

**TRAVEL CASH BACK CAMPAIGN
CREDIT CARD-i BANK MUAMALAT
TERMS & CONDITIONS**

The following terms and conditions shall be applicable to “Travel Cash Back Campaign” (“Campaign”).

1. This Campaign is organised by Bank Muamalat Malaysia Berhad (Company No.: 196501000376 (6175-W)) (“BMMB”) and is subject to the Terms and Conditions as stated herein.
2. By participating in this Campaign, all eligible Credit Card-i Cardholders (“Cardholders”) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by BMMB.
3. Subject to these Terms & Conditions, this Campaign is open to all new and existing Bank Muamalat Credit Card-i (“Card”) Cardholders within the Campaign Period and meet the spend conditions as stipulated herein.
4. This Campaign will commence from 5th to 30th September 2025 (“Campaign Period”), both dates inclusive.
5. The following individuals are **NOT ELIGIBLE** to participate in this campaign:
 - a. Supplementary credit card-i Cardholders;
 - b. Any Cardholders who had cancelled his/her Card during the Campaign Period;
 - c. Cardholders whose accounts with BMMB which have been suspended, closed or who are in breach of their Agreement with BMMB;
 - d. If any of the Card account(s) is cancelled, closed, or terminated for any reason whatsoever, either voluntarily or involuntarily on or before the fulfilment of the prizes.

CAMPAIGN MECHANICS

6. Mechanics

Cardholder	Entry Criteria	Entry Earned
New Cardholders	Activate card during campaign period and perform first transaction of RM500.00 and above in a single receipt	5x entries
Existing Cardholders	Spend RM500.00 and above in a single receipt	1x entry

7. Campaign Prizes

Prize Tier	Cashback	Number of Winners
Grand Prize	RM2,000.00	1 winner
Consolation	RM200.00	40 winners

8. Eligible Cardholders must meet the “Qualifying Transaction”.

9. The Qualifying Transaction:

9.1 Retail and online transactions performed under the following Merchant Category Codes (MCC):

- i. Airlines (MCC 3000-3299 & 4511)
- ii. Travel Agencies (MCC 4722 & 7012); and
- iii. Hotels (MCC 3501-3999 & 7011)

10. Supplementary credit card-i Cardholder(s) are not eligible to participate and/or win prizes under this campaign. However, the Qualifying Transaction made by the supplementary credit card-i Cardholder(s) under the same principal credit card-i Cardholder’s account shall be accumulated and considered as the principal credit card-i Cardholder’s Qualifying Transaction during the Campaign Period.

11. The following shall **NOT** be included as Qualifying Transaction(s): -

- a. Monthly instalment plans, Credit Card cash advance, balance transfer, fund transfer, e-Wallet transfer, outstanding balance, payments, reversals, fees and charges as imposed by BMMB;
- b. Any disputed, cancelled, refunded, unauthorized or fraudulent purchase transactions;
- c. Profit/management charge payments, late payment charge, charges for cash withdrawals, any taxes imposed by law and any other form of service/miscellaneous fees; and
- d. Transactions made by the eligible Cardholder with any merchant associated with or controlled by them (whether as employee, employer, shareholder or director), i.e., transactions by eligible Cardholder with any corporation or business entity in which he/she is an employee or employer or works with or has shares or interest in or is a director of.

12. At the point of fulfilment of cash back, the payment condition and spending on the BMMB credit card-i accounts of the eligible Cardholder shall be reviewed to verify that it is in satisfactory condition and meets this Campaign’s Terms and Conditions.

13. By participating in the Campaign, eligible Cardholders agree and consent to his/her personal data being collected, processed and used by BMMB in accordance with the

Personal Data Protection Act, 2010 and BMMB Privacy Notice, which may be viewed on www.muamalat.com.my.

14. The cash back is strictly not transferable nor exchangeable.
15. The winner(s) shall be contacted by a BMMB representative during office hours (Mon – Friday) between 9:00 a.m. to 5:00 p.m. on their registered telephone number available in BMMB's system.
16. In the event that the winner(s) is not contactable through their telephone number based on the records maintained by BMMB after three (3) attempts on the same day and/or if the winner wishes to withdraw from the Campaign and/or ineligible, the winner(s) shall be disqualified from the Campaign and BMMB has the right to select another eligible winner as replacement(s).
17. BMMB reserves the rights to select additional winner(s) to substitute any winner(s) who may be ineligible, withdraws or disqualified for any other reason whatsoever throughout the Campaign Period.
18. The Campaign cash back fulfilment will be carried out within eight (8) to twelve (12) weeks from these Campaign's end date.
19. The winner(s) are responsible to make the necessary arrangements with BMMB and/or its appointed distributor/agent to collect or redeem their prize(s). BMMB will not bear any accommodation and/or transportation and/or other costs that the winner(s) may incur or have to incur in the course of redeeming or using the Prize(s).
20. BMMB reserves the sole and absolute right to cease or substitute the prize(s) with that of similar or equivalent value at any time upon giving seven (7) days prior notification to the winner(s).
21. The prize(s) shown in the advertisement and other marketing materials (if any) are for illustration purposes only and the actual design or colour may differ.
22. By participating in the Campaign, the winner hereby agrees to the publication of the details of the winner(s) such as the full name be made available at www.muamalat.com.my after the Campaign Period ends.
23. In addition, and without prejudice to the terms in the BMMB's Privacy Notice, eligible Cardholders/ winners agree and consent to his/her personal data or information being collected, processed and used by BMMB for:
 - a. The purposes of this Campaign; and
 - b. Marketing and promotional activities conducted by BMMB, including without limitation to the use and/ or publication of any details provided in and/or in

