## بنك معاملات Bank Muamalat

|    | FREQUENTLY ASKED QUESTIONS<br>TERM INVESTMENT ACCOUNT-i (TIA)   |  |  |  |  |  |
|----|---|--|--|--|--|--|
| 1. | What is a Term Investment Account-i (TIA)?  |  |  |  |  |  |
|    | Term Investment Account-i (" <b>TIA</b> ") is an unrestricted investment account product<br>based on the Shariah concept of <i>Wakalah Bi Al-Istithmar</i> . The customer, known as the<br>Investment Account Holder ( <b>IAH</b> ), acts as the capital provider who appoints the Bank<br>as an agent and places the investment amount to be managed by Bank Muamalat<br>Malaysia Berhad (the " <b>Bank</b> "). Any profit generated, up to the Expected Profit Rate<br>( <b>EPR</b> ) shall be credited to the IAH, and profit in excess of the EPR shall be credited to<br>the Bank, if any. Profit for the IAH is derived from the performance of the allocated<br>Portfolio Asset originated by and presently recorded as asset in the book of the Bank.   |  |  |  |  |  |
| 2. | What are the Shariah features of this product?  |  |  |  |  |  |
|    | <ul> <li>The Shariah features of this product include :-</li> <li><i>Wakalah bi al-Istithmar</i> means a wakalah contract may be entered into for the purpose of investment.</li> <li><i>Wakalah</i> refers to a contract where a party, as principal (<i>muwakkil</i>) authorizes another party as his agent (<i>wakil</i>) to perform a particular task on matters that may be delegated, with or without imposition of a fee.</li> </ul>   |  |  |  |  |  |
| 3. | Please explain the Shariah structure and transaction steps of this product?   |  |  |  |  |  |
|    | <ul> <li>The product is based on the concept of Wakalah bi al-Istithmar and Wakalah which involves the following transaction steps:</li> <li>IAH appoints the Bank as wakil and places the investment amount for a specific tenor.</li> <li>The Bank manages the underlying assets on an unrestricted basis for the pooled fund.</li> <li>The profit / loss is derived from the performance of the underlying assets.</li> <li><u>If Actual Profit Rate is less than the Expected Profit Rate:</u><br/>If the Actual Profit Rate is lower than the Expected Profit Rate (quoted at inception), the Bank is obliged to pay Actual Profit Rate to IAH. Loss (if any) shall be borne by IAH unless the loss is due to the Bank's negligence, misconduct or breach of specified terms.</li> <li><u>If Actual Profit Rate is higher than or equal to the Expected Profit Rate:</u><br/>If the Actual Profit Rate is higher than or equal to the Expected Profit Rate (quoted at inception), the Bank will pay Expected Profit Rate to IAH. Any excess on the profit will be retained by the Bank as 'Performance Fee' (if any) with the IAH expressly waiving their rights (tanazul) to any profit above the EPR.</li> </ul> |  |  |  |  |  |
| 4. | Who is eligible for TIA?  |  |  |  |  |  |
|    | <ul> <li><u>Individual</u></li> <li>Open to residents and non-residents aged 18 and above.</li> <li>Trust Account for children below 18 years old (minors).</li> </ul>  |  |  |  |  |  |
|    | <u>Non-individual</u>   |  |  |  |  |  |

|                |   | FREQUENTLY ASKED QUESTIONS   |  |  |  |  |  |
|----------------|---|--|--|--|--|--|--|
|                | TERM INVESTMENT ACCOUNT-i (TIA)   |  |  |  |  |  |  |
|                |   | nd other entities such as sole proprietorship, partnership, gency, limited liability partnership and companies under Micro & 7.  |  |  |  |  |  |
|                | Entity Code   | Details  |  |  |  |  |  |
|                | 2100  | Sole Proprietorship  |  |  |  |  |  |
|                | 2200  | Partnership  |  |  |  |  |  |
|                | 2300  | Professional Agency  |  |  |  |  |  |
|                | 2430  | Company - Others   |  |  |  |  |  |
| 5.<br>6.<br>7. | <ul> <li>Note:</li> <li>Joint account is allowed.</li> <li>For children below eighteen (18) years old (minors), the account must be opened and operated by their parent or legal guardian upon providing the Birth Certificate/MyKid.</li> <li>The IAH, is subject to IAH Suitability Assessment.</li> <li>The Bank's standard account eligibility is also applicable to TIA account opening.</li> <li>The above criteria are subject to the Bank's policy from time to time.</li> <li>Is joint account allowed to invest into TIA?</li> <li>Yes, joint account is allowed to invest into TIA.</li> <li>What are the available channels to make the placement?</li> <li>Over-The-Counter (OTC) at any Bank Muamalat branch.</li> <li>What are the documents required during application?</li> </ul> |  |  |  |  |  |  |
|                | Type of Customer  | Required Documents   |  |  |  |  |  |
|                | Individual / Joint<br>Account / Trust<br>Account / Minor /<br>External Account<br>Sole Proprietorship   | <ul> <li>Manual Application Form</li> <li>Mykad/MyPR/MyTentera/Army ID</li> <li>Mykid or Birth Certificate</li> <li>Passport with Valid VISA</li> <li>Manual Application Form</li> </ul> |  |  |  |  |  |
|                |   | <ul> <li>Mykad/MyPR/MyTentera/Army ID/ /Passport</li> <li>Form B</li> <li>Form D</li> <li>PNA 23</li> </ul>  |  |  |  |  |  |
|                | Partnership   | <ul> <li>Manual Application Form</li> <li>Form B</li> <li>Form D</li> <li>PNA 23</li> <li>Copy of Partnership Deed</li> <li>Mandate Form</li> </ul>                                      |  |  |  |  |  |

