



SERVICE REQUEST FORM (SRF)

The Manager / *Pengurus*
Bank Muamalat Malaysia Berhad

BRANCH / DEPARTMENT / CAWANGAN / JABATAN :
DATE / TARIKH :

I/We would like to perform the following service / *Saya/Kami ingin melaksanakan perkhidmatan berikut :-*

Customer's Name / *Nama* : _____
ID. No. / *No. K.P.* : _____
Account No. / *No. Akaun* : _____
ii. _____

For Bank Use / Untuk Kegunaan Bank

1. Processing Department: 2. Product Type:
 CBD CCRD Financing
 COD MCRC RIB
 Others: _____

A. Financing / Pembiayaan

1. Statement for EPF withdrawal / *Penyata untuk pengeluaran KWSP:-*
(Note: Service charge & courier charge are applicable) / (Nota: Caj perkhidmatan & caj penghantaran akan dikenakan)
*Payment Options (for EPF withdrawal) / *Pilihan Pembayaran (untuk pengeluaran KWSP)*
- Lump-sum - Reduce monthly instalment / *mengurangkan bayaran bulanan*
 Lump-sum - Reduce tenor/duration / *mengurangkan tempoh* Advance Payment/ Payment Holiday (Amount Park at Advance Payment/ Security Deposit) / *Bayaran Pendahuluan/ Percutian Pembayaran (Jumlah untuk Bayaran Pendahuluan/ Deposit Sekuriti)*
- Note:**
* For request no.1 - The EPF statement/ documents must be collected at requested branch / *Untuk permohonan no. 1 - penyata/dokumen EPF tersebut mesti diambil di cawangan yang dibuat permohonan.*
- EPF - Account Statement only / *Penyata Akaun sahaja*
 EPF - Account Statement & certified true copy documents / *Penyata akaun & salinan dokumen yang disahkan*

Interbank GIRO/RENTAS details / Maklumat GIRO/RENTAS

Payee Details:
Receiving Bank:
Account No.:
Amount:

2. Redemption Statement / *Penyata Tebus Hutang*
Reason for request / *Pemohonan untuk:*
- Full settlement by interbank GIRO/RENTAS / *Penyelesaian penuh melalui GIRO/RENTAS*
i. Reason for settlement / *Sebab Penyelesaian* : _____
ii. Source of fund / *Sumber dana* : _____
- Financing with other financial institution by interbank GIRO/RENTAS / *Pembiayaan dengan institusi kewangan lain melalui GIRO/RENTAS (sila nyatakan)* : _____

3. Photocopy of security documents / *Salinan dokumen sekuriti*
(Note: Service charge & courier charge are applicable) / (Nota: Caj perkhidmatan & caj penghantaran akan dikenakan)

- Title / *Hak Milik* Financing Agreement / *Perjanjian Pembiayaan* Letter of Offer / *Surat Tawaran*
 Fee / *Fi* Deed of Assignment / *Akta Penugasan* Others (please state) / *Lain-lain (sila nyatakan):* _____
 Sale & Purchase Agreement / Financing Agreement & Assignment / *Perjanjian Pembiayaan & Penugasan*

Note:

* For request no. 2 & 3 - How would you like to receive the statement / document(s)? / *Untuk permohonan no. 2 & 3 - Bagaimana anda ingin menerima penyata / dokumen tersebut?*

Collect at requested branch / *Pengambilan di cawangan yang dibuat permohonan*

Send to correspondence address / *Hantar ke alamat :-*

Address / *Alamat* : _____

(Note: the actual courier charges, will be via debiting the financing account)

Fax to no. / *Faks ke no. :* _____

(only applicable for certain documents)

Email to / *Emel ke:* _____

(only applicable for certain documents)

4. Discharge Letter / *Surat Pelepasan / E-Batal (Vehicle Financing/Pembiayaan Kenderaan)*

5. Appointment of Solicitors for / *Melantik peguamcara untuk:* Discharge of Charge / *Pelepasan Cagaran*
 Receipts & Reassignment / *Resit dan Penugasan Semula*

M/S (Tetuan): _____

Tel. No: _____

Address / *Alamat* : _____

6. Takaful Insurance Claim / *Tuntutan Insuran Takaful*
(Kindly attached Takaful Claim Documents Checklist) / *(Sila sertakan Senarai Semak Dokumen Tuntutan Takaful)*
- Deceased / TPD / *Kematian / Hilang Upaya Kekal Menyeluruh* (CFSRD)

Refund due to early settlement / *Bayaran balik untuk penyelesaian awal* (COD)

7. Redraw / *Pengeluaran prabayaran (Mortgage Flexi):* _____

8. Others / *Lain-lain:* _____

B. Update PDPA Consent / Kemaskini Perseetujuan PDPA

Updating of prior consent given by you in relation to purpose of cross selling, marketing and promotions. / *Mengemaskini persetujuan anda berhubung dengan jualan silang, pemasaran dan promosi.*

Yes, I agree to receive marketing promotions. /

Ya, saya bersetuju untuk menerima promosi pemasaran.

No, I do not agree to receive marketing promotions /

Tidak, saya tidak bersetuju untuk menerima promosi pemasaran

Confirmation / Pengesahan

I/We declare(s) that the above information is correct / *Saya/kami mengaku bahawa semua maklumat adalah benar.*

Signature / *Tandatangan*

Date / *Tarikh:*

* Failure to provide the Bank with required details may cause the request to be delayed/rejected / *Kegagalan mengemukakan maklumat yang diperlukan oleh pihak Bank boleh menyebabkan kelewatan pemrosesan/pemohonan ditolak.*

For Bank Use / Untuk Kegunaan Bank

Attended by (Signature & Name):

Date:

Verified by (Signature & Name):

Date: