

Frequently Asked Question (FAQs) Online Savings Account-i (Tawarruq) via MAP	
1.	What is Online Savings Account-i (Tawarruq) via MAP?
	<ul style="list-style-type: none"> Online Savings Account-i (Tawarruq) is the service provided by BMMB for the customer who wishes to apply for the opening of deposit account via online platform.
2.	Who is eligible to apply for Savings Account-i Tawarruq using this map?
	<ul style="list-style-type: none"> New Customers to BMMB Individual applicant, Malaysian citizen (MyKad holder) Applicant is 18 years old and above
3.	What type of account can customers choose to open?
	<ul style="list-style-type: none"> Individual Savings Account
4.	What type of product being offered?
	<ul style="list-style-type: none"> Online Savings Account-i (Tawarruq)
5.	Where to apply?
	<ul style="list-style-type: none"> You may apply via Muamalat Application Platform (MAP) at https://map.muamalat.com.my and select deposit/investment account.
6.	Where can I get the product information prior to submission?
	<ul style="list-style-type: none"> You are highly advised to read and understand the product information and Terms & Conditions in MAP at https://map.muamalat.com.my before applying for the product.
7.	How will I know that the application is successful?
	<ul style="list-style-type: none"> You will receive notification via registered email.
8.	How long will my application for Savings Account-i (Tawarruq) will be processed?
	<ul style="list-style-type: none"> The application will be processed within 3 working days after you have successfully submitted your application.
9.	What are the documents required to apply for this product?
	<ul style="list-style-type: none"> MyKad
10.	Will I receive email reminders from BMMB?
	<ul style="list-style-type: none"> No
11.	What would happen if I did not deposit money?
	<ul style="list-style-type: none"> The account will be closed within 7 working days from the date of account creation
12.	Who should I contact for further questions?
	<ul style="list-style-type: none"> Kindly contact our customer care at 03-2600 5500 or email to feedback@muamalat.com.my