|    | Г   |  |   | ASKED QU<br>ENT ACCO  | IESTIONS<br>UNT-i (TIA)  |  |  |
|----|---|--|---|---|--|--|--|
|    | Authorised Letter for Mandate   |  |   |   |  |  |  |
|    | Professional<br>Agency  | • N<br>• F                               | Manual Application Form<br>Mykad/MyPR/MyTentera/Army ID/ /Passport<br>Professional membership confirmation by respective<br>regulatory or authority<br>Manual Application Form<br>Mykad/MyPR/MyTentera/Army ID/ /Passport<br>Certified Copy of Resolution of Board of Director<br>Copy of Memorandum and Article of Association<br>Certificate of Incorporation<br>Certificate of Authority (Public Limited)<br>Form 24 |   |  |  |  |
|    | Company<br>(Bhd/Sdn Bhd)  | N     N     N     C     C     C     C    |   |   |  |  |  |
| 8. | What are the availal  | ble mod                                  | les of inv  | estment for   | Term Investment A  | .ccount (TIA)?   |  |
| 5. | Investment ModeEffective Date1. CashImmediate2. House ChequeImmediate3. Local ChequeUpon Clearing Date4. Intrabank TransferImmediateIs this product covered by Perbadanan Insurans Deposit Malaysia (PIDM)?No, TIA is a non-principal guaranteed investment product and it is not protected by Perbadanan Insurans Deposit Malaysia (PIDM).What is the minimum investment amount and tenor for TIA? |  |   |   |  |  |  |
|    |   |  | Initial Investment  |   |  |  |  |
|    |   |  |   | In  | itial Investment   |  |  |
|    | Category  |  |   | In<br>Minir   |  | Maximum  |  |
|    | Category<br>Retail /SME/<br>Commercial/<br>Corporate  |  |   | Minir<br>5,000 for ten<br>1,000 for ten   |  | Maximum<br>Nil   |  |
|    | Retail /SME/<br>Commercial/   | esale                                    | • RM 1  | Minir<br>5,000 for ten<br>1,000 for ten<br>ths.   | num<br>or of 1 month; and  |  |  |
|    | Retail /SME/<br>Commercial/<br>Corporate<br>Treasury – Whole<br>Markets<br><u>Note:</u><br>Investment placeme<br>RM3,000 and so on)   | nts mu                                   | RM 1,00 st be mad   | Minir<br>5,000 for tene<br>1,000 for tene<br>ths.<br>10,000<br>e in thousar                 | num<br>or of 1 month; and<br>or of 3, 6, 9, and 12<br>uds (for example, RI                     | Nil<br>Guided by<br>internal limit<br>M1,000, RM2,000, |  |
| 7. | Retail /SME/<br>Commercial/<br>Corporate<br>Treasury – Whole<br>Markets<br><u>Note:</u><br>Investment placeme   | nts mu:<br>, subjec                      | RM 1,00  st be mad t to meetin  | Minir<br>5,000 for tene<br>1,000 for tene<br>ths.<br>10,000<br>e in thousar                 | num<br>or of 1 month; and<br>or of 3, 6, 9, and 12<br>uds (for example, RI                     | Nil<br>Guided by<br>internal limit<br>M1,000, RM2,000, |  |
| 7. | Retail /SME/<br>Commercial/<br>Corporate<br>Treasury – Whole<br>Markets<br><u>Note:</u><br>Investment placeme<br>RM3,000 and so on),<br>the respective tenor  | nts mu:<br>, subjec<br><b>ffered f</b>   | RM 1,00  st be mad t to meetin  for TIA?  | Minir<br>5,000 for tene<br>1,000 for tene<br>ths.<br>00,000<br>e in thousar<br>ng the minir | num<br>or of 1 month; and<br>or of 3, 6, 9, and 12<br>nds (for example, RI<br>num placement am | Nil<br>Guided by<br>internal limit<br>M1,000, RM2,000, |  |
| 7. | Retail /SME/<br>Commercial/<br>Corporate<br>Treasury – Whole<br>Markets<br><u>Note:</u><br>Investment placeme<br>RM3,000 and so on),<br>the respective tenor<br><b>What are the rates o</b>   | nts mus<br>, subjec<br>ffered f<br>RM IN | RM 1,00  st be mad t to meetin  for TIA?  | Minir<br>5,000 for tene<br>1,000 for tene<br>ths.<br>10,000<br>e in thousar<br>ng the minir | num<br>or of 1 month; and<br>or of 3, 6, 9, and 12<br>nds (for example, RI<br>num placement am | Nil<br>Guided by<br>internal limit<br>M1,000, RM2,000, |  |

