

FAQ Merchant Portal

Item	Description
1. What is BMMB Merchant Portal?	<p>BMMB Merchant Portal is an online platform where merchants can manage their business activity by generating and downloading statement of accounts and reports.</p> <p>Merchants are also able tracking their sales and perform service request.</p>
2. How do I sign-up for BMMB Merchant Portal?	<p>New merchant: You will receive an activation email once your application is approved.</p> <p>Existing merchant: You will receive an activation email when the portal is accessible.</p>
3. What are the functions available in BMMB Merchant Portal	<ul style="list-style-type: none">• View and generate merchant statement• View and generate merchant payment advice• Display of daily sales and transaction• Perform void or refund function• Maintenance request such as update address, contact details and etc
4.How do I reset my password?	To reset you may click on 'forgot password'
5. How many months of transaction history can I view from BMMB Merchant Portal?	60 days

