

HARD ROCK HOTEL PENANG & PATTAYA
TERMS & CONDITIONS

One Night Free

Book Period: 1 December 2024 - 30 November 2025

Stay Period: 1 December 2024 - 30 November 2025

Blackout dates for Hard Rock Penang: Malaysian School Holidays, 13 December 2024 - 1

January 2025, 18 January - 15 February, 29 March - 5 April 2025 and selected Public Holidays in 2025.

Redemption Instructions:

Online:

Visit the link below for bookings to enjoy 3 nights for the price of 2 nights

<https://bit.ly/HardRockPenang-One-Night-Free>

<https://bit.ly/HardRockPattaya-One-Night-Free>

The Merchant (Hard Rock Hotel) is the sole provider of all goods and/or services under this offer and solely responsible for this offer. Offer details as shown are based on information provided by the Merchant.

1. The Offer is valid for Eligible Mastercard Cardholders only.
2. The Offer is valid for new reservation only, not applicable for amendment of existing bookings.
3. Stay Window: 1 December 2024 to 30 November 2025 (Both dates Inclusive).
4. Black-out dates apply, are unique to each Participating Property, and are subject to change.

Qualifying Stay

5. A minimum stay of 3 consecutive nights is required. Pay for 2 nights and receive the 3rd night complimentary. The unused complimentary night is non-refundable.
6. The offer is applicable when reservations are made through the hotel's official website links mentioned above or by contacting the reservation team. Payment must be made using Mastercard cards issued by Mastercard issuers in the Asia Pacific region.

Other Details

7. Offers cannot be used in conjunction with any other promotion, discounts or packages and are non-exchangeable, transferrable or redeemable for cash.
8. Booking amendment and cancellation of room reservations shall be subjected to the individual hotel' cancellation, amendment and no-show policies, which are available on the hotel's website.
9. Offer is not applicable to groups, corporate rates, tour operator, travel agency, group and packages, complimentary stays, industry rates, wholesaler and third-party rates.
10. Participating room types, minimum stay requirements, discount and offer validity may vary by hotel.
11. Prevailing taxes and service charges apply.
12. All reservations must be made in advance, prior to arrival and is subject to availability.
13. A "Qualifying Stay" must meet all criteria below: Reservations must be made online only through the official website of the respective hotel or by contacting the hotel's reservation team. Cardholders are required to provide their Eligible Mastercard details when making a room reservation, at the point of check-in and when settling room payment. If the criteria are not met, Best Available Rate room charges will apply.

Disclaimer:

BMMB does not hold any responsibility for the products and services offered by Hard Rock Hotel under the Offer and any dispute shall be resolved directly between customers and Hard Rock Hotel.