| FREQUENTLY ASKED QUESTIONS |  |                           |           |  |                |  |
|----------------------------|--|---------------------------|-----------|--|----------------|--|
|                            | TERM INVESTMENT ACCOUNT-i (TIA)  |                           |           |  |                |  |
|                            | 1  | 2.40                      |           |  | -              |  |
|                            | 3  | 2.55                      |           |  | _              |  |
|                            | 6  | 2.60                      |           | 3.85%  |                |  |
|                            | 9  | 2.60                      |           | 3.90%  |                |  |
|                            | 12   | 2.60                      |           | 4.20%  |                |  |
| 8.                         | Does this product allow partial redemption?  |                           |           |  |                |  |
|                            | Partial redemption is not allowed.   |                           |           |  |                |  |
| 9.                         | Is premature redemption allowed for this product?  |                           |           |  |                |  |
|                            | up to 1% as a gift (hibah) from the Bank. The early withdrawal rate will be determined<br>or approved at the discretion of the Bank and is subject to a thirty-one (31) calendar day<br>notice period for premature redemption, served by the IAH. No profit will be paid for<br>TIA investments with a tenor of one (1) month or less. The IAH shall waive their rights<br>(tanazul) to any profit from the Bank. |                           |           |  |                |  |
|                            | Illustration:  |                           |           |  |                |  |
|                            | Investment Da  | te                        | =         | 1 March 2025   |                |  |
|                            | Investment Ar  | nount                     | =         | RM 10,000  |                |  |
|                            | Tenor  |                           | =         | 6 months   |                |  |
|                            | Maturity Date  |                           | =         | 1 September 2025   |                |  |
|                            | Premature Rec  | lemption Date             | =         | 5 May 2025   |                |  |
|                            | Early Withdrawal Rate<br>Total Investment Days   |                           | = 1.00%   |  |                |  |
|                            |  |                           | = 65 days |  |                |  |
|                            | Completed<br>forWithdrawa  | Months Entitled<br>l Rate | =         | $1^{st}$ month = March (31 da<br>$2^{nd}$ month = April (30 da | 5 /            |  |
|                            | Total Profitabl  | e Investment Days         | =         | 61 days  |                |  |
|                            | Profit   |                           | =         | (RM 10,000 x 1%) x (61/3                                       | 65)            |  |
|                            |  |                           | =         | RM 16.71   |                |  |
|                            | Total Investme   | ent + Profit              | =         | RM 10,000 + RM16.71  |                |  |
|                            |  |                           | =         | RM 10,016.71   |                |  |
| 10.                        | Is Term Investr  | nent Account (TIA)        | ) av      | ailable in foreign currend                                     | zy?            |  |
|                            | Term Investmer   | nt Account (TIA) is a     | ava       | ilable in Malaysian Ringg                                      | it (MYR) only. |  |
| 11.                        | What are the fe  | es and charges imp        | ose       | d?   |                |  |
|                            | None.  |                           |           |  |                |  |
| 12.                        | Where can I fin  | d the expected prof       | fit r     | ate for Term Investment  | Account (TIA)? |  |

