

THE LUMA HOTEL KOTA KINABALU
TERMS & CONDITIONS

The Offer Details

11% OFF Best Available Rate with Bank Muamalat Credit Card-i ("Offer")

Offer is valid from 1 April 2026 until 30 September 2026 ("Offer Period")

The Merchant

The Luma Hotel Kota Kinabalu ("The Merchant") is the sole provider of all goods and/or services under this Offer and solely responsible for this Offer. The details of the Offer are based on information provided by The Merchant.

Terms and Conditions

1. For reservations and inquiries, please contact The Merchant at +60 88 286900 or via WhatsApp at +60 16 582 0686. Please indicate the use of the VISA card upon reservation.
2. This offer is not valid for Marriott Bonvoy points.
3. Standard check-in time is 1500 hours (3:00 PM), and standard check-out time is 1200 hours (12:00 PM).
4. Cancellations must be made at least 72 hours prior to the scheduled check-in time to avoid a penalty. In the event of a no-show, the full stay charge will apply.
5. Offer is not applicable for stays/check-ins during the following blackout period :
(a) 01 May - 04 May 2026,
(b) 15 July - 31 August 2026.
6. Enjoy complimentary late check-out until 2:00 PM.
7. Rates quoted are subject to prevailing taxes.
8. A MYR 10 Tourism Tax per night applies (only applicable for foreign guests).

9. Customers are advised to utilise the Card only for Shariah-compliant goods and services.
10. BMMB does not hold any responsibility for the products and services offered by the Merchant under the Offer and any dispute shall be resolved directly between customers and the Merchant.