connection to the entries, interview material as well as responses and related photographs in any form of advertising or publicity media and materials.

Notwithstanding the above, BMMB shall protect the personal data of Cardholders, and the Cardholders may further agrees to co-operate and participate in all reasonable advertising and publicity activities of BMMB in relation to this Campaign without any compensation and/or consideration.

Cardholders may opt out from the above consent statement by contacting BMMB through the contact number and email address provided in this Terms and Conditions.

24. BMMB shall not be responsible or held liable in any manner whatsoever in respect of any technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/ or processing of the transaction performed using BMMB Cards provided the same is not caused by BMMB nor the determination of the customers' eligibility for this Campaign.
25. BMMB reserves the right to amend, shorten, cancel, suspend or terminate this Campaign or any part thereof with seven (7) calendar days' notice. Such notice may be published by BMMB via its' website www.muamalat.com.my and/ or through any other mode of communication as may be determined by BMMB. It shall be the responsibility of the eligible Cardholder to be informed or otherwise seek out any such notice(s) validly posted regularly.
26. For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by BMMB shall not entitle the eligible Cardholder or any other persons whatsoever to any claim or compensation against BMMB for any losses or damages suffered or incurred as a direct or indirect result of such amendments, shortening, cancellation, suspension or termination unless such losses or damages are attributable by BMMB's gross negligence, fraud or wilful misconduct.
27. BMMB is entitled to, at its discretion, disqualify/ reject any eligible Cardholders who do not comply with the terms and conditions stated herein and/ or are found or suspected to be tampering with the Campaign and/ or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/ or deception and/or cheating with regards to this Campaign.
28. BMMB shall not be liable for any injury or loss of lives and valuable or any other loss or damage whatsoever or however suffered or sustained by any eligible Cardholder arising or resulting, directly or indirectly in whole or part, from their participation in this Campaign or from the prize or prizes won by them through this Campaign or as a result of any act of omission on the part of BMMB. Furthermore, BMMB shall not be liable for any default of its obligations under this Campaign due to any force majeure event which includes but not limited to act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of BMMB.
29. Eligible Cardholders are welcome to seek clarification from BMMB should any of the Terms and Conditions be not fully understood.

30. In the event of any inconsistency or discrepancy between the English version of these Terms and Conditions and the translation of these Terms and Conditions in any language, the English version shall prevail. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing and promotional materials relating to this Campaign or its promotion, these Terms and Conditions shall prevail.
31. For information, enquiries, feedback and/or complaints related to this Campaign, please contact BMMB's Customer Service at +603-2600 5500. Alternatively, for feedback and/or complaints submissions, the eligible Cardholder may choose to e-mail BMMB their feedback at feedback@muamalat.com.my.
32. BMMB's decision on all matters relating to this promotion shall be deemed final, conclusive and binding and shall not be obliged to give any reasons or enter into any correspondence with any person(s) on any matter concerning this Campaign.
33. In addition to the terms stipulated above, principal Cardholders/winners agree that the general terms and conditions in the Cardholders' Agreement shall be read together with these Terms and Conditions as an entire agreement.
34. These Terms and Conditions stated herein shall be governed by and construed under the Laws of Malaysia and the rules, regulations and guidelines of Bank Negara Malaysia (BNM) and other relevant bodies and authority, in force, from time to time.
35. The Terms and Conditions are also subject to all prevailing provisions of the Islamic Financial Services Act 2013 (IFSA) and Anti-money Laundering, Anti-Terrorism Financing and Proceeds of Unlawful Activities Act 2021 (AMLA).
36. All parties are expected to understand and comply with the Malaysian Anti-Corruption Commission Act 2009 (including any amendments thereof). The Bank reserves the right to report any actions or activities subjected of being criminal in nature to the police or other relevant authorities and include to terminate the transaction hereof.
37. The Terms and Conditions including the discretion rights and/or power given to any parties under this document shall be subject to Shariah principles.

**END OF TERMS & CONDITIONS
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