|     | FREQUENTLY ASKED QUESTIONS<br>TERM INVESTMENT ACCOUNT-i (TIA)   |   |  |  |  |  |
|-----|---|---|--|--|--|--|
|     |   | l be published and regularly updated at call our Customer Care at 03-2600 5500 or visit the |  |  |  |  |
| 13. | How is the profit paid on my Term Investment Account (TIA)? ?   |   |  |  |  |  |
|     | Return (Profit) (if any) will be paid to IAH upon maturity of the agreed investment tenor.<br>It will be credited into IAH's TIA account.   |   |  |  |  |  |
|     | Two (2) scenarios of return (profit) payment to IAH:  |   |  |  |  |  |
|     | a) If the Actual Profit Rate is lower than the Expected Profit Rate (quoted at inception), the Bank is obliged to pay Actual Profit Rate to IAH. Loss (if any) shall be borne by IAH unless the loss is due to the Bank's negligence, misconduct or breach of specified terms.  |   |  |  |  |  |
|     | b) If the Actual Profit Rate is higher than or equal to the Expected Profit Rate (quoted at inception), the Bank will pay Expected Profit Rate to IAH. Any excess on the profit will be retained by the Bank as 'Performance Fee' (if any) with the IAH expressly waiving their rights (tanazul) to any profit above the EPR. |   |  |  |  |  |
| 14. | Can you illustrate how the profit is  | computed?   |  |  |  |  |
|     |   |   |  |  |  |  |
|     | Profit = Principal amount x Pr  | rofit Rate x <u>Tenor (in days)</u>   |  |  |  |  |
|     | 365 or 366 days   |   |  |  |  |  |
|     | Illustration:   |   |  |  |  |  |
|     | Investment Amount   | : RM 10,000   |  |  |  |  |
|     | Tenor   | : 3 months  |  |  |  |  |
|     | Date of Investment  | : 15 December 2023  |  |  |  |  |
|     | Date of Maturity  | : 14 March 2023   |  |  |  |  |
|     | Number of Days  | : 91 days   |  |  |  |  |
|     | Expected Profit Rate (EPR)  | : 3.00%   |  |  |  |  |
|     | <u>Scenario 1: Actual Profit Rate exc</u>   | eeds EPR  |  |  |  |  |
|     | Actual Profit Rate  | : 3.20%   |  |  |  |  |
|     | 15 December 2023 to 31 December   | <u>r 2023</u>   |  |  |  |  |
|     | Days  | : 17 days   |  |  |  |  |
|     | Profit proceeds for IAH   | : RM 10,000 × 3.00% x 17/365<br>= RM 13.97  |  |  |  |  |
|     | <u>1 January 2024 to 14 March 2024</u>  |   |  |  |  |  |
|     | Days  | : 74 days   |  |  |  |  |
|     | Profit proceeds for IAH   | : RM 10,000 × 3.00% × 74/366<br>= RM 60.66  |  |  |  |  |
|     | Total Profit proceeds for IAH   | : RM 13.97 + RM 60.66   |  |  |  |  |
|     | Total Investment + Profit   | = <u><b>RM 74.63</b></u><br>: RM 10,000 + RM 74.63  |  |  |  |  |

| FREQUENTLY ASKED QUESTIONS<br>TERM INVESTMENT ACCOUNT-i (TIA) |   |   |  |  |  |
|---|---|---|--|--|--|
|   | = <u>RM 10,074.63</u>   |   |  |  |  |
|   | Scenario 2: Actual Profit Rate is less than EPR   |   |  |  |  |
|   | Actual Profit Rate  | : 2.70%   |  |  |  |
|   | 15 December 2023 to 31 December 2023  |   |  |  |  |
|   | Days  | : 17 days   |  |  |  |
|   | Profit proceeds for IAH   | : RM 10,000 × 2.70% x 17/365                          |  |  |  |
|   |   | = RM 12.58  |  |  |  |
|   | <u>1 January 2024 to 14 March 2024</u>  | . 74 daga   |  |  |  |
|   | Days  | : 74 days   |  |  |  |
|   | Profit proceeds for IAH   | : RM 10,000 × 2.70% x 74/366<br>= <b>RM 54.59</b>     |  |  |  |
|   | Total Profit proceeds for IAH   |   |  |  |  |
|   |   | = RM 67.17  |  |  |  |
|   | Total Investment + Profit   | : RM 10,000 + RM 67.17                                |  |  |  |
|   |   | = <u>RM 10,067.17</u>                                 |  |  |  |
| 15.   | Who is responsible for any loss incurred from this investment product?  |   |  |  |  |
|   | The principal of this investment is not guaranteed.   |   |  |  |  |
|   | • The Bank shall not be liable for any impairment of asset unless such loss is due to the Bank's misconduct, negligence or breach of specified terms of the contract.     |   |  |  |  |
|   | • Notwithstanding the above, in the case of any loss, the Bank shall furnish the reason for the occurrence of the loss.   |   |  |  |  |
|   | • Any loss incurred for this product shall be fully borne by IAH.   |   |  |  |  |
| 16.   | What are the requirements for the i   | nvestment placement?                                  |  |  |  |
|   | For the placement of investment, the  | IAH shall be required to do the following:            |  |  |  |
|   | a) Satisfy the account opening procedures including completing the account opening forms ("Application Form"), IAH Suitability Assessment Form, read the PDS and the T&C. |   |  |  |  |
|   | b) Place the sum of money equival tenor.  | ent to the initial Investment Amount at the specified |  |  |  |

For other queries, you may contact our Customer Care at 03-26005500.