committed in assisting its customers from various income groups and micro businesses who are still adversely impacted by the on-going pandemic and Movement Control Order (MCO).

“At Bank Muamalat, we understand that many of our customers are still facing financial difficulties due to the challenges arising from the pandemic. For those affected, our assistance through the ETPA remains available, alongside other forms of assistance, such as Restructuring and Rescheduling (R&R) of their financing,” said Khairul.

“Bank Muamalat has reached out to customers through various social media platforms to ensure that they are aware of the extension of the ETPA provided by the Bank,” added Khairul.

The extension of the ETPA is in line with Bank Negara Malaysia’s (BNM) call for banking and financial institutions to assist customers based on their individual financial needs, following the recent containment measures announced by the federal government. Also, in support of the statement by the Association of Islamic Banking and Financial Institutions Malaysia (AIBIM), Bank Muamalat would like to urge its customers who have previously sought targeted payment assistance to contact the bank should they require further financial assistance.

For further information, customers can visit our website at www.muamalat.com.my or contact our Customer Service Centre at 03-2600 5500.

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