

PRODUCT DISCLOSURE SHEET

Date:

Dear Customer,

This Product Disclosure Sheet (PDS) provides you with key information on Bank Guarantee-i (BG-i). Other customers have read this PDS and found it helpful, **you should read it too.**

1 WHAT IS BANK GUARANTEE-i (BG-i)

Bank Guarantee-i (BG-i) is a facility issued on behalf of the customer to contract awarder/third parties. The Kafalah contract is made between Bank Muamalat Malaysia Berhad ("BMMB") and the customer in which BMMB agrees to discharge the liability of a third party in the case of default or non-performance by the customer.

The Shariah contract applicable is Kafalah. Kafalah refers to a contract where the guarantor conjoins the guaranteed party in assuming the latter's specified liability. Under this concept, BMMB as a guarantor shall issue the BG-i to the contract awarder/ third party on behalf of the customer which signifies a guarantee for the implementation of specified project/contract.

2 KNOW YOUR OBLIGATIONS

Product Features

A guarantee on specified liability as required by the contract awarder/ third party in fulfilling the contract. The purposes as follows:

- Supplier Bond;
- Performance Bond;
- Advance Payment Guarantee;
- Tender Bond
- Other Guarantee

Illustration:	<ul style="list-style-type: none"> • BG-i fees: 1.8% p.a. on the value of the Guarantee Letter.
Guarantee value: RM 50,000	<ul style="list-style-type: none"> • Guarantee Period: 12/ 18/ 24/ 36 months from the issuance date or contract period whichever is earlier. (depending on contract amount and tenor including claim period, defect liability period as specified in the Letter of Award.)

It is your responsibilities to:



Read and understand the **key terms** in the **contract** before you sign it.



Pay your obligations accordingly to avoid any difficulties in future transaction. Speak to us if any dispute arises.



Contact us immediately if you encounter any difficulties in using this product or its services.

Obligations

- By depositing a sum of monies to BMMB as a security for the required issuance of BG-i, the customer has to fulfil the contract awarder/ third party's requirements as specified in the contract/ agreement.
- In the event of non-fulfilment of contract/agreement, BMMB has a right to liquidate the security deposited by the customer upon claim by the contract awarder/ third party, as the beneficiary.

Fees & Charges	Amount
Stamp Duty	As per the Stamp Act 1949 (Revised 1989), subject to any stamp duty exemption or remission orders.
Bank Guarantee-i	Refer to BMMB's website www.muamalat.com.my for details of commissions, handling charges and other applicable charges.
Others	
-Mailing -Cable/SWIFT	

- Kindly refer to our website at www.muamalat.com.my for details of fees and charges
- For financial consumers including Small Medium Enterprise (SME) customers, BMMB will communicate to you at least twenty-one (21) calendar days prior to the effective date of implementation if there are any changes in fees and charges that are applicable to this product.
- The fees and charges are subject to the service tax (8%) imposed under the Service Tax Act 2018 (as amended), where applicable.

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3 KNOW YOUR RISKS

What happens if you ignore your obligations?

- a) We will liquidate your BG-i as claimed by the contract awarder/ third party and you must compensate BMMB equivalent to the amount paid within ten (10) working days.

4 OTHER KEY TERMS

- a) As for collateral, BMMB will evaluate this requirement and advise you before offering the BG-i facility.
- b) Upon receiving valid claim from the beneficiary when the customer has failed to perform the obligation towards them, BMMB will proceed to honor the claim and make payment by debiting the customer's account and/or liquidating the customer's collateral, as the case may be.

If you have any questions or require assistance on your Bank Guarantee-i, you can:



Call us at:
03-26005500



Visit us at:
[Bank Guarantee-i \(BG-i\)](#)



Email us at:
feedback@muamalat.com.my

Customer's Acknowledgment*

Ensure you are filling this section yourself and are aware of what you are placing your signature for.

- I acknowledge that BMMB has provided me with a copy of the PDS.
- I have read and understood the key information contained in this PDS.

**A customer's acknowledgement of this PDS shall not prejudice his/her rights to seek redress in the event of subsequent dispute over the product terms and conditions.*

Name:

Date:

The information provided in this product disclosure sheet is valid effective: **1* January 